

**YEMISI A. BOLUMOLE, Ph.D. CLTD**

Associate Professor of Logistics & Supply Chain Management

The Eli Broad College of Business

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**EMPLOYMENT – ACADEMIC**

- Since 2016**    **MICHIGAN STATE UNIVERSITY**, East Lansing, Michigan  
*Associate Professor of Supply Chain Management*  
Courses Taught: Logistics and Transportation Management (Ug); Supply Chain Logistics (G); Integrated Logistics Systems (G); Logistics Operations Methods and Systems (G)
- 2011-2016**    **MICHIGAN STATE UNIVERSITY**, East Lansing, Michigan  
*Assistant Professor of Supply Chain Management*  
Courses Taught: Logistics and Transportation Management (Ug); Supply Chain Logistics (G); Logistics Operations Methods and Systems (G), Supply Chain Information Technology (G)
- 2007-2011**    **UNIVERSITY OF NORTH FLORIDA**, Jacksonville, Florida  
*Associate Professor and Kip Research Fellow of Logistics*  
*Director of the Transportation & Logistics Flagship Program*  
Courses Taught: Logistics Systems Management (Ug), Logistics Subsystems Analysis: Introduction to *mySAP* ERP solutions (Ug), e-Supply Chain Management (G), Strategic Logistics Management (G); International Logistics (G); and Summer Study Abroad programs in Australia (Ug)
- 2001-2007**    **UNIVERSITY OF NORTH FLORIDA**, Jacksonville, Florida  
*Assistant Professor of Logistics*  
*Director of the Transportation & Logistics Flagship Program*  
Courses Taught: Logistics Systems Management (Ug), Supply Chain Management (Ug), International Logistics (Ug, G), Production, Operations, and Logistics Management (Ug). Strategic Logistics Management (G), e-Supply Chain Management (G), International Business Consulting (G), and Summer Study Abroad programs in London (G), and the Netherlands (Ug, G)
- 1997-2001**    **CRANFIELD UNIVERSITY** Bedfordshire, UNITED KINGDOM (UK)  
*Doctoral Student and Researcher*

## RESEARCH

### REFEREED JOURNAL ARTICLES

- Muir, William, Miller, Jason W., Stanley Griffis, **Yemisi A. Bolumole**, and Matthew A. Schwieterman (forthcoming), *Strategic Purity and Efficiency in the Motor Carrier Industry: A Multi-Year Panel Investigation*. Manuscript accepted on 1/15/2019 at Journal of Business Logistics.
- Patricia J. Daugherty, **Yemisi A. Bolumole**, and Scott J. Grawe (2019), *The New Age of Customer Impatience: An Agenda for Reawakening Logistics Customer Service Research*, International Journal of Physical Distribution & Logistics Management; Volume 49, Issue 1: 4-32.
- Jason W. Miller, Matthew A. Schwieterman, and **Yemisi A. Bolumole**, (2018), *Effects of Motor Carriers' Growth or Contraction on Safety: A Multiyear Panel Analysis*, Journal of Business Logistics. Volume 39, Issue 2: 138-156.
- Patricia J. Daugherty, **Yemisi A. Bolumole**, and Matthew A. Schwieterman (2017), *Logistics Research: What A Long, Strange Trip It's Been*, Transportation Journal; Volume 56, Number 3: 213-226.
- Yemisi A. Bolumole**, Scott J. Grawe, and Patricia J. Daugherty (2016), *Customer Service Responsiveness in Logistics Outsourcing Contracts: The Influence of Job Autonomy and Role Clarity among On-site Representatives*, Transportation Journal; Volume 55, Number 2: 124-148.
- Shawnee Vickery, **Yemisi A. Bolumole**, Matthew Castel, and Roger J. Calantone (2015), *The Effects of Product Modularity on Launch Speed*, International Journal of Production Research; Volume 53, Issue 17: 5369-5381.
- Yemisi A. Bolumole**, David J. Closs and Fredrick Rodammer (2015), *The Economic Development Role of Regional Logistics Hubs: A Cross-Country Study of Inter-Organizational Governance Models*, Journal of Business Logistics; Volume 36, Issue 2: 182-198.  
**Winner of the 2016 Bernard J. LaLonde Best Paper Award**
- Yemisi A. Bolumole**, Roger J. Calantone, Anthony C. DiBenedetto and Steven A. Melnyk (2015), *New Product Development in New Ventures: The Quest for Resources*, International Journal of Production Research; Volume 53, Issue 8: 2506-2523.
- David J. Closs and **Yemisi A. Bolumole** (2015), *Transportation's Role in Economic Development and Regional Supply Chain Hubs*, Transportation Journal; Volume 54, Number 1: 33-54.
- David J. Closs, **Yemisi A. Bolumole** and Fredrick Rodammer (2014), *Supply Chain Opportunities for Regional Economic Development*, Transportation Journal; Volume 53, Number 4: 453-498.
- Coleman, B. Jay, **Yemisi A. Bolumole**, and Robert Frankel (2012), *Benchmarking Individual Publication Productivity in Logistics*, Transportation Journal; Volume 51, Number 2: 164-196.
- Cantor, David E., **Yemisi Bolumole**, B. Jay Coleman and Robert Frankel (2010), *An Examination of Trends and Impact of Authorship Collaboration in Logistics Research*, Journal of Business Logistics; Volume 31, Number 1: 197-215.
- Frankel, Robert, **Yemisi A. Bolumole**, Reham A. Eltantawy, Antony Paulraj and Gregory T. Gundlach (2008), *The Domain and Scope of SCM's Foundational Disciplines – Insights and Issues to Advance Research*, Journal of Business Logistics, Vol. 29, No. 1: 1-30.
- Coleman, B. Jay, **Yemisi A. Bolumole**, and Robert Frankel (2008), *Optimizing Career Day in Three Seconds*, OR Insight, Volume 21, Issue 2: 17-24.

