**BRENDA STERNQUIST**

**sternqui@msu.edu**

**EDUCATION**

1976-1978 Doctor of Philosophy, Interdisciplinary

(Marketing, Consumer Economics and Statistics)

University of Tennessee

Knoxville, Tennessee

1974-1976 Master of Science, University of Alberta

Edmonton, Alberta, Canada

1969-1973 Bachelor of Science, South Dakota State University

Brookings, South Dakota

**PROFESSIONAL EXPERIENCE**

2012-present Professor

Department of Marketing

Broad College of Business

Michigan State University

1990-2012 Professor – International Retailing

Advertising, Public Relations and Retailing

College of Communications Arts and Sciences

1990-2005 Professor-International Retailing

1984-1990 Associate Professor

1978-1984 Assistant Professor

Department of Human Environment and Design

College of Human Ecology

Michigan State University

East Lansing, MI

**HONORS**

< Ralph H. Smuckler Award for Advancing International Studies & Programs 2013.

< Special Life Time Logistics Service Award For Outstanding Achievement and Continuous

Contribution to the Science and Practice of Retail Management. IX International Logistics

& Supply Chain Congress, Izmir, Turkey 2011.

< Japanese materialism: A comparison between the new breed and second baby boomer

age- cohorts, Published in Journal of Asia Business Studies chosen as the Outstanding Paper of the Year Award Winner at the Literati Network Awards for Excellence 2011.

< Reconceptualization of price mavenism: Do Chinese consumers get a glow when they know, published in Asia Pacific Journal of Marketing and Logistics chosen as the Outstanding Paper of the Year Award Winner at the Literati Network Awards for Excellence 2011.

< Retail Leadership Award 2010 presented by the Asian Retail Congress, Mumbai, India

< Identified as top researcher (tied) for the major retailing research journals.

< Member of the board of directors for Tsinghua University Retail Research Center 2006-

< Selected as 2004 Woman of Achievement. Zonta Club of East Lansing. (Award for outstanding service)

< Finalist Marketing Management Association National Master Teacher Award 2004. (Award sponsored by Hormel Corporation)

< Selected as the first National Outstanding Retail Educator 2004 (Award presented by National Retail Federation, Center for Retail Studies Texas A & M and JC Penney)

< Received the Michigan State University Distinguished Faculty Award 1999 (Highest faculty award given at Michigan State University in recognition of outstanding career of research, teaching and outreach)

< Received the MSU Alumni Club of Mid-Michigan Quality in Undergraduate Teaching Award 1997. (Highest award given at Michigan State University in recognition for outstanding teaching)

< Received Centennial Leader Award, College of Human Ecology, University of Tennessee 1997

< Selected for Outstanding Faculty Recognition, College of Human Ecology, Michigan State University 1997

< Member of the Merchandising Management Team that received the 1996 All-University Excellence in Diversity Award.

< Cited for scholarly achievement by Phi Kappa Phi 1994.

< Selected as Michigan State University CASE Outstanding Professor June 1992.

< Merchandising Management Program was selected as one of the three model international programs by International Studies and Programs, Michigan State University March 1991.

< Selected as 1991 Outstanding Researcher by the College of Human Ecology, Michigan State University.

**TEACHING**

Undergraduate Courses: International Business

International Marketing

Graduate International Market Research

**FUNDED RESEARCH (Selected)**

2009-2012 Best Buying Practices USDA $149,754 CO PIs: L. Good

2009-2011 Home RFID Butler ($59,990) IRGP Grant MSU CO PIs: E. Todd, D. Twede and H. Li.

2007-2008 Comparing China and India’s Buyer-Supplier Relationships ($5,000) CIBER, Center for International Business Education and Research

2006-2007 Buyer-Supplier Relationships in China ($2,500) CASID, Center for Advanced Study in International Development.

2003-2004 Retail Buyers and Suppliers in India: Economic Action and Social Structure in Embedded Markets ($3,500). Center for International Business Education and Research-Michigan State University with Humaira Mahi

2001-2002 Michigan Electronic Retailing, College of Human Ecology Research Initiation Award ($15,000)

1998-2000 Food Retailing in People’s Republic of China, United States Department of Agriculture-National Needs Initiative ($100,000)

1995-1997 Food Distribution in Multinational Markets: Western Europe, Central Europe and Mexico, United States Department of Agriculture Higher Education Challenge Grant Program ($71,393). Co-investigators: Linda Good, Patricia Huddleston, Dawn Pysarchik and Judy Osbun.

1995-1997 Emerging Free Markets: Retailing in the People’s Republic of China. Michigan State University All University Research Initiation ($15,000).

1994-1995 Rural Retailing: Access to Goods and Related Services: A Multi-Disciplinary Symposium. Michigan State University Agriculture Experiment Station Project ($5,000)

Rural Retailing: Access to Goods and Related Services: A Multi-Disciplinary Symposium. NCR-65, Agriculture Experiment Station Project ($1,000).

Food Distribution in the People's Republic of China. Michigan State University Agriculture Experiment Station ($1,500)

1993-1994 Retailing in the People's Republic of China. Michigan State University All University Research Initiation Grant, ($9,500).

A Comparison of U.S. and U.K. Retailing. Michigan State University Global Competence Grant, International Studies and Programs ($5,000).

1992-1997 China: The Distribution of Food and Agricultural Products. Michigan State University Agriculture Experiment Station Project ($1,500 annually).

1988-1993 Rural Retailing: Impact of Change on Consumer and Community. Michigan State University Agriculture Experiment Station Regional Research Project, 1988-1990 Project Leader ($16,000 annually).

1991-1992 Telecommunications Retailing. Telecommunications Advancement Foundation, Japan ($12,000). Co-investigator: Tomoyoshi Ogawa.

International Food Distribution Systems: A Video Study. Higher Education Challenge Grant Cooperative State Research Service, United States Department of Agriculture ($45,675) Co-investigators: Linda Good, Patricia Huddleston and Dawn Pysarchik.

The Japanese Retail Industry: Strategies and Policies to Improve Trade Imbalance. Michigan State University Center for International Business Education and Research ($4,000).

1991-1992 cont’d Development of a Model Program for Internationalizing the Curriculum. Michigan State University International Studies and Programs ($5,000). Co-investigators: Dawn Pysarchik, Linda Good and Patricia Huddleston.

1990-1991 Telecommunications - A Comparative Study Between Japan and the U.S. Telecommunications Advancement Foundation, Japan ($13,000). Co-investigator: Tomoyoshi Ogawa.

International Consumer Distribution Systems. Michigan State University International Studies and Programs ($5,000). Co-investigators: Linda Good, Patricia Huddleston and Dawn Pysarchik.

Understanding Soviet Consumer Distribution Systems. Vanity Fair Corporation Award ($1,000). Co-investigators: Linda Good, Patricia Huddleston and Dawn Pysarchik.

1989-1990 The Present and Future Aspects of Retail Sales Through the Means of Telecommunications - Comparative Study Between Japan and the United States. Hoso Bunka Foundation, Japan ($15,385). Co-investigator: Tomoyoshi Ogawa.

Buying and Procurement Practices of Japanese Department Stores. Isetan Department Store ($3,500) and Mauri Department Store ($3,500). Co-investigator: Tomoyoshi Ogawa.

1988-1989 The Japan Retail Industry: Gatekeepers of U.S. Products. Michigan State University All University Research Initiation Grant ($7,470).

1987-1990 Upper Michigan Tourism: Market Segmentation and Tourist Consumer Behavior Modeling. Michigan State University Agricultural Experiment Station Project ($6,300). Cooperators: Dawn Pysarchik, Bonnie Davis, Daniel Chappelle.

1984-1985 Apparel Imports: Consumer's Perception of Information Cues. Michigan State University, Human Ecology College Research Initiation Grants ($900)

1983-1990 Toward Achieving Michigan's Rural Employment Potential: The Role of Resort Area Retailing. Michigan State University Agricultural Experiment Station Project ($56,628). Cooperators: Dawn Pysarchik, Bonnie Davis, Daniel Chappelle.

1983-1984 Energy Shortage Impact on Resort Area Retailing. Michigan State University, Human Ecology College Research Initiation Grant ($1100).

1979-1980 Deceptive Advertising: A Consumer Research Approach. Michigan State University Foundation ($4,690).

**BOOKS** **AND BOOK CHAPTERS**

Sternquist, B. and E. Goldsmith (2018). *International Retailing*. (3d Edition) Fairchild Press-Division of Bloombury.

Sternquist, B. (2011) International Retailing. *Wiley International Encyclopedia of Marketing*. Jagdish Sheth and Naresh Malhotra (Editors in Chief) and Daniel Bello and David Griffith (Volume Editors) West Sussex, UK: John Wiley & Sons Ltd, 136-146.

