## VICTOR V. CHERNETSKY

Eli Broad College of Business Michigan State University 632 Bogue Street, Room N463 East Lansing, MI, 48824 M: (517) 252-1437 | <a href="mailto:chernets@msu.edu">chernets@msu.edu</a>

Web Page | LinkedIn

#### **PROFILE**

Marketing Ph.D. candidate (ABD) with nearly 20 years of managerial experience at leading multinational firms such as Procter & Gamble, Wrigley Company, and Samsung Electronics.

#### **INDUSTRY CAREER HIGHLIGHTS**

- Business size range: from start-up to \$800 million business.
- People management: managed large teams of up to 39 people.
- Budget management: oversaw marketing budgets above \$25 million.
- Seniority: was a member of the top management team at several companies.
- Industries: FMCG, consumer electronics, printing, publishing, education, etc.

#### **EDUCATION**

Ph.D.	Marketing  Michigan State University, East Lansing, MI	expected May 2023
Master's	International Business Management  Kyiv National Economic University, Ukraine	1998
Bachelor's	International Economics  Kyiv National Economic University, Ukraine	1997

#### RESEARCH INTERESTS

Managerially relevant problems related to firm strategic orientations, marketing in the C-Suite, marketing-sales interface, innovation, and international marketing.

#### RESEARCH GRANTS

- **MSU-CIBER Research Grant**, "The Role of National Context in Firm Strategic Orientations: A Meta-Analysis" (\$7,200), with Ahmet H. Kirca, 2020.
- Sales Education Foundation Research Grant, "The Role of Senior Executives and Organizational Culture in Management of Conflict Between Sales and Marketing" (\$5,000), with Douglas E. Hughes, 2019.

#### RESEARCH UNDER REVIEW OR REVISION

Chernetsky, Victor V., Douglas E. Hughes, and Wyatt A. Schrock, title withheld, revising for 4<sup>th</sup> review at *Industrial Marketing Management*.

Chernetsky, Victor V., Douglas E. Hughes, and Doug Walker, title withheld, under review at *European Journal of Marketing*.

#### **RESEARCH IN PROGRESS**

- "Firm Strategic Orientations and Firm Performance: A Meta-Analysis," with Ahmet H. Kirca. Status: finalizing manuscript. Target: *Journal of Marketing*.
- "Firm Strategic Orientations and Innovation," with Ahmet H. Kirca. Status: conducting data analysis. Target: *Journal of Marketing*.
- "Chief Marketing Officer Capabilities," with David A. Griffith, Ahmet H. Kirca, and Ralph Park. Status: conducting data analysis. Target: *Journal of Marketing*.
- "Chief Marketing Officer Personality Traits," with Ahmet H. Kirca. Status: conducting data collection. Target: *Journal of the Academy of Marketing Science*.
- "Salespeople Personality Traits," with Wyatt A. Schrock, Douglas E. Hughes, Yanhui Zhao, and Cindy Liu. Status: conducting data analysis. Target: *Journal of Marketing*.

### CONFERENCE PROCEEDINGS AND PRESENTATIONS

- Chernetsky, Victor V. and Ahmet H. Kirca, "Customer Centricity: A Cross-Cultural, Meta-Analytic Assessment," *2022 AIB Conference*, Miami, FL, July 2022, planned.
- Chernetsky, Victor V. (as Discussant), "Reducing COVID Vaccine Hesitancy By Inducing a Comparative Mindset," a paper by Xianyu (Bonnie) Hao et al., 52<sup>nd</sup> Annual Haring Symposium, Bloomington, IN, April 2022, planned.
- Chernetsky, Victor V. and Ahmet H. Kirca, "Internal International Business Case Competitions: Key Challenges and Opportunities," 2022 NASBITE International Annual Conference, virtual, March 2022.
- Chernetsky, Victor V., Douglas E. Hughes, and Doug Walker (2022), "Conflict Management at the Marketing-Sales Interface," in *AMA Winter Academic Conference Proceedings*, Vol. 33, p. 784, Ashlee Humpreys, Grant Packard, and Katrijn Gielens, eds. Chicago, IL: American Marketing Association.
- Kirca, Ahmet H. and Victor V. Chernetsky (2022), "Drivers of Firm Customer Centricity: A Meta-Analytic Review of the Role of National Culture," in *AMA Winter Academic Conference Proceedings*, Vol. 33, p. 517, Ashlee Humpreys, Grant Packard, and Katrijn Gielens, eds. Chicago, IL: American Marketing Association.
- Chernetsky, Victor V., "The Impact of Chief Marketing Officer on Firm Resource Allocation Decisions in Multinational Companies," 2021 AIB Conference, virtual, July 2021.
- Chernetsky, Victor V. and Ahmet H. Kirca (2021), "Chief Marketing Officer Political Skill and Marketing Department's Influence," in *AMA Winter Academic Conference Proceedings*, Vol. 32: p. 195, Alan Malter, Stacey Menzel Baker, and Subin Im, eds. Chicago, IL: American Marketing Association.
- Chernetsky, Victor V. and Ahmet H. Kirca, "Chief Marketing Officer Political Skill and Marketing Department's Influence," AIB 2020: Journal of International Marketing / International Marketing Review Paper Development Workshop, virtual, July 2020.