- Yemisi A. Bolumole**, Robert Frankel and Dag Naslund (2007), *Developing a Theoretical Framework for Logistics Outsourcing*, Transportation Journal; Volume 46, Issue 2: 35-54
- Gundlach, Gregory T., **Yemisi A. Bolumole**, Reham A. Eltantawy and Robert Frankel (2006), *The Changing Landscape of Supply Chain Management, Marketing Channels of Distribution, Logistics and Purchasing: Implications for Scholarship and Consequences for Practice*. Journal of Business and Industrial Marketing; Volume 21, Number 7: 428-438.
- Frankel Robert, Dag Naslund, and **Yemisi Bolumole** (2005), *The "White Space" of Logistics Research: A Look at the Role of Methods Usage*. Journal of Business Logistics; Volume 26, Number 2: 185-210.
- Yemisi A. Bolumole**, A. Michael Knemeyer, and Douglas M. Lambert (2003), *The Customer Service Management Process*. The International Journal of Logistics Management; Volume 14, Number 2: 15-31.
- Yemisi A. Bolumole**, (2003), *Evaluating the Supply Chain Role of Logistics Providers*. The International Journal of Logistics Management; Volume 14, Number 2: 93-107.
- Yemisi A. Bolumole**, (2001), *The Supply Chain Role of Third-Party Logistics Providers*. The International Journal of Logistics Management; Volume 12, Number 2: 87-102.

## REFEREED PAPERS AND PROCEEDINGS

- Robert Wiedmer, **Yemisi A. Bolumole**, and Judith M. Whipple (2014), *Client-3PL Relationships: How Expectations & Asymmetry affect Mutual Satisfaction*, abstract accepted and presented at the 2014 Annual Meeting of the Decision Sciences Institute (DSI), November 22-25, 2014. Tampa, FL.
- Steve A. Melnyk, **Yemisi A. Bolumole**, Mathew Castel, and Roger Calantone (2014), *Pursuing the Outsourcing Decision Despite Failure: How Escalation and Structure Play a Role*, research abstract accepted and presented at the 2014 Annual Meeting of the Decision Sciences Institute (DSI), November 22-25, 2014. Tampa, FL.
- Robert Wiedmer, **Yemisi A. Bolumole**, and Judith M. Whipple (2014), *Client-3PL Relationships: How Expectations & Asymmetry affect Mutual Satisfaction*, extended research abstract accepted and presented at the 2014 Presented at the Annual Educators' Conference of the Council of Supply Chain Management Professionals (CSCMP), September 21, 2014. San Antonio, TX.
- Yemisi A. Bolumole**, Roger J. Calantone and Yanhui Zhao (2014), *New Product Development Resource Combinations in New Ventures – Substitutes and Complements*, research paper accepted and presented at the 2014 Summer Marketing Educators' Conference of the American Marketing Association (AMA), August 1-3, 2013. San Francisco, CA.
- Yemisi A. Bolumole**, David J. Closs and Fredrick Rodammer (2014), *The Economic Development Impact of Supply Chain Regional Hubs: A Cross-Country Study of Inter-Organizational Governance and Implementation Models*, research paper accepted and presented at the 2014 European Research Seminar, April 28-29, 2014, Düsseldorf, Germany.
- Yemisi A. Bolumole** and Steven A. Melnyk (2013), *The Antecedents and Resource Implications of Administrative Innovation Persistence: A View from Outsourcing Supply Chain Orchestration*, research paper accepted and presented at the 23<sup>rd</sup> Annual North American Research Symposium on Purchasing and Supply Chain Management, March 14-15, 2013. Phoenix/Chandler, Arizona
- Yemisi A. Bolumole** and Robert Frankel (2007), *Supply Chain Management in the Paper & Plastics Industry: Company Challenges, Cost of Sales, The Perfect Customer Experience, and Options for 'Going to*