Sternquist, B. (2011) Retail Strategic International Expansion (SIRE2) Theory and Cases. (ED) Haslett, MI: BSC Publisher

Sternquist, B. (2011) Strategic International Retail Expansion (SIRE2 ) in Retail Strategic International Expansion (SIRE2) Theory and Cases. B. Sternquist (ED) Haslett, MI: BSC Publisher, 1-16.

Sternquist, B. (2011) International Retailing Theory and Research, Haslett, MI: BSC Publishing

Sternquist, B. (2011) Strategic International Retail Expansion Extended Model and Propositions (SIRE3) in *International Retailing Theory and Research*, B Sternquist (ED) Haslett, MI: BSC Publisher, 3-30

Park, Y. and B. Sternquist (2011) The Global Retailer’s Strategic Proposition and Choice of Entry Mode, *International Retailing Theory and Research*, B. Sternquist (ED) Haslett, MI: BSC Publisher, 33-66.

Cohan, L. and B. Sternquist (2011) Network Advantages for the Internationalization of Global Retailers: An Extension of Dunning’s Eclectic Paradigm, *International Retailing Theory and Research*, B. Sternquist (ED) Haslett, MI: BSC Publisher, 67-82.

Lu, H. and B. Sternquist (2011) Born Global Retailers’ Internationalization: A Social Network Perspective, *International Retailing Theory and Research*, B. Sternquist (ED) Haslett, MI: BSC Publisher, 83-106.

Manjeshwar, S. and B. Sternquist (2011) Private Label and International Retailing Strategy, *International Retailing Theory and Research*, B. Sternquist (ED) Haslett, MI BSC Publisher, 109-130.

Srivastava Dabas, C. and B. Sternquist (2011) Corporate Brand Positioning and Entry Mode Choices of International Retailers, *International Retailing Theory and Research*, B. Sternquist (ED) Haslett, MI: BSC Publisher, 131-166.

Huang, Y. and B. Sternquist (2011) Retailers’ Foreign Market Entry Decisions: An Institutional Perspective, *International Retailing Theory and Research*, B. Sternquist (ED) Haslett, MI: BSC Publisher, 169-198.

Chan, P., Finnegan, C. and B. Sternquist (2011) Country and Firm Level Factors in International Retail Expansion, *International Retailing Theory and Research*, B. Sternquist (ED) Haslett, MI: BSC Publisher, 199-232.

Sharma, N. and B. Sternquist (2011) Extension of International Retail Involvement (IRI) Model: An Application of Institutional Theory, *International Retailing Theory and Research*, B. Sternquist (ED) Haslett, MI: BSC Publisher, 233-258.

Sung, E. and B. Sternquist (2011) Strategic International Joint Venture: Opportunity, Expansion and Longevity for Retailers’ Internationalization, *International Retailing Theory and Research*, B. Sternquist (ED) Haslett, MI: BSC Publisher, 259-284.

Beard, C. and B. Sternquist Internationalization of Hospitals, *International Retailing Theory and Research*, B. Sternquist (ED) Haslett, MI: BSC Publisher, 285-304.

Sternquist, B. (2009) International Retailing. (In Japanese) Tokyo, Japan: Shin-Hyoron Publisher

Sternquist, B. (2009) International retail trends and their impact on India. In *India Retail Report* Delhi, India: Rajmohan Publishers 502-508

Manjeshwar, S. and B. Sternquist (2008). Reliance Retail: A Fresh approach towards retailing in India. In A. Kazmi (Ed.), *Business Policy & Strategic Management* 3 ed., New Delhi: Tata McGraw-Hill. 613-620.

Sirigiri, R. and B. Sternquist (2008). Food World: Forerunner of organised food retailing in India. In A. Kazmi (Ed.), *Business Policy & Strategic Management* 3 ed., New Delhi: Tata McGraw-Hill. 621-636.

Sternquist, B. (2007) *International Retailing* 2ed. New York: Fairchild Books and Visuals.

Sternquist, B. (2002) Department Stores. In A. Bird (Ed.), *Encyclopedia of Japanese Business and Management* (pp. 109-110). London: Routledge.

\*Sternquist, B. (2000) Internationalization of Japanese Department and GMS Stores: Are there Characteristics that Profile Success? In M. Czinkota and M. Kotabe (Eds.), *Japanese Retail Strategy,* London: Thompson International Books, 242-249.

\*Sternquist, B., Jae-Eun Chung and Tomoyoshi Ogawa (2000) Japanese Department Stores: Does Size Matter in Buyer-Supplier Relationship? In M. Czinkota and M. Kotabe (Eds.), *Japanese Retail Strategy*, London: Thompson International Books., 64-80.

Sternquist, B. (1998) *International Retailing*. New York: Fairchild Press

Good, L., Huddleston, P. Pysarchik, D. & Sternquist, B. (1995) *A Report on Michigan State University's Model International Department Experiment: A Strategy for a Global University*, (eds. Lim, G.), Chapter 4: Merchandising Management. Michigan State University Printing, East Lansing, MI.

Sternquist, B. and L. Jolly, L. Leistritz, R. Kean, H. Bastow-Shoop, C. Jasper, L. Gaskill (1995). *Rural Retailers: Financial Profile of High, Medium and Low Profit Firms*. (A workbook for financial planning.) North Central Regional Extension Publication NC 555.

Sternquist, B. and M. Kacker (1994). *European Retailing's Vanishing Borders*. Westport, Connecticut: Quorum Publishers.

Sternquist, B., Davis, B & Pysarchik, D. (1994). Financial analysis. *Tourism Marketing and Management Handbook*, Stephen F. Witt and Luiz Moutinho (Eds.) 2nd Edition Hertfordshire, UK.: Prentice Hall, 220-224.

\*Sternquist, B. & Ogawa, T. (1993). Japanese retail buyers: supplier dependence and sourcing considerations. *The Japanese Distribution System Handbook*, M.R. Czinkota and M. Kotabe (Eds), Chicago, IL: Probus Publishing Co., 149-162.

Sternquist, B., Davis, B. & Pysarchik, D. (1989). Financial analysis in tourism. *Tourism Marketing and Management Handbook*. Stephen Witt and Luiz Moutinho (Eds) Prentice-Hall International, Scotland, 151-155.

**JOURNAL PUBLICATIONS**

\*= refereed publication

\*Sternquist, B., P. Huddleston and A. Fairhurst (2018) Framing the undergraduate research experience: Discovery involvement in retailing undergraduate education. *Journal of Marketing Education*. 40 (1), 14-25.

\*Choi, Y., Y. Huang and B. Sternquist (2015) The effects of the salesperson characteristics on buyer-seller relationships. *Journal of Business and Industrial Marketing.* 30/5, 616-625.

\*Manjeshwar, S, B. Sternquist and L. Good (2013) Decision Making of Retail Buyers: Perspectives from China and India. *Qualitative Marketing Research.* 16 (1). 38-52.

\*Byun, S. and B. Sternquist (2012) Here-Today-Gone-Tomorrow: Consumer reactions to perceived limited availability. *Journal of Marketing Theory and Practice.* 20(2) 227-238.

\*Srivastava-Dabbas, C. , B. Sternquist and H. Mahi. (2012) Organized retailing in India: Upstream channel structure and management. *Journal of Business and Industrial Marketing.* 27 (3), 176-195.

\*Huang, Y., B. Sternquist, C. Zhang and R. Calantone. (2011) A mixed-method study of the effects of guanxi between salespersons and buyers on retailer-supplier relationships in China. *Journal of Marketing Channels.* 18 (3), 189-215.

\*Byun, S. and B. Sternquist (2011) Fast fashion and in-store hoarding: The drivers, moderator, and consequences. *Clothing and Textile Research Journal.* 29 (3), 187-201.

\*Chung, J. , Y. Huang, , B. Jin. and B. Sternquist (2011) The impact of market orientation on Chinese retailers’ channel relationships. *Journal of Business and Industrial Marketing.* 26 (1) 14-25.

\*Chan, P., C. Finnegan and B. Sternquist (2011) Country and firm level factors in international retail expansion. *European Journal of Marketing.* 45 (6) 1005-1022.

\*Chen, Z., Y. Huang and B. Sternquist (2011) Guanxi practice and Chinese buyer-supplier relationships: The buyer’s perspective. *Industrial Marketing Management*. 40, 569-580.

