Michael Francesco Alioto, Ph.D. Adjunct Fixed-Term Professor Board School of Business: Marketing Michigan State University Email: alioto@msu.edu

### Education

Ph.D., University of Southern Illinois, 1989

Major: Political Science

Fields:

### **Comparative Politics:**

Advanced Industrial Societies, Emerging/Developing Societies, Southern Europe, the Balkans, Latin America—Regime Change, European Governmental Coalitions, and Political Development

### **International Politics:**

International Theory, War and Conflict, International Political Economy (IPE), World Systems Analysis, and Political Integration

### **Research Methods:**

Research Design, Experimental and Non-Experimental Quantitative Methods, Qualitative Methods (Ethnography, Anthropological Methods, and Grounded Theory), Non-Linear Dynamic Systems, Complexity Theory, Chaos Theory, and Catastrophe Theory

# **Political Theory:**

Formal/Logical Theory, Game Theory, Coalition Theory, Philosophy of Science, Normative Theory, European Liberalism and Socialism

**Dissertation Title:** Incremental and Non-Incremental Political Change Patterns: Comparisons of Eleven Hellenic, Latin European, and Latin American Parliamentary and Presidential Systems (1922-1987).

M.A., University of Wisconsin-Milwaukee, 1983

Major: Political Science

Fields: Comparative Politics (European) and International Politics (Theory and IPE)

B.A., University of Wisconsin-Milwaukee, 1983Major: International RelationsMinor: Russian and Balkan History

# **Licenses and Certifications**

None

# **Professional Memberships**

American Marketing Association (1989-Present) ESOMAR: European Society for Opinion and Marketing Research (1998-Present)

Society for Chaos Theory in Psychology and Life Sciences (1997-Present)

# **Awards and Honors**

Dissertation Fellowship Award. University of Southern Illinois (1987).

# **Professional Positions**

# Academic - Faculty

Adjunct Fixed-Term Professor, Michigan State University (2015-Present)

Adjunct Professor, Walsh College (2015-Present)

Adjunct Assistant Professor, Oakland University (2011)

Adjunct Assistant Professor, Wayne State University (1989-1993)

Adjunct Assistant Professor, University of Detroit-Mercy (1989-1993)

# Academic – Administrative/Other

None

# **Applied Professional**

Marketing Research Consultant (Automotive, Global and Multicultural): Human8, Inc. (formerly Gongos, Inc.), Royal Oak, MI 2022-Present

Marketing Research Consultant (Global and Multicultural): Gongos, Inc., Royal Oak, MI (2008 – 2021)

Marketing Research Consultant: Market Probe, Inc., Milwaukee, WI. (2005 – 2008)

Marketing Research Consultant: RDA Group, Inc., Bloomfield Hills. MI (1995 – 2005)

Marketing Research Consultant: Automated Marketing Systems, Inc., Southfield, MI (1993 – 1995)

Marketing Research Consultant: Maritz Marketing Research, Inc., Troy, MI (1989 – 1993)

# Consulting

None

# Military

None

# Intellectual Contributions

### **Refereed Journal Articles**

None

# **Non-Refereed Journal Articles**

- Briggs, Rex, Michael Francesco Alioto, Dmitry Gaiduk, and David Krajicek (2017). *"Kids in a Candy Store: Deep Learning and Artificial Intelligence"*. <u>ESOMAR Research World</u>, No 66, October 2017.
- Alioto, Michael Francesco. (2014). "The Evolution of Market Research". ESOMAR, RW Connect, 03 September 2014, pp. 1-6.
- Alioto, Michael F. (2009). "What Post-Recession Behavior Means for Marketers Today: New Research Predicts How We Will Spend". American Marketing Association, Marketing News, 30 September 2009, pp. 34--37.
- Alioto, Michael Francesco. (2012). "Marketing Research in the New America: How Will Our Industry Survive?" MRA Alert Magazine, June 2012.