*Market'*, Accepted for presentation at the 4<sup>th</sup> Annual Industrial Distribution Educators Association (IDEA) Conference (Federation of Business Disciplines Conference).

**Yemisi A. Bolumole**, Reham A. Eltantawy, and Antony Paulraj (2007) (conceptual), *Barriers to Effective Supplier Relationship Management Implementation*, Working Paper accepted for presentation at the 18th Annual North American Research/Teaching Symposium on Purchasing and Supply Chain Management, March 29-31, 2007. Tempe, Arizona

Naslund, Dag, Robert Frankel and **Yemisi Bolumole** (2004), *Systems Theory Applications for Supply Chain Management: Development of a Measurement Structure*. Conference for Performance and Risk Management: Operations, Logistics and Supply Chains; Milan, Italy: 247-260.

**Yemisi A. Bolumole** (1999), *Logistics Outsourcing: The Supply Chain Role of Third-Party Service Providers*. Presented and published in Conference Proceedings for the 3<sup>rd</sup> Annual Conference of the Logistics Research Network (LRN), Newcastle UK.

**Yemisi A. Bolumole** (1998), *An Analysis of Supply Chain Management for Effective Purchasing and Distribution: A Perspective from the Forecourt*". Conference Proceedings, the EDAMBA Summer School, Toulouse, France.

## REFEREED WORKING PAPERS

**Yemisi A. Bolumole** (2000), *Supply Chain Integration: A Forecourt Perspective*. Cranfield School of Management Working Paper Series: SWP 7/00

**Yemisi A. Bolumole** (2000), *Outsourcing the Logistics Function: The Supply Chain Role of Third-Party Logistics Providers in UK Convenience Retailing*. Cranfield School of Management Working Paper Series: SWP 6/00.

**Yemisi A. Bolumole** (2000), *Supply Chain Management: A Review of Relevant Literature and Theory*. Cranfield School of Management Working Paper Series: SWP 4/00.

## REFEREED RESEARCH UNDER REVIEW/REVISION

Miller, Jason W., Yemisi A. Bolumole, and William Muir (under review), *Title Omitted*. Manuscript under 1<sup>st</sup> round review at Journal of Business Logistics.

Miller, Jason W., William Muir, Yemisi A. Bolumole, and Stanley E. Griffis (in revision), *Title Omitted*. Manuscript invited for 2<sup>nd</sup> round revision at Journal of Business Logistics.

Miller, Jason W., Yemisi A. Bolumole, and Matthew A. Schwieterman (under review), *Title Omitted*. Manuscript re-submitted and under 2<sup>nd</sup> round review at Journal of Business Logistics.

## BOOK CHAPTERS

**Yemisi A. Bolumole**, A. Michael Knemeyer, and Douglas M. Lambert (2006), "The Customer Service Management Process", in *Supply Chain Management: Processes, Partnerships, Performance* (2<sup>nd</sup> ed.), Douglas M. Lambert (ed.). The Supply Chain Management Institute, FL.

**Yemisi A. Bolumole** (2004), "Distributing Products and Services: An Introduction to Logistics Management", in *Business to the Point*, M. T. (Lou) Alabassi (ed.). Kendall/Hunt Publishing Co. Dubuque, Iowa.

**Yemisi A. Bolumole**, A. Michael Knemeyer, and Douglas M. Lambert (2004), “The Customer Service Management Process”, *Supply Chain Management: Processes, Partnerships, Performance*, Douglas M. Lambert (ed.). The Supply Chain Management Institute, FL.