\*Sung, E. and B. Sternquist (2010) Strategic international joint venture: Opportunity, expansion and longevity for retailers’ internationalization. *Journal of Euromarketing.* 19(1) 55-66

*\** Sternquist, B. and L. Wang (2010) Buying committees in the Chinese retail industry. *Asian Pacific Journal of Marketing and Logistics Management.* 22 (4) 492-511.

\* Runyan, R., J. Chung and B. Sternquist. (2010) Channel relationship factors in cross-cultural contexts: Antecedents of satisfaction in a retail setting. *Journal of Business Research*. 63, 1186-1195.

\*Sternquist, B. Y. Huang and Z. Chen (2010) Predicting market orientation: Chinese retailers in a transitional economy. *International Journal of Retail & Distribution Management.* 38 (5) 360-378

\*Byun, S. and B. Sternquist (2010) Reconceptualization of price mavenism: Do Chinese consumers get a glow when they know? *Asian* *Pacific Journal of Marketing and Logistics.* Patrington. Vol 22, 3. 279-293.

\* Osajima, K. B. Sternquist and S. Manjeshwar. (2010) Japanese materialism: A comparison between the new breed and second baby boomer age-cohorts. *Journal of Asian Business Studies.* Vol 4, (3) 57-72.

\*Sternquist, B., C. Finnegan and Z. Chen (2008). Adding value to buyer-supplier relationships in China. *Journal of Asia Business Studies*. Fall. 1-11.

\*Byun, S. and B. Sternquist (2008). In-store hoarding: The measurement and application in fast fashion retail environment. *The International Review of Retail and Distribution and Consumer Research.* Vol 18 (2),133-147.

\*Sternquist, B., R. Runyan and Z. Chen (2008). The use of buying committees by Chinese retailers: The effects of environment and strategy upon structure. *Journal of Retailing and Consumer Services.* 15, 93-103.

\*Chung, J., Sternquist, B., & Chen, Z. (2008). Japanese retail buyer-supplier relationships: Does performance matter? *Asian Pacific Journal of Marketing and Logistics*. Vol 20 (1). 55-75.

\*Park, Y. and B. Sternquist (2008). The global retailer’s strategic proposition and choice of entry mode. *International Journal of Retail & Distribution Management*.36, (4) 281-299.

\*Huang, Y. and B. Sternquist (2007) Retailers’ foreign market entry decisions: An institutional perspective. *International Business Review.* 16. 613-629.

\*Chung, J., B. Jin and B. Sternquist (2007) The role of market orientation in channel relationships when channel power is imbalanced.  *The International Review of Retail, Distribution and Consumer Research*, 17 . (2) 159-176.

\*Chung, J.E., B. Sternquist and Z. Chen (2006) Retailer buyer-supplier relationships: The Japanese difference. *Journal of Retailing*. 82 (4) 349-355.

\*Sternquist, B. and Z. Chen (2006) Food retail buyer behavior in People’s Republic of China: A grounded theory model. *Qualitative Market Research: An International Journal.* (9) 2, 243-265.

\*Jin, B. and B. Sternquist (2004). Shopping is truly a joy. *Service Industries Journal*. 24 (6) 1- 18.

\*Sternquist, B. S. Byun and B. Jin (2004) Dimensionality of price: An asian perspective. *The International Review of Retail, Distribution and Consumer Research*, 4 (1), 1-18.

\*Stoel, L. and B. Sternquist (2004). Group identification: The influence of group membership

on retail hardware cooperative members. *Journal of Small Business Management*. 42(2) 155-173.

Sternquist, B. S. Z. Chen and Y. Huang (2003) Retail buyer-supplier relationships in China: The supply chain. *China Business Review.* 30 (5) 34-37.

\*Jin, B., B. Sternquist and A. Koh (2003). Price as hedonic shopping. *Family and*

*Consumer Sciences Research Journal.* 31, (X), 1-25.

\*Jin, B. and B. Sternquist (2003) The influence of retail environment on price perceptions: An exploratory study of U.S. and Korean students. *International Marketing Review*. 20 (6), 643-660.

\*Sternquist, B., T. Ogawa and A. Cooper (2002) Japanese Department Store Buyer-Supplier Relationships. *Journal of Asia Pacific Marketing*. 1 (2) 22-46.

Sternquist, B. (2001) China: An opening door policy. *Chain Store Age*, January, 62-64.

Sternquist, B., Z. Chen and Y. Wang (2001) Behavioral relationship: Buyers and suppliers in Chinese food retailers. *China Business and Trade*, (in Chinese) 159 (3) 38-41.

Yu, J. P. and B. Sternquist (1999). The legend of a private brand: The Gap. *Korean Distribution Journal* (In Korean) July, 68-71.

Sternquist, B. and Byoungho Jin (1999) What sets the United States retail industry apart from other countries? *Korean Distribution Journal* (In Korean) January 22-25.

Sternquist, B. and Byoungho Jin (1999) The department store industry in the United States. *Korean Distribution Journal* (In Korean) February 62-65.

Sternquist, B. and Byoungho Jin (1999) The department store industry in Europe. Korean Distribution Journal (In Korean), March, 30-33

\*Sternquist, B. and Byoungho Jin. (1998) South Korean retail industry: Government’s role in retail liberalization. *International Journal of Retail & Distribution Management*. (26) 9, 345-353.

\*McGowan, K. and B. Sternquist (1998) Dimensions of price as a marketing universal: A comparison of Japanese and U.S. consumers. *Journal of International Marketing*. 6 (4), 49-65.

Sternquist, B. and Byoungho Jin. (1998) Internationalization of retailers. *Korean Distribution Journal*. (In Korean) April, 36-42.

\*Kean, R., Gaskill, L., Leistritz, L., Jasper, C., Bastow-Shoop, H., Jolly, L., & Sternquist, B. (1998). Effects of community characteristics, business environment, and competitive strategies on rural retail business performance. *Journal of Small Business Management*.(36) 2, 45-57.

\*Sternquist, B. (1997) A conceptual model of strategic international retail expansion. *International Journal of Retail & Distribution Management*, (25) 8, 262-268.

\*Sternquist, B. (1997). Internationalization of Japanese department stores. *International Journal of Commerce and Management,* Special Issue on Global Retailing. (7) 1, 57-73.

\*Sternquist, B. , L. Jolly, L. Leistritz, R. Kean, H. Bastow-Shoop, C. Jasper and L. Gaskill.(1996) Rural retailers: using a bankruptcy model to predict high profit versus low profit firms. *Journal of Small Business and Entrepreneurship,* 13 (1) Spring, 9-24.

\*Gaskill, L., C. Jasper, H. Bastow-Shoop, R. Kean, L. Leistritz and B. Stenquist. (1996) Operational planning and competitive strategies of male and female retailers. *The International Review of Retail, Distribution and Consumer Research*, 6(1) 76-96.

\*Chen, Y.F. & B. Sternquist (1995). Differences between international and domestic Japanese retailers. *The Service Industries Journal*, 15(4) 118-133.

\*Crank, W., C. Jasper, S. Meyer and B. Sternquist. (1995). The rural retailer in tourist communities: problems and implications for managerial strategies. *Journal of Travel and Tourism Marketing*, 4(2).

\*Bastow-Shoop, H., Leistritz, L.,. Gaskill, L., Jasper, C., Jolly, L., Kean, R. & Sternquist, B. (1995). Factors affecting the financial viability of rural retail businesses. *The Journal of Community Development Society*, 26(2).

Sternquist, B. (1995). Buying a business-how much is too much? *Michigan Retailer*, 20(7) 20.

\*Sternquist, B., Ziao, Z.X. & Chengmin, Y. (1995). China: the planned to free market paradigm. *International Journal of Retail & Distribution Management*, 23(12).

\*Lin, L. & Sternquist, B.. (1994). Taiwanese consumers' perceptions of product information cues: country of origin and store prestige. *European Journal of Marketing*, 27(12) 5-18.

\*Chang, L. & Sternquist, B.. (January 1994). Product procurement: a comparison of Taiwanese and us retail companies. *International Review of Retail, Distribution and Consumer Research,* 4(1) 61-72.

\*Sternquist, B. (April 1994). Gatekeepers of Consumer choice: a four country comparison of retail buyers. *International Review of Retail, Distribution and Consumer Research*, 4(2) 159-176.

\*Davis, B., Chappelle, D., Sternquist, B. & Pysarchik, D. (1993). Tourism market segmentation in Michigan's Upper Peninsula: a regional approach. *Journal of Travel and Tourism Marketing*, 2(1), 1-30.

\*Chang, L. & Sternquist, B. (1993). Taiwanese department store industry: an overview. *International Journal of Retail and Distribution Management*, 21(1), 26-34.