- Chernetsky, Victor V. and Douglas E. Hughes, "The Role of Senior Executives and Organizational Culture in the Management of Conflict Between Marketing and Sales," 50<sup>th</sup> Annual Haring Symposium, virtual, April 2020.
- Chernetsky, Victor V. and Douglas E. Hughes (2020), "The Role of Senior Executives and Organizational Culture in the Management of Conflict Between Marketing and Sales," in *AMA Winter Academic Conference Proceedings*, Vol. 31: SMP-15, Bryan Lukas and O.C. Ferrell, eds. Chicago, IL: American Marketing Association.
- Chernetsky, Victor V. and Douglas E. Hughes, "A Matter of Trust: Conflict Management at the Marketing-Sale Interface," 28<sup>th</sup> Annual Mittelstaedt Doctoral Symposium, Lincoln, NE, March 2019.
- Chernetsky, Victor V., Douglas E. Hughes, and Valerie Good (2018), "A Blessing in Disguise: The Role of Conflict at the Marketing-Sales Interface," in *AMA Summer Academic Conference Proceedings*, Vol. 29: SS-21, David Gal, Kelly Hewett, and Satish Jayachandran, eds. Chicago, IL: American Marketing Association.

#### OTHER PUBLICATIONS

Chernetsky, Victor and Farnoush Reshadi (2020), "Unintended Consequences of Viagra Advertising," *Journal of Marketing Research Scholarly Insights*, July 9.

#### **HONORS AND AWARDS**

### **Research & Teaching Awards**

- Stanley Hollander Teaching Excellence Award, Michigan State University, 2022.
- Donald A. and Shirley M. Taylor Research Excellence Award, Michigan State University, 2021.
- Donald A. and Shirley M. Taylor Research Excellence Award, Michigan State University, 2020.

#### **Non-Research Grants**

- Professional Development Grant, MSU-CIBER, 2021.
- Global Speaker Program Grant, MSU-CIBER, 2021.

#### **Consortium/Symposium Fellow**

- PDMA Doctoral Consortium Fellow, University of Tennessee at Knoxville, 2022.
- Sheth/AIB Doctoral Consortium Fellow, Miami, FL, 2022
- 52<sup>nd</sup> Annual Haring Symposium Fellow and Discussant, Indiana University, 2022.
- 56<sup>th</sup> AMA-Sheth Foundation Doctoral Consortium Fellow, Indiana University, 2021.
- 50<sup>th</sup> Annual Haring Symposium Fellow and Presenter, Indiana University, 2020.
- 28<sup>th</sup> Annual Robert Mittelstaedt Doctoral Symposium Fellow and Presenter, University of Nebraska-Lincoln, 2019.

### Fellowships/Scholarships

- AIB Doctoral Travel Stipend Award, 2022.
- MSU Ethics Symposium Graduate Award, Michigan State University, 2021.
- Colleges Online Learning Academy (COLA) Fellowship, Michigan State University, 2021.
- Christine S. Carter Student Parents Scholarship, Michigan State University, 2019.

- Baylor University Fellowship, AMA Faculty Consortium: New Horizons in Selling and Sales Management, 2018.
- Graduate Office Doctoral Fellowship, Michigan State University, 2018-2022.

#### PROFESSIONAL SERVICE

#### Journal Reviewer

- *Journal of the Academy of Marketing Science*, 2021.
- *Industrial Marketing Management*, 2020 (x2), 2021 (x8), 2022 (x2).
- Journal of International Marketing, 2020.
- European Journal of Marketing, 2018.