# **Presentation of Refereed Papers**

### International

- Alioto, Michael Francesco and Marilyn Parrett. (2002). "The Use of "Respondent –Based Intelligent" Surveys in Cross-National Research". <u>ESOMAR: Latin American Conference</u>, São Paulo, Brasil, May 2002.—Best Paper Award.
- Alioto, Michael Francesco, Carol Culebro, Jorge Cherbosque, and Amy Routhier. (2003). *"The "True" Inner Self: A Qualitative Assessment of the Mexican Customer's Psychological and Cultural Anthropological Construct"*. <u>ESOMAR: Qualitative Conference</u>, Venice, Italy.—Best Paper Award.
- Alioto, Michael Francesco, Sanford Stallard, and Amy Routhier. (2004). "Mapping' the Customer's Mind: Multi-Dimensional Psychological Insights in Pre and Post Project Qualitative Research". <u>ESOMAR: Academic Conference</u>, Warsaw, Poland.—Best Paper Award.
- Alioto, Michael Francesco, Carol Culebro Steward, and Jim E. Thomas. (2003). *"From "Report Card" to True Consumer Insight: The Evolution of Ford de México's Customer Satisfaction Dealer Program (1995-2003)"*. <u>ESOMAR: Latin American Conference</u>, Punta de Este, Uruguay.
- Alioto, Michael Francesco. (2005). "The Globalized Commercial Model: Conducting Marketing Research in Latin America: Conflict, Consensus, and Synthesis—What Are the Issues?". <u>ESOMAR: Latin American Conference</u>, Argentina (2005).—Best Paper Award.
- Alioto, Michael Francesco. (2006). *"The "Modern" Marketing Researcher: Applying the Holistic da Vincian Principles of Thought and Creativity to the Next Marketing Research Paradigm"*. <u>ESOMAR: Latin American Conference</u>, Rio de Janeiro, Brasil (2006).
- Alioto, Michael Francesco. (2007). "The Marketing Researcher: Leonardo da Vinci and the Next Marketing Research Paradigm". <u>ESOMAR: Congress</u>, Berlin, Germany (2006).

### National (United States)

- Alioto, Michael Francesco and Amy Perifanos. *"Museums: How the Art of Curation Will Change the Way Organizations Learn and Act on Insights"*. <u>TMRE</u>: Boca Raton, Florida, 2014.
- Alioto, Michael Francesco. *"Mobile Surveys: The 5<sup>th</sup> Methodology: A New Paradigm or a Strategic Enhancement?"* <u>MRMW</u>: Atlanta, Georgia, 2011.

### Books

None

### **Book Chapters**

- Alioto, Michael Francesco Alioto and Marilyn Parrett. (2003). "The Use of "Respondent –Based Intelligent" Surveys in Cross-National Research". In ESOMAR, Excellence 2003 in International Research. Amsterdam, The Netherlands: ESOMAR: The World Association of Research Professionals.
- Alioto, Michael Francesco Alioto, Carol Culebro, Jorge Cherbosque, and Amy Routhier. (2004).
   *"The "True" Inner Self: A Qualitative Assessment of the Mexican Customer's Psychological and Cultural Anthropological Construct"*. In ESOMAR, Excellence 2004 in International Research.
   Amsterdam, The Netherlands: ESOMAR: The World Association of Research Professionals.
- Alioto, Michael Francesco Alioto, Sanford Stallard, and Amy Routhier. (2004). "Mapping' the Customer's Mind: Multi-Dimensional Psychological Insights in Pre and Post Project Qualitative Research". In ESOMAR, Excellence 2004 in International Research. Amsterdam, The Netherlands: ESOMAR: The World Association of Research Professionals.

#### Written Cases

None

### **Other Publications**

None

### Manuscripts Submitted/Papers Under Review

None

#### **Impact of Intellectual Contributions**

None

### **Courses Taught**

#### **Political Science Courses (Undergraduate)**

PS271, Introduction to Comparative Politics, Wayne State University, 1990-1992
POLS374, Introduction to Comparative Politics, University of Detroit-Mercy, 1989-1992
POLS460, Comparative Politics: Western Europe, University of Detroit-Mercy, 1990-1992
PS379, Comparative Politics: Latin America, Wayne State University, 1993

POLS272, Introduction to International Politics, University of Detroit-Mercy, 1990-1992

PS281, International and World Politics, Wayne State University, 1991-1998.

PS581, American Foreign Policy, Wayne State University, 1997.

PS101/110, American Government, Wayne State University, 1989 – 1992

PS103, American Government (Hispanic Student Class), Wayne State University, 1989 – 1992

POLS165, American Government, University of Detroit-Mercy, 1989-1992

POLS200, American Political Culture, University of Detroit-Mercy, 1991.