\*Phillips, L. & Sternquist, B. (1993). Pay equity: a look at retail buyers. *Clothing and Textiles Research Journal*, 12.

\*Sternquist, B., Ogawa, T. & Phillips, L. (October 1992). Import Versus domestic apparel: contrasting views of Japanese and U.S. retail buyers. *International Review of Retail, Distribution and Consumer Research*, 387-408.

\*Phillips, L. A., Sternquist, B. & Mui, S. (Jan./Feb. 1992). Hong Kong department stores: retailing in the 90's. *International Journal of Retail and Distribution Management*, 20(1), 16-24.

\*McLain, S. & Sternquist, B. (1991). Ethnocentric consumers: do they `Buy American'? *Journal of International Consumer Marketing*, 4(1).

\*Davis, B. Kern, S. & Sternquist, B. (1990). The influence of country of origin, the Buy

American campaign and store prestige upon consumers' perceptions of quality and estimates of price. *Advances in International Marketing*, 4, 69-91.

\*Mahoney, M. & Sternquist, B. (1989). Perceptions of the discount retailer: an analysis of consumers' and managers' ideal discount store.  *Journal of Consumer Studies and Home Economics*, 13.

\*Sternquist, B., Tolbert, S. & Davis, B. (1989). Imported apparel: retail buyers' reasons for foreign procurement. *Clothing and Textiles Research Journal*, 7(4), 35-40

\*Ogawa, T. & Sternquist, B. (1988). Buying and procurement in Japanese department stores, *Bulletin of Business Administration Department*, Bunkyo Women's College, 7 (December), 81-92.

Pysarchik, D., Davis, B. & Sternquist, B. (1988). Effective Methods of evaluating employees. *Journal of Small Business*, (November/December) 6-7.

Sternquist, B. & Clark, K. (1988). Corrective advertising information processing by teenagers. *Journal of Consumer Studies and Home Economics*, 1988 (12), 49-58.

\*Tolbert, S., Sternquist, B. & Davis, B. (Summer 1988). Retail Buyers: perceptions of the apparel industry buy American campaign. *Clothing and Textiles Research Journal*, 6(4), 1-5.

Davis, B., Pysarchik, D. & Sternquist, B. (July 1987). Determin­ing the bottom line. *Journal of Small Business*, 5, 6-7.

Davis, B., Pysarchik, D. & Sternquist, B. (June 1987). Effective use of space can increase retail sales. *Journal of Small Business*, 5, 6-7.

\*Davis, B., & Sternquist, B. (Spring 1987). Appealing to the elusive tourist: an attribute cluster strategy. *Journal of Travel Research*, (25), 4, 25-31.

\*Sternquist, B. & Davis, B. (December 1986). Store status and country of origin as information cues: consumer's perception of sweater price and quality. *Home Economics Research Journal*, (15), 2, 124-131.

\*Sternquist, B.S. (Summer 1985). Attitudes about a resort area: a comparison of tourists and local retailers. *Journal of Travel Research*, (14), 14-19. (Selected as the *Journal of Travel Research* Outstanding Article of the Year by The International Association of Travel Research and Marketing Professionals, Travel and Tourism Research Association Conference, Memphis, Tennessee, June 1986.)

\*Sternquist, B.S. (1984-85). Apparel advertising: a study in consumer attitude change. *Clothing and Textiles Research Journal,* 3(1), 34-40.

*\*Indicates refereed publication.*

**INVITED REGIONAL, NATIONAL AND INTERNATIONAL PRESENTATIONS**

Sternquist, B. (June 2019) International Retailing. Invited series of seminars at Mejia University, Tokyo, Japan.

Sternquist, B. (July 2019) International Retailing. Riara University, Nairobi, Kenya.

Sternquist, R. (August 2019) Retailing in Africa. Keynote Speaker Academy of International Business African Chapter, Accra, Ghana.

Chabowski, B., Saeed, S. Grewal, D. and B. Sternquist. (February 2019) Developments and Directions in International Retailing Research: Cross-National Contexts and Future Directions. American Marketing Association Winter Conference. Austin, Texas.

Sternquist, B. (November 2012) Strategic International Retail Expansion3 (SIRE3) Keynote Address to Meiji University. Seeking Integration of Logistics and Marketing in Tokyo, Japan on November 24, 2012.

Sternquist, B. (April 2012) International Retailing Theory Special Session. (With Leigh Sparks) American Marketing Association/ ACRA Triennial Retail Conference, Seattle, WA.

Sternquist, B. (October 2011) Strategic International Retail Expansion (SIRE2) Keynote Address to IX International Logistics and Distribution Conference, Izmir, Turkey.

Sternquist, B. (October 2011) Fast Retailers Internationalization to the Developing World, Keynote Address to the Korean Clothing and Textiles Society, Seoul, Korea.

Sternquist, B. (October 2011) International Trends in Franchising, Keynote Address to the Korean Franchising Association, Seoul, Korea.

Sternquist, B. (October 2011) Strategic International Retail Expansion (SIRE2) Address to Seoul National University, Seoul, Korea.

Sternquist, B. (October 2011) Strategic International Retail Expansion (SIRE2) Address to Yonsei University, Seoul, Korea

Sternquist, B. (June 2011) Buyer-supplier relationships in developing countries: Is China a model for India? Doshisha University, Kyoto, Japan.

Sternquist, B. (March 2011) Retailing Book Author Panel. ACRA Annual Conference, Boston.

Sternquist, B. (February 2010) Internationalization of Retailing: The SIRE model. Asian Retail Congress, Mumbai, India.

Sternquist, B. (May 2008) The Buying System Comparison of India and China. Food Retail Forum, Mumbai, India.

Sternquist, B. (June 2006) Retail Buying Strategy. Tsinghua University, Beijing, China

Sternquist, B. (June 2004) Food Marketing in China. IAMA Conference. Montreaux, Switzerland.

Sternquist, B. (April 2003) Food Buying System in China. Industry Panel on Marketing in China.

Food Innovation Center. Oregon State University.

Sternquist, B. (July 2002) Strategic Retailing Buying. By invitation of Shanghai Municipal Government July 23 in Shanghai and China Chain Store Association in Beijing July 25.

Sternquist, B. (May 2002) Strategic International Retail Expansion. Korean Chamber of Commerce and Industry Symposium on Prospects and Problems in International Retailing. May 10, 2002 Seoul Korea.

Sternquist, B. (May 2002) Retail Food Buyer-Supplier Relationships in the

People’s Republic of China. Korean Chamber of Commerce and Industry Symposium on Analysis of Distribution in China. May 9, 2002 Seoul, Korea.

Sternquist, B. (June, 2001) The Future of Retailing Research. *11th Annual Conference on Research in the Distributive Trades*, Tilburg, Netherlands.

Sternquist, B. (March, 2001) Chinese Retailers Buyer-Supplier Relationships: Less Guanxi, Global Retailing Symposium. The University of Arizona

Sternquist, B. (July, 2000). International Franchising Strategy. Invited presentation to China Chain Store and Franchising Association Annual Meeting, Beijing.

Sternquist, B. (June, 2000) US Food Retail Buying System. Invited presentation to retail buyers sponsored by Shanghai Municipal Government, Shanghai

Sternquist, B. (March, 1997). Buying and Procurement Logistics: Retailer as Merchandise Assemblier. Shanghai University-College of Business, People’s Republic of China.

Sternquist, B. (March 1996). Unraveling the Myths of Japanese Distribution, Global Retailing Symposium. The University of Arizona.

Sternquist, B. (April 1996). Marketing in Transitional Economies: Distribution in People’s Republic of China. The William Davidson Institute, The University of Michigan, School of Business Administration.

Sternquist, B. (1994). Catching a Fly in the byzantine web. Montreal Department of Commerce, Montreal, Canada.

Sternquist, B. (October 1994). Retailing in transitional economies: People's Republic of China. ACRA/AMS Tri-annual Conference, Richmond, VA.

Sternquist, B. (October 1994). Problems in conducting international research. ACRA/AMS Tri-annual Conference, Richmond, VA.

Good, L.K., Huddleston, P.T., Pysarchik, D. & Sternquist, B. (1993). A Video study of international retail distribution: China, Russia and Japan. International Textiles and Apparel Association Conference, White Sulphur Springs, VA.

Sternquist, B. (May 1993). Retailing in a free market economy, what you can expect in the PRC. Shanghai University, College of Business, People's Republic of China.

Sternquist, B. (January 1993). Internationalization of Retail firms: when should you go...when should you stay. National Retail Federation, 82nd National Convention.

Sternquist, B. (October 1992). Structural characteristics of the Japanese retail market. Quebec Department of Commerce-International Trade Division.