#### **Conference Session Chair**

- "Focusing on the Customer in International Markets," AMA Winter Academic Conference, 2022.
- "Upper Echelon and Firm Performance," Academy of International Business (AIB) Conference, 2021.
- "Responsible, Ethical, and Social Innovation," JPIM Research Forum of Product Development and Management Association (PDMA), 2020.

#### **Conference Reviewer**

- AMA Winter Academic Conference, 2020 (x2), 2021.
- AMA Summer Academic Conference, 2018 (x2), 2021.
- AMA Global Marketing SIG Conference, 2020, 2021, 2022.
- Academy of International Business Conference, 2020, 2021, 2022 (x2).
- Academy of Marketing Science Annual Conference, 2019, 2021.

#### **UNIVERSITY SERVICE**

### **Academic Coordinator**

- Broad College International Business Case Competition, 2022, planned.
- Inaugural Broad College International Business Case Competition, 2021.

#### **Academic Advisor**

• MSU International Business Student Organization, 2021-2022.

#### **Student Team Advisor**

- SDSU-CUIBE International Business Case Competition, 2022, planned.
- NASBITE International Student Case Competition, 2022, ongoing.
- UMSL-CUIBE International Business Case Competition, 2021.
- NASBITE International Student Case Competition, 2021.
- BisNet International Case Competition, 4<sup>th</sup> place, 2020.

## **Facilitator and Notetaker**

• MSU Ethics Symposium, Michigan State University, 2021.

#### Judge

- Broad College International Business Case Competition, 2021.
- All-MSU Sales Competition, Michigan State University, 2019.

#### TEACHING INTERESTS

- Marketing Strategy, Marketing Management, International Business/Marketing.
- Managerially focused courses at undergraduate and MBA levels.

#### TEACHING EXPERIENCE

Past two years average teaching evaluation (instructor quality): 4.71/5.00

## **Michigan State University**

2017 - present

Instructor

- International Business, 2022 (x2), planned.
- International Business, 2021 (x2).
- International Business, 2020.
- International Business, 2019.
- Quantitative Business Research Methods, 2019.
- Managerial Marketing, 2018.

Teaching Assistant

Market Analytics, 2020.

## **Edinburgh Business School Eastern Europe**

2014 - 2017

Tutor of Marketing

• MBA Marketing Course (x3).

#### SELECTED INDUSTRY EXPERIENCE

#### Samsung Electronics, Kyiv, Ukraine

2011 - 2012

Head of Corporate Marketing Department

- Led marketing efforts for Samsung's \$800 million business in Ukraine.
- Restructured, hired, trained, and managed a 39-person marketing department team.
- Gained market leadership in the smartphone and washing machine categories.
- Achieved highest ever consumer brand tracking KPIs in 2012.

#### Ukrdruk, Kyiv, Ukraine

2006 - 2011

Managing Partner

- Co-managed printing & publishing house.
- Achieved fivefold revenue growth within 2 years.
- Led new business development (expansion and start-up).

### Wrigley Company, Kyiv, Ukraine

2002 - 2006

Regional Marketing Manager

- Head of marketing for Wrigley's \$140 million business across 12 countries.
- Developed and implemented the new marketing strategy in Ukraine resulting in market share growth from 56% to 75% within 2 years.
- Launched high margin Orbit Professional brand extension with one of the best results in Europe (>5% share in the company portfolio).

Efes Beverage Group, Istanbul, Turkey (HQ) / Odessa, Ukraine

2000 - 2002

Marketing Manager

- Provided strategic and operational marketing support to the country marketing teams (Ukraine and Kazakhstan); managed/coordinated key regional projects.
- Led new product development of two brands (soft drink and mineral water).
- Improved brand perception, revenue, and profitability of Chernomor beer brand via the introduction of the super-premium brand extension (a novelty for the market).

### Procter & Gamble, Kyiv, Ukraine

1997 - 2000

Asst. Brand Manager

- Responsible for profit, revenue, and market share of several fabric care brands.
- Developed and implemented marketing strategies and brand support activities.
- Re-launched Bonux detergent in Ukraine with 350% sales growth.

## Ukrainian Press Agency, Kyiv, Ukraine

1996 - 1997

Editor-in-Chief, Ukrainian Statistics Report

• Published and managed newsletter focused on the analysis of macroeconomic trends in Ukraine.