POLS302, American Political Thought, University of Detroit-Mercy, 1991

PS352, Political Theory—Justice, Wayne State University, 1996.

PAD401: Seminar in Public Administration I, University of Detroit-Mercy, 1990.

PAD402: Seminar in Public Administration II, University of Detroit-Mercy, 1990.

# Marketing Courses (Undergraduate)

MKT405, Marketing Research, Oakland University, 2011

# Marketing/Marketing Research Courses (Graduate)

MKT542, Consumer Insights, Walsh College, 2015-Present

- MKT843, Graduate Seminar in Global Marketing Research, Michigan State University, 2015-2016.
- MKT890, Select Topics in Marketing Research—International Research, Michigan State University, 2016-2019
- MKT891, Select Topics in Marketing Research—Multicultural Research, Michigan State University, 2016-2019
- MKT861, Graduate Seminar in Global Marketing Research, Michigan State University, 2015-2016.
- MLT891, Selected Topics in Marketing Research: Ethnographies, Michigan State University, 2024-Present

# **Business/Research Courses (Doctoral)**

- MGT700, Doctoral Seminar, Walsh College, 2020-Present
- RES711, Scope and Methods: Introduction, Walsh Collage, 2020-Present
- RES712, Exploratory and Qualitative Research Methods, 2021-Present
- RES713, Quantitative Research Methods I: Non-Experimental and Data Management, Walsh College, 2022-Present
- RES714, Quantitative Research Methods II, Experimental, Walsh College, 2022-Present

### **College Service**

None

### **Dissertation Advising**

Humor in the Workplace (2022-current), committee member, under review, Walsh College.

Demographic Based Customer Satisfaction in Automotive Product Selection (2024-current), committee chair, under construction, Walsh College.

Productivity and Satisfaction within the Hybrid Work Situation (2024-current), committee member, under construction, Walsh College.

ESG and Sustainability in the American Workplace: A Comparative Study, (2024-), committee member, under construction, Walsh College.

Interpretation and Application of Qualitative Feedback Attached to Net Promotor Scores(2024current), committee member, under construction, Walsh College.

### **Professional Service**

#### **Invited Lecturer**

2013-Present: Global Marketing Research. Visiting Lecturer, Michigan State University, East Lansing, Michigan.

2011-2012: Global Marketing Research. Visiting Lecturer, Oakland University, Auburn Hills, Michigan.

1999-2005: Global Marketing Research. Visiting Lecturer, University of Wisconsin Madison: Madison, Wisconsin.

1999-2005: Global Marketing Research. Visiting Lecturer. University of Wisconsin-Milwaukee: Milwaukee, Wisconsin.

1999-2005: Global Marketing Research. Visiting Lecturer. University of Wisconsin-Parkside: Kenosha, Wisconsin.

2002 and 2005: Consumer Behavior. Visiting Lecturer. University of Wisconsin-Parkside: Kenosha, Wisconsin.

2005: Globalization and Development. Visiting Lecturer, Carthage College: Kenosha, Wisconsin.

### **Reviewer: Conference Paper**

None

### **Workshop Presenter**

None

#### Contracts, Grants and Sponsored Research Funded

None

# Pending

None

# Development Activities/Professional Meetings, Conferences, Seminars Attended

"Symposium for Big Data Education, University of Michigan, Ann Arbor, MI, Annual: 2015-2019.

- "Symposium for Predictive Data and AI, University of Michigan, Ann Arbor, MI, Annual: 2020-2024.
- "Symposium for Predictive Data and AI, University of Michigan, Ann Arbor, MI, Annual: 2020-2024.
- Symposium MSU CXoM, DTE-Human8 joint presentation , East Lansing, MI, 01-02 November 2023.

"Big Data Conference, Wayne State University, Detroit, MI, 2016.

ESOMAR Congress, Annual Congress in Marketing Research, Istanbul, Turkey, September 2013.

ESOMAR Congress, Annual Congress in Marketing Research, Nice, France, September 2014.

ESOMAR Congress, Annual Congress in Marketing Research, New Orleans, LA September 2016.

# **Professionally Related Community Activities**

Focus Group Moderator, Pete's Coney Island Research, Private Support Study with Consultant. (2011).