Sternquist, B. (March 1992). Retailing in Japan: how products move from producer to consumer. Shanghai University-College of Business, People's Republic of China.

Sternquist, B. (March 1992). The Hong Kong business community: prospects for 1997. Shanghai University-College of Business, People's Republic of China.

Sternquist, B. (January 1992). Hong Kong and the PRC: cooperation or alienation in 1997? Society for International Development-Mid-Michigan Group.

Sternquist, B. (November 1989). Structural realignment in the Japanese retail industry. Asian Studies Center, Michigan State University.

Sternquist, B. (December 1988). The Japan industry: gatekeepers of U.S. products. Michigan State University Foundation Board of Trustees, MSU, E. Lansing, MI.

Sternquist, B. (1987). Contemporary issues in retail research - international retailing. *Proceedings:* Association of College Professors of Textiles and Clothing.

Sternquist, B. (1987). Internationalizing the Merchandising curriculum. Association of College Professors of Textiles and Clothing.

Sternquist, B. (1985). The Merchandising curriculum. *Proceedings*: Association of College Professors of Textiles and Clothing, 54.

Sternquist, B.S. (1981). Research in retailing: directions for the 80's. *Proceedings:*  Association of College Professors in Textiles and Clothing.

Sternquist, B.S. (1979). Issues and audiences in marketing.  *Proceedings:* Association of College Professors in Textiles and Clothing.

Sternquist, (1978). Change Agents in Community, Business and Education. *Proceedings:* Clothing and Energy Resources, Michigan State University.

**PAPERS PRESENTED AND ASSOCIATION PUBLICATIONS**

\*Siebers, L. and B. Sternquist. (2019) From embeddedness to disembeddedness and reembeddedness: Retail MNCs in postdigital China. EURAM (European Academy of Management, Lisbon, Portugal June 24-26.

\*Sternquist, B. (2018) Retailer’s internationalization: The importance of regional markets in Latin America. Academy of International Business Latin American Chapter, Buenos Aires, Argentina.

\*Sternquist, B. (2018) Japanese Retail Buyer-Supplier Relationships: Understanding Japanese-Japanese Relationships Australia and New Zealand Annual Meeting, Brisbane, Australia.

\*Sternquist, B. (2017) Strategic International Retail Expansion (SIRE): Propositions for Multinational and Global Retailer’s Expansion. Academy of International Business Latin American Chapter, Lima Peru.

\*Calantone, R., Y. Choi, Y. Huang, H. Nguyen and B. Sternquist (2017) New Product: Structural hole in embedded markets. American Marketing Association International Interest Group, Havana, Cuba

\*Sternquist, B. (2016) Best practices for involving undergraduates in research. American Collegiate Retailing Association, New York, New York.

\*Calantone, R., Y. Choi, Y. Huang, H. Nguyen and B. Sternquist (2016) Retailer new product evaluation: Japan versus US. Marketing Science Conference, Shanghai, China.

\*Sternquist, B. (2016) Strategic International Retail Expansion: The importance of near-markets. Proceedings of the American Collegiate Retailing Association. New York, New York.

\*Dabas, C. and B. Sternquist (2015) Performance outcomes of CSR behavior: Moderating role of motivations to engage. Academy of Marketing Science Annual Meeting, Denver, Colorado.

\*Sternquist, B. and Z. Chen (2015) Japanese retail buyer-supplier relationships: A cultural communication perspective. The Association of Japanese Business Studies. Bangalore, India.

\*Sternquist, B. and B. Runnalls (2015) Food retail FDI: Learning through history. Proceedings of Academy of International Business, Bangalore, India.

\*Sternquist, B. and L. Cohan (2015) The effect of economic crises on long-term orientation in buyer-supplier relationships. Proceedings of Academy of International Business, Bangalore, India.

\*Mukumbi, K. and B. Sternquist (2014) Drivers of corporate sustainability investment among retailers and food manufacturers: Evidence from the U.S., Europe and Africa. Proceedings of Academy of International Business, Vancouver, Canada.

\*Sternquist, B. (2014) Strategic International Retail Expansion (SIRE). Proceedings of Academy of International Business, Vancouver, Canada.

\*Sternquist, B., S. Manjeshwar and L. Good (2014) Evidence based decision-making: An Asian video study using critical incident analysis. Strategic Management Association Conference based on Asia. Sydney, Australia.

\*Choi, Y., Y. Huang and B. Sternquist (2013) The effects of the salesperson characteristics on buyer-seller relationships. Proceedings of Academy of International Business, Istanbul, Turkey.

\*Sternquist, B. and Z. Chen (2013) Japanese buyer-supplier relationships: A cultural communication perspective. Proceedings ACRA Conference, Nashville, TN.

\*Mukumbi, K. and B. Sternquist (2013) Consumer perceptions of an RFID technology application that promotes food safety. Proceedings ACRA Conference, Nashville, TN

\*Manjeshwar, S., B. Sternquist and L. Good (2012) The role of institutions in retail buying: A three-country investigation using critical incident analysis. Proceedings AMA/ACRA Triennial Retail Conference Seattle, WA.

\*Srivastava Dabas, C. and B. Sternquist (2012) Retail employee perception of corporate social responsibility: How much is too much? Proceedings AMA/ACRA Triennial Retailing Conference Seattle, WA.

\*Clare, G. and B. Sternquist (2012) Hedonistic shopping in Saudi Arabia: The role of perceptions of pricing and retailer cues in the kingdom. Proceedings AMA/ACRA Triennial Retail Conference Seattle, WA.

\*Sternquist, B and J. Zhao (2012) Market orientation in Chinese retailer-supplier relationship: The reference group perspective. Proceedings Academy of International Business, Washington, D.C.

\*Mukumbi, K. and B. Sternquist (2012) Drivers of investment in corporate sustainability strategies of retailers and manufacturers in developed and developing countries. Proceedings Academy of International Business, Washington, D.C.

\*Choi, Y. , Y. Huang and B. Sternquist. (2011) The effect of the salesperson’s organizational commitment on buyer-seller relationships: Evidence from Japan. Proceedings International Conference on Operations and Supply Chain Management 2011 Meeting. Beijing China

\*Sternquist, B. and Z. Chen (2011) Do stages of a relationship alter the influence of Chinese retail buyer-seller relationship?. Proceedings Academy of International Business, Nagoya, Japan.

\*Mukumbi, K. and B. Sternquist (2011) Factors influencing the relationship between a retailer’s corporate social responsibility (CSR) orientation and their reputation. Proceedings ACRA. Boston, MA.

\*Manjeshwar, S. , B. Sternquist and L. Good (2011) Global best buying practices in retailing. Proceedings ACRA. Boston, MA

\*Sung, E. and B. Sternquist (2011) Converting economic downturn into international expansion through firm resources, alliances and knowledge transfer. Proceedings ACRA. Boston, MA.

\*Clare, G. and B. Sternquist (2011) Extending the technology adoption model: The role of confidence and privacy concerns in probabilistic mental models of Internet purchase intentions. Proceedings ACRA. Boston, MA.

\*Ma, Y, Y. Huang and B. Sternquist (2010) The precursors and outcomes of trust in China’s home appliance retailing industry. Proceedings International Conference on Retailing and Services Science, Istanbul, Turkey.

\*Huang, Y. , B. Sternquist, F. Li, and G. Wang (2009) New product evaluation: The role of the retailer in influencing new product success. Proceedings American Marketing Association Summer Educator’s Conference. Chicago, IL

\*Sternquist, B. and Y Huang (2009) Preventing opportunism through socialization in Chinese channel relationships: Does it Work? Academy of International Business Conference San Diego, CA.

\*Sternquist, B. , Y. Huang and J. Hong (2009) Explaining the relationship between supplier role performance, supplier dependence, and retailer commitment: The mediating effects of economic and social satisfaction. Proceedings ACRA/AMS conference. New Orleans, LA.

\* Sharma, N. and B. Sternquist (2009) Extension of International Retail Involvement (IRI) model: An application of institutional theory. Proceedings ACRA/AMS conference. New Orleans, LA.

\*Sung, E. and B. Sternquist (2009) Strategic international joint venture: opportunity, expansion, and longevity for retailers' internationalization," Proceedings ACRA/AMS conference. New Orleans, LA.

\*Cohan, L. and B. Sternquist (2009) Network advantages for the internationalization of global retailers: An extension of Dunning’s Eclectic Paradigm. Proceedings ACRA/AMS conference. New Orleans, LA.

\*Lu, H. and B. Sternquist (2009) Born Global retailers’ internationalization: a social network perspective. Proceedings ACRA/AMS conference. New Orleans, LA.