#### Miscellaneous

- Co-founded and managed 6 startups.
- Conducted multiple consultancy projects.
- Co-published "Hazard", the first locally developed neo-noir graphic novel in Ukraine.

#### **MARKETING AWARDS - INDUSTRY**

- *Effie Ukraine Awards* 
  - o Democratic Alliance party, business challenge, 2014.
  - o Democratic Alliance party, political campaign, 2014.
  - o Democratic Alliance party, small budget, 2014.
- *X-Ray Marketing Awards* 
  - o Samsung, best international brand in Ukraine, 2012.
- KomMissia, VIII Moscow International Comics Festival
  - o "Hazard" graphic novel, album of the year, 2009.
  - o "Hazard" graphic novel, Allcomics.ru special prize, 2009.
- Choice of the Year in Ukraine
  - o Orbit, best chewing gum, 2003-2006.
- Kyiv Professional Beer Festival
  - o Chernomor, two gold and one silver medals, 2001.

## DOCTORAL COURSEWORK

#### **Substantive**

•	Marketing Theory and Critical Analysis	Ahmet H. Kirca
•	International Business Theory	Ahmet H. Kirca
•	Marketing Relations	Douglas E. Hughes
•	Marketing Strategy	G. Tomas M. Hult
•	Pro-seminar in Marketing	G. Tomas M. Hult

#### Methods

• Statistical Models in Marketing

Roger J. Calantone

Research Design in Marketing
 Organizational Research Methods
 Advanced Organizational Research Methods
 Brent A. Scott

• Introduction to Econometric Methods Stephen A. Woodbury

Advanced Econometric Methods
 Timothy J. Vogelsang

Ouantitative Methods in Educational Research
 Spyros Konstantopoulos

• Quantitative Methods in Public Policy Leslie E. Papke

#### PROFESSIONAL DEVELOPMENT

• Machine Learning Methods in Business and Economics Research, Anjana Susarla, 2022.

- Colleges Online Learning Academy (COLA), Michigan State University, 2021.
- Python: Web-Scraping and Data-Cleaning for Research, Noah Stoffman, 2021.
- AIB 2020 Research Workshop: Introduction to Meta-Analysis, Ahmet H. Kirca, 2020.
- R Skills for Data Science: MSU CSTAT Certificate Course, Marianne Huebner, 2020.
- Summer Online Instruction Readiness for Educational Excellence (SOIREE), Michigan State University, 2020.
- Theory Construction Workshop, Ajay K. Kohli, 2019.
- Early Summer Tutorial in Modern Applied Tools of Econometrics (ÊSTIMATE), Jeffrey M. Wooldridge & Timothy J. Vogelsang, 2018.

#### MEDIA COVERAGE AND INTERVIEWS - ACADEMIA

- <u>Broad College of Business</u>, MSU's International Business Center hosts inaugural case competition, November 2021.
- MSU-CIBER, Broad students compete at BisNet IB case competition, November 2020.
- <u>Broad College of Business</u>, Doctoral candidate receives grant for sales and marketing research, November 2019.
- <u>PRLog</u>, Sales Education Foundation Awards \$15,000 in 2019 Sales Research Grant Program, July 2019.

#### MEDIA COVERAGE AND INTERVIEWS - INDUSTRY

- Ain.ua, Samsung Electronics partnership with Biennale "Arsenale 2012," May 2012.
- Novy (national TV), Samsung Electronics partnership with Kenzo Takada, March 2012.
- *Viva!*, Samsung Electronics partnership with Kenzo Takada, March 2012.
- Sostav.ua, Interview with the marketing director of Samsung Electronics, January 2012.
- Marketing Media Review, Interview with Samsung's marketing director, December 2011.
- Sostav.ua, New marketing director at Samsung Electronics, November 2011.
- AdReport, Wrigley's new media agency, December 2005.
- New Marketing, Tactical methods of product withdrawal from the market, January 2004.
- *Just-Drinks*, Efes Ukraine to boost output by 150%, April 2002.

## PROFESSIONAL AFFILIATIONS

- American Marketing Association (AMA).
- Academy of International Business (AIB).
- Product Development and Management Association (PDMA).

- NASBITE International.
- Procter and Gamble (P&G) Alumni Network.

## INTERNATIONAL EXPERIENCE

- Managed business projects across ~20 countries.
- Traveled to ~40 countries.

# LANGUAGES

• English, Russian, Ukrainian.

# **REFERENCES**

• Available upon request.