\* Mukumbi, K. and B. Sternquist (2009) Determinants of a multinational food retailers sourcing strategy: A developing country context. Proceedings ACRA/AMS conference. New Orleans, LA.

\* Zhao, J. and B. Sternquist (2009) Examining the Retailer Market Orientation and Supplier Financial Performance: The Role of Power Asymmetry. Proceedings ACRA/AMS conference New Orleans, LA.

\*Manjeshwar, S. and B. Sternquist (2008) The value proposition and brand extension strategy of retail brands. Academy of International Business Conference, Milan, Italy.

\*Srivastava, C. and B. Sternquist (2008) Brand perspective: Influence of retail positioning on entry mode choices. ACRA Conference Durango, Colorado

\*Clare, G. and B. Sternquist (2008) The impact of oligopolistic competition on internationalization: The Resource Advantage Theory and superior financial performance. ACRA Conference Durango, Colorado

\*Chung, J. , Y. Huang, B. Jin and B. Sternquist (2008) The impact of market orientation on Chinese retailers’ channel relationships. ACRA Conference Durango, Colorado.

\*Byun, S. and B. Sternquist (2008) The effect of implicit time-limited cues on in-store hoarding and purchase acceleration. NRF Winter Conference, New York City. ***Selected as Best Paper.***

\*Sternquist, B. and T. Otsuka (2007) Department store buyers in Japan: Has the Economic crises changed their expectation of suppliers? American Academy of Retail Educations Annual Meeting, Chicago.

\*Byun, S. and B. Sternquist (2007) In-store hoarding: The measurement and application in fast fashion retail environment. EAERCD 14 International Conference on Research in the Distributive Trades, Saarbruecken, Germany **Selected as one of the conference best papers.**

\*Osajima, K. and B. Sternquist (2007) Japanese materialism: A generational comparison between the new breed and second baby-boomers. EAERCD 14 International Conference on Research in the Distributive Trades, Saarbruecken, Germany

\*Manjeshwar, S. and B. Sternquist (2006) Private Label and International Retailing Strategy. ACRA AMS, Retailing 2006: Strategic Challenges in the New Millennium. Joel Evans (Ed)(11) New Hempstead, NY: Hofstra University, 176-181.

\*Sternquist, B., R. Runyan and Z. Chen (2006) Environment, Marketing Orientation, and Buying Committees in Chinese Retailing: Does Strategy Affect Structure? Retailing 2006: Strategic Challenges in the New Millennium. Joel Evans (Ed)(11) New Hempstead, NY: Hofstra University. 238-242.

\*Chen, Z. and B. Sternquist (2006) Chinese Retail Buyer-Seller Initiation and Maintenance of Relationship: Opportunism’s Effect. Retailing 2006: Strategic Challenges in the New Millennium. Joel Evans (Ed)(11) New Hempstead, NY: Hofstra University. 66-68

\*Huang, Y., B. Sternquist and R. Calantone (2006) Chinese Retail Buyer-Supplier Relationships in a Transitional Economy: Does *Guanxi* Still Matter? Academy of International Business Conference, Beijing China. **Received the International Marketing Review Best Paper in International Marketing Award and Nominated for the Temple/AIB Best Paper Award**

\*Sternquist, B. and C. Finnegan (2006) Adding value to buyer-supplier relationships in China. Academy of International Business Conference, Beijing China.

\* Sternquist, B., K. Silk and C. Harris (2006) Food Fear versus Food as Medicine: Chinese Consumer Mindscapes of Genetically Engineered and Organic Foods. WERA-101 Conference, Washington D.C. *China’s Evolving Agricultural Economy: Biotechnology, Food Markets and Policy Liberalization*. (Tom Wahl Ed) CDROM.

\*Sternquist, B. and L. Wang. (2006). Buying Committees in Transitional Economies: A Case of Chinese Retail Industry. ACRA Spring Conference Proceedings, Benntonville, ARK. CDROM.

\* Sternquist, B. (2005) The Role of Buying Committees in China’s Supermarket Industry. WCC 101 Conference, Reno, Nevada

\*Sternquist, B. (2005) Strategic Retail International Expansion2, *13 EAERCD Conference*, Lund, Sweden, CDROM

\*Sternquist, B. and Y. Huang and Z. Chen. (2004) Market orientation in China’s supermarket industry: Market myth or maven? China: Markets, Myths and Mavens. WCC 101 Conference, East Lansing, Michigan

\*Sternquist, B. and Z. Chen and C. Finnegan (2004) Factors affecting Chinese retailer’s propensity to switch suppliers. China: Markets, Myths and Mavens. WCC 101 Conference, East Lansing, Michigan

\*Chung, J., Jin, B., & Sternquist, B. (June 2004).  The Influence of Market Orientation on Channel Relationships:  Evidence from a Korean Department Store Context, Proceedings of American *Collegiate Retailing Association Conference, Orlando, Florida.*

\*Sternquist, B. Chung, J. & C. Finnegan. (July 2004) Time Orientation in Buyer-Supplier Relationships in Japan. Academy of International Business Studies. Stockholm, Sweden.

\*Chung, J. B. Sternquist and Z. Chen (2003) Japanese retail-buyer supplier relationships: Does performance matter? *Retailing 2003: Strategic Planning in Uncertain Times*. New York: AMS/ACRA 10, 340-342 Selected as Best Paper and will be published in *Journal of Retailing*.

\*Dutta, P. and B. Sternquist (2003) Behavioral channel relationships in emerging markets: A concentration on India. *Retailing 2003: Strategic Planning in Uncertain Times*. New York: AMS/ACRA 10, 91-94.

\* Huang, Y. and B. Sternquist (2003) Retailers’ international expansion: An institutional perspective. *Retailing 2003: Strategic Planning in Uncertain Times*. New York: AMS/ACRA 10, 186-191.

\*Sternquist, B. and S. Byun (2003) Chinese consumer’s shopping hedonism: The effect of pricing discontent and negative perception of price. *Retailing 2003: Strategic Planning in Uncertain Times*. New York: AMS/ACRA 10, 287-292.

\*Sternquist, B. Y. Huang and Z. Chen (2003) Chinese retailer: Market orientation in a transitional economy. *Retailing 2003: Strategic Planning in Uncertain Times*. New York: AMS/ACRA 10132-135. Selected as Runner Up to Best Paper.

\*Niehm, L. and B. Sternquist (2003) Retailers as community influentials: Attributes, network involvement and opinion leadership of rural superpreneurs. International Textile and Apparel Association Conference, Savannah, GA.

\*Sternquist, B., and H. Sung (2003) Effects of Price Perception on Consumer Discontent in China. *12 EAERCD Conference*, Paris: European School of Management ESCP-EAP CDROM

\*Sternquist, B., S. Byun and B. Jin (2003) The Dimensionality of Price: A Cross-Cultural Comparison of Asian Consumers. *12 EAERCD Conference*, Paris: European School of Management ESCP-EAP CDROM EARCD Conference, Paris (July) Selected as one of the five best papers at the conference.

\*Sternquist, B. Z. Chen and Y. Huang. (2003) China Buyer-Supplier Relationships: The Influence of Ownership Type. *Marketing to China’s Agricultural Sector.* Portland Oregon. : WCC-101, 49-58.

\*Sternquist, B., and Z. Chen (2002) Food Retail Buyer Behavior in People’s Republic of China:

A Model from Grounded Theory. *WTO and Global Competition: A New Era for International Business.* (T.S. Chan and Geng Gui Eds) Hong Kong Institute of Business Studies Lingnan University: Shanghai, China, July, 93, 1-25.

\*Sternquist, B., Li, H., and Z. Chen (2002) China’s Electronic Retailing: The Role of State as Strategist. *Macromarketing in the Asia Pacific Century*. (J. Cadeaux and A. Pecotich Eds). Sydney: The University of New South Wales. 140-149.

\*Sternquist, B., Chen, Z., and Y. Wang (2002) Centralized Buying in China’s Food Retailing: The Development of Institutional Trust. *Changes in China’s Agricultural Sector: Trade, Market, and Policy Reform.* Washington, D.C.: WCC-101, 39-51.

\*Niehm, L., B. Sternquist & S. Cole (2001) Environmental Embeddedness and Retailer-Consumer Exchange Behavior: Service Expectations, Satisfaction and Shopping Intentions of Rural French Consumers. *Conference proceedings: 11 th Annual Conference on Research in the Distributive Trades*, 27-29 June, 2001 (Vol. 1 pp D1.2[1-11]) Tilburg, Netherlands: European Network for Retail Research (ENRR).

\*Sternquist, B., Chen, A., & Wang, Y. H. (2001) Behavioral Relationships Between Retail Buyers and Suppliers in People’s Republic of China. *Conference proceedings: 11 th Annual Conference on Research in the Distributive Trades*, 27-29 June, 2001 (Vol. 2 pp C6.3 [1-9]) Tilburg, Netherlands: European Network for Retail Research (ENRR*).*

\*Sternquist, B. (2001) State as Strategist in China’s Retail Food Industry Liberalization: The Case of Foreign Retailers and E-Retailing. *Agricultural Trade with China in the New Economic and Policy Environment.* Thomas I. Wahl and Daniel Sumner (Eds), 70-84.

\*Chen, Z. and B. Sternquist (2000) *Ninjo* in Gift-Giving-Japan. Retailing 2000: Launching the New Millennium. New York: Academy of Marketing Science and The American Collegiate Retailing Association. 264-265.

\*Yi, Eun-Kyung and B. Sternquist (2000) Electronic Commerce Intermediation and Dis-intermediation with Agency Theory and Transactional Cost Analysis. Retailing 2000: Launching the New Millennium. New York: Academy of Marketing Science and The American Collegiate Retailing Association. 151-155.

\*Lee, So Jung, L. Good and B. Sternquist (2000) The Relationship of Hedonic Shopping Value and Price Perceptions: Korean Women’s Food Shopping Behavior. Retailing 2000: Launching the New Millennium. New York: Academy of Marketing Science and The American Collegiate Retailing Association 199-202.

\*Jin, B. and B. Sternquist (1999) Shopping is Truly a Joy-Cross Cultural Considerations of Hedonic Shipping Values and Price Cues, American Collegiate Retailing Conference-Tucson, Arizona. (Paper was nominated for International Council of Shopping Centers Outstanding Paper Award)

\*Sternquist, B. and Yan Ma (1999). Department Stores in Early 20th Century Shanghai: Embeddness of Clan Structure in the Business Environment. *Marketing History: The Total Package.* P. Cunningham and D. Bussier (Eds). East Lansing: Michigan State University, 337-347.

\*Stoel, L. & B. Sternquist (1999). Effects of Intertype versus Intratype Competition on Members Hardware Retail Cooperatives. *Proceedings:* 10th International Conference on Research in the Distributive Trades. Stirling, Scotland: Institute for Retail Studies, p. 163-171.

\*Stoel, L. and B. Sternquist (1999) Within-Group and Between-Group Rivalry of Hardware Retail Cooperatives, American Collegiate Retailing Conference-Tucson, Arizona. (Paper was nominated for International Council of Shopping Centers Outstanding Paper Award)

\*Sternquist, B. (1998) Internationalization of Japanese Retailers: Those Who Succeed and Those Who Fail. International Conference on Japanese Retail Strategy, Honolulu, Hawaii, November

\*Sternquist, B. , Jae-Eun Chung and Tomoyoshi Ogawa (1998) Japanese Department Stores Buyer-Supplier Relationship: Does Size Mater? International Conference on Japanese Retail Strategy, Honolulu, Hawaii, November

\*Jin, B. S. Kim, A. Alswailem and B. Sternquist (1998) Saudi Arabian and South Korean Consumers: Is Price a Multidimentional Cue? International Textile and Apparel Association, Dallas, Texas.

\*Sternquist, B. (June1998) Internationalization of Food Retailers: A Conceptual Model. 1998

International Food and Agribusiness Management Association (IAMA) Conference, Punta del Este, Uruguay.

\*Niehm, L. and Sternquist, B. (April 1998) Achieving Service Quality in Rural Markets: What it Really Means to Consumers and Retailers. 1998 Spring ACRA Meeting, Washington, D.C.

\*McGowan, K. and Sternquist, B. (July, 1997) Dimensions of Price as a Marketing Universal: A Comparison of Japanese and U.S. Consumers. Proceedings: 9th International Conference on Research in the Distributive Trades. Leuven, Belgium C7.18-C7.27,

\*Sternquist, B. (July 1997) A Conceptual Model of Strategic International Retail Expansion. Proceedings: 9th International Conference on Research in the Distributive Trades. Leuven, Belgium B3.12-B3.17.

\*Niehm, L. and Sternquist, B. (November 1997) Retail Service Satisfaction in Rural Tourism Communities: A Grounded Theory Approach. 1991 Annual Meeting of the International Textile and Apparel Association. 30.

\*McGowan, K. and Sternquist, B. (November 1997) A Comparison of U.S. and Japanese Consumers: Dimensions of the Price Cue on Food and Non-Food Shopping Behaviors. Fifth Triennial AMS/ACRA Retailing Conference Proceedings: Retailing: End of a Century and a Look to the Future Vol.VIII. 140-144.

\*Sternquist, B., Fraizer, B., Bastow-Shoop, L., Jolly, L., Gaskill, L. Jasper, C., Kean, R., & Leistritz, L. (April 1996). Community activeness and solidarity: perceptions of rural retailers. National meeting of the American Collegiate Retailing Association, New Orleans, LA.

\*Sternquist, B., Niehm, L., Bastow-Shoop, H., Gaskill, L., Jasper, C., Jolly, L., Kean, R., & Leistritz, L. (March 1996). Rural retailers’ attitudes regarding service offerings: implications for strategy development and profitability. Third Paolucci Symposium, Michigan State University, East Lansing, MI.

\*Sternquist, B., Frazier, B., Bastow-Shoop, L., Jolly, L., Gaskill, L. Jasper, C., Kean, R., & Leistritz, L. (March 1996). The role of rural retailers’ perceptions of community support on retailer performance. Third Paolucci Symposium, Michigan State University, East Lansing, MI.

\*Sternquist, B. (July 1996). Distribution in China: panel on retail change involved in the planned to free market economy. CIRASS/EIRASS International Retailing and Services Science Conference, Telfs/Buchen, Austria.

\*Bastow-Shoop, H., Leistritz, L., Jolly, L., Gaskill, L., Jasper, C., Kean, R., & Sternquist, B. (June 1995 ). Perceptions of retail success as defined by rural operators and validated by financial performance measures. Symposium, Rural Retailing: Emerging Community Issues, Snowbird City, UT.

\*Feinberg, R., Bastow-Shoop, H., Douglas, S., Gaskill, L., Jasper, C., Jolly, L., Kean, R., Leistritz, L. Meyer, S., Minshall, B., Sternquist, B., Summers, T., & Wessell, K. (June 3, 1995). Wal-Mart is coming, Wal-Mart is coming!!: Some insight into what consumers and retailers in rural areas believe about Wal-Mart; Results from focus group interviews in 9 states. Research abstract to be presented at the symposium, Rural Retailing: Emerging Community Issues, Snowbird City, UT.

\*Jolly, L., Bastow-Shoop, H., Leistritz, L. Gaskill, L., Jasper, C., Kean, R., & Sternquist, B. (June 1995 ). A multi-state study of rural retailers and consumers. Symposium, Rural Retailing: Emerging Community Issues, Snowbird City, UT.

\*Kean, R., Gaskill, L., Leistritz, L., Jasper, C., Bastow-Shoop, H., Jolly, L., & Sternquist B. (January 1995). Effects of economic base and community characteristics on business environment, competitive strategies and business performance. U.S. Association for Small Business and Entrepreneurship Conference, Boulder, CO.

Runyan, R.C. & Sternquist, B. (1995). Negotiations in retail-supplier channels. 8th International Conference on Research in the Distributive Trades, Milan, Italy.

Sternquist, B. Jolly, L., Leistritz, L., Kean, R., Bastow-Shoop, H., Jasper, C., & Gaskill, L. (May 1995). Financial control for rural retailers. Symposium, Rural Retailing: Emerging Community Issues, Snowbird, UT.

Sternquist, B., Cooper, A. & Ogawa, T. (1995). Japanese retailer-supplier relationships. 8th International Conference on Research in the Distributive Trades, Milan, Italy.

Sternquist, B. (October 1994). Wal'tzing with the Devil: rural retailers who win. CES State Workshop, Kellogg Center, Michigan State University.

\*Sternquist, B., Cooper, A.D. and Ogawa, T. (November 1994). Dependence, influence and conflict in Japanese retailer-supplier relationship. Academy of International Business Annual Meeting, Boston, MA.

\*Chen, Y. and Sternquist, B. (1994). Japanese multinational retailers: are they different from those who stay at home? *Proceedings*: Academy of Marketing Science, 8, 73-74.

\*Runyan, R.C. and Sternquist, B. (1994). Negotiations in retailer-supplier channel relations. *Proceedings*: Academy of Marketing Science, 8, 73-74.

\*Leistritz, L., H. Bastow-Shoop, L. Gaskill, C. Jasper, R. Kean, and B. Sternquist (1994). Factors affecting the financial viability of rural retail businesses. Rural Sociological Society National Meeting, Portland, OR.

\*Flaster, M. and Brenda Sternquist. (May 1994). Taiwanese consumers' perceptions of country of origin: lifestyles and attitudes as predictors. Retailing and Services Science Conference, Lake Louise, Alberta, Canada.

\*Runyan, R. and Brenda Sternquist. (May 1994). Retail-supplier channel relations: dependence, negotiation, coercion and reciprocal actions. Retailing and Services Science Conference, Lake Louise, Alberta, Canada.

\*Sternquist, B. Laura Jolly, Larry Leistritz, Rita Kean, Holly Bastow-Shoop, Cynthia Jasper and LuAnn Gaskill. (April 1994). Rural Retailers: financial profile of high profit versus low profit firms. American Collegiate Retailing Association (ACRA) National Meeting, Atlanta, GA.

\*Sternquist, B., Runyan, R. and Ogawa, T. (October 1993). Power and dependence in Japanese retailing. Academy of International Business Annual Meeting, Maui, HA.

\*Phillips, L. & Sternquist, B. (July 1993). Hong Kong retailers: the effects of perceived environmental hostility on operational and strategic planning processes. Sixth Bi-Annual World Marketing Conference, Istanbul, Turkey.

\*Gaskill, L., Jasper, C., Jolly, L., Kean, R., Leistritz & Sternquist, B. (1993). Gender differences and managerial strategies in the retail setting. Presented to American Collegiate Retailing Association, Farmington, MI.

\*Sternquist, B. (1993). Gatekeepers of consumer choice: a four country comparison of retail buyers. Montreal International Symposium of Retailing, Montreal, Canada.

\*Sternquist, B., Runyan, R. & Ogawa, T. (April 1993). Retail buyer dependence, the use of coercion and reciprocal actions in the Japanese distribution system. American Collegiate Retailing Association, Detroit, MI.

\*Sternquist, B., Runyan, R. & Ogawa, T. (September 1993). Coercion & reciprocal actions in distribution systems: a comparison of Japan and the United States. Paper presented at 7th International Conference on Research in the Distributive Trades, Stirling, Scotland.

\*Pysarchik, D., Huddleston, P., Good, L. & Sternquist, B. (October 1992). Internationalizing a merchandising curriculum: comparative models. *Proceedings*: International Textiles and Apparel Association Conference, Columbus, OH.

\*Sternquist, B., Ogawa, T. & Flaster, M. (November 1992). Japanese retail buyers: low versus high volume importers. Academy of International Business Annual Meeting, Brussels, Belgium.

\*Lin, L. & Sternquist, B.. (November 1992). Taiwanese consumers' perceptions of product information cues: country of origin and store prestige. Academy of International Business Annual Meeting, Brussels, Belgium.

\*Chin, C.Y. & Sternquist, B. (April 1992). Retail buyers in Taiwan: foreign procurement of merchandise. *Proceedings*: International Trade and Finance Association, Laredo, TX.

\*Chang, L. & Sternquist, B. (November 1991). Taiwanese vs. U.S. retail buyers' attitudes toward imported apparel. Global Corporate Strategies in Western Pacific Region Conference, Tokyo, Japan.

\*Phillips, L. & Sternquist, B. (October 1991). Hong Kong vs. U.S. retail buyers: demographics and country of origin belief. *Retailing: Reflections, Insights and Forecasts Special Conference Series*, Academy of Marketing Science and American Collegiate Retailing Association, Robert King (ed.), 5, 217-221, Richmond, VA.

\*Pysarchik, D.T., Hart, B.M. and Sternquist, B. (August 1991). An attribution theory approach to business planning among tourism-dependent businesses. *World Marketing Congress International Conference Series*, 5, 177-181, Copenhagen, Denmark.

\*Sternquist, B., Ogawa, T. and Phillips, L. (November 1991). Import vs. Domestic apparel: contrasting views of Japanese and U.S. retail buyers. Global Corporate Strategies in Western Pacific Region Conference, Tokyo, Japan.

\*Sternquist, B. & Ogawa, T. (July 1991). Japanese retail buyers: perceptions of supplier dependence. 6th World Conference on Research in the Distributive Trades, The Hague, Netherlands, 499-506.

\*Sternquist, B. & Ogawa, T. (November 1991). Japanese retail buyers: supplier dependence and sourcing considerations. American Marketing Association 2nd Annual Global Marketing Conference: The Japanese Distribution System, Honolulu, HA.

\*Good, L., Sternquist, B. & Phillips, L. (January 1990). The assessment center as an experiential classroom exercise. Association for Business Simulations and Experiential Learning, Honolulu, Hawaii.

\*Sternquist, B. & Ogawa. T. (January 1990). Retailing in the Asian markets. American Collegiate Retailers Association (ACRA), New York City, NY.

\*Sternquist, B. & Ogawa, T. (January 1989). Power retailing: the emergence of Japanese department stores in the Pacific Rim. International Symposium on Pacific Asian Business, Honolulu, Hawaii.

\*McLain, S. & Sternquist, B. (Oct. 1988). The ethnocentric consumer: do they buy American?", ACPTC, Kansas City, MO.

Sternquist, B. (November 1988). Shift in power in the Japanese retail system. Society for International Development, Michigan State University, East Lansing, MI.

\*Part, C., Sternquist, B. & Mahoney, M. (1987). Patriotic patron versus prestige-oriented patron buying typologies. *Proceeding*: Association of College Professors of Textiles and Clothing.

\*Davis, B., Kern, S. & Sternquist, B. (1986). Consumer's perception of quality and price given the information cues of country of origin, store image and the buy American campaign. *Proceedings*: National Meeting, Association of College Professors of Textiles and Clothing, p. 88.

\*Mahoney, M., Davis, B., Tolbert, S. & Sternquist, B. (1986). An analysis of factors influencing retail buyers' perceptions of imported apparel. *Proceedings*: National Meeting, Association of College Professors of Textiles and Clothing, p. 127.

\*Mahoney, M. & Sternquist, B. (1986). Perceptions of the discount retailer: an analysis of the hypothetical ideal discount store. American College Retailing Association, Atlanta, GA.

\*Pysarchik, D.T., Sternquist B., Davis. B. & Chappelle, D. (1986). A unique approach to economic diversification: tourism retailing. Academy of Marketing Science and Cleveland State University, OH.

\*Sternquist, B. & Davis, B. (1986). Department store employee compensation: does sex make a difference?  *Proceedings:*  American College Retailing Association, Atlanta, GA.

\*Sternquist, B., Tolbert, S. & Davis, B. (June 16, 1986). Retail apparel buyers: perceptions of domestic versus imported apparel. International Conference on International Marketing: Emerging Strategic Frontiers. Singapore School of Management, National University of Singapore and American Marketing Association.

\*Sternquist, B. & Davis, B. (1986). Resort area retailers: attitudes and reactions to the 1980 economy. *Tourism Services Marketing: Advances in Theory and Practice*. W. Benoy Joseph, Luiz Moutinho, Ivan R. Vernon (eds.). Academy of Marketing Science Special Conference Series, (11),70-79.

\*Sternquist, B.S. & Davis, D. (April 1985). The tourist dependent retailer: who is surviving the 1980's economy? American Collegiate Retailing Association, San Francisco, CA.

\*Mahoney, M.Y. & Sternquist, B.S. (1982). A comparison of managers' and consumers' perceived image of discount stores: a multi-attribute attitude model. *Proceedings:* Association of College Professors of Textiles and Clothing, p. 134.

\*Clark, K. & Sternquist, B.S. (1980). Deceptive advertising: evaluation of an attitude change approach to detecting deception and measuring the effect of corrective efforts. *Proceedings:* Association of College Professors of Textiles and Clothing, p. 100.

\*Sternquist, B.S. & Noel, C. (1978). Deceptive advertising: an attitude change approach. *Proceedings:* Association of College Professors of Textiles and Clothing.

*\*Indicates refereed paper or abstract*.

**PROFESSIONAL AND HONOR SOCIETIES AFFILIATIONS**

American Collegiate Retailing Association

American Marketing Association

Academy of International Business

Academy of Marketing Science

Asian Studies Center-Core Member

Center for the Advanced Study of International Development-Core Member

Food Distribution Research Society

International Food and Agribusiness Management Association

Omicron Nu

Japan Advisory Group-Core Member

Phi Upsilon Omicron

Phi Beta Delta

Phi Kappa Phi

WCC 101-China Trade Group

Zonta International-East Lansing Club President 1999-2000