## TRADE JOURNAL ARTICLES

**Yemisi Bolumole** and David Cantor (2008), *Examining the Use of Supply Chain Information Technology in the Academy*, CSCMP Supply Chain Comment TechKnowledge, November/December 2008: 16.

**Yemisi Bolumole** and Robert Frankel (2005), *Research Program addressing Relevant Channel and Cost-related Issues affecting the Paper Industry*. Distribution Sales & Management; Volume 46, Number 3: 20-21; 41.

## GOVERNMENT RESEARCH REPORTS

Christopher, Martin, Alan McKinnon, John Sharp, Richard Wilding, Helen Peck, Paul Chapman, Uta Jüttner, and **Yemisi Bolumole** (2002) *Supply Chain Vulnerability*, Final Report on behalf of Department of Transport, Local Government and Regions (DTLR), Department of Trade and Industry (DTI) and Home Office. Cranfield: Cranfield University School of Management.

## PRESENTATIONS - NATIONAL AND REGIONAL CONFERENCES

**Yemisi A. Bolumole** (2017) “*Outsourcing in a Global E-commerce Age*”, Presented at the Annual Materials Handling and Logistics Conference in Park City, Utah September, 2017.

**Yemisi A. Bolumole**, David Closs, and Diana Twede (2017) “The Economics of Food Aid Packaging”, Presentation at the MSU Food Aid Packaging Solutions Workshop in East Lansing, MI, May, 2017.

**Yemisi A. Bolumole** (2017) “*Employing Empirical and Analytical Research Methods*”, Panel Session at the 12th Annual Logistics Doctoral Symposium in Auburn, AL., February, 2017.

**Yemisi A. Bolumole** (2016) “Talent Management Executive Panel: HR Best Practices and Challenges with Hiring, Training, & Retaining S&OP Talent”, Presented at the *Annual Conference of the Council of Supply Chain Management Professionals* in Orlando, FL September, 2016.

**Yemisi A. Bolumole**, David Closs, Michael Breen, and Mary C. Long (2012), “Supply Chain Opportunity Assessment for Regional Economic Development”, Presented at the *Annual Conference of the Council of Supply Chain Management Professionals* in Atlanta, GA. October 2012.

**Yemisi A. Bolumole** (2010), “Supply Chain and 3PL Analysis: Determining a 3PL Need”, Presented at the 5<sup>th</sup> Annual Global Trade and Transportation Symposium in Jacksonville, FL. October 5<sup>th</sup> 2010.

**Yemisi A. Bolumole**, Scott Lane, Jay Coleman, and Robert Frankel (2009), “Metrics of Outsourced Logistics and Organizational Performance”, Presented at the *Annual Conference of the Council of Supply Chain Management Professionals* in Chicago, IL. September 2009.

**Yemisi A. Bolumole** (2008), “Cost To Serve Issues: Supply Chain Management in the Paper and Plastics Industry”, Presented at the *Foundation for Strategic Sourcing (F4SS) Winter Meeting*, Jacksonville, FL. February 26<sup>th</sup> 2008.

- Bolumole, Yemisi**, Frankel, Robert, Cantor, David E., and Coleman, B. Jay. (2007), "Overview of the UNF Transportation and Logistics Program," *University of North Florida, Department of Continuing Education*, Jacksonville, FL, October 2007.
- Yemisi A. Bolumole** and Robert Frankel (2006), "The Future of the Paper & Packaging Distribution Channel", Presented at the *Annual Paper and Packaging Distributors Conference (NPTA/ISSA DistriPakUSA)*, Chicago, IL. October 4<sup>th</sup> 2006.
- Robert Frankel and **Yemisi A. Bolumole** (2006), "Logistics in China: The Industry in 2006 and the Near Future", Presentation at the *Second UNF-BISU sponsored International Business Research Conference*, Jacksonville, FL. October 20<sup>th</sup> 2006.
- Robert Frankel and **Yemisi A. Bolumole** (2005), "Paper and Plastics Education Research (PAPER) Institute Research Scholar Program", Presented at the *Annual Convention Meeting of the National Paper Trade Association*, Chicago, IL. September 24<sup>th</sup> 2005.
- Yemisi A. Bolumole**, Robert Frankel and Dag Naslund (2005), "Developing a Theoretical Framework for Logistics Outsourcing", Presented at the *Fifth Annual International Business Research Seminar*, Sponsored by the Coggin College of Business, University of North Florida, Jacksonville, FL. February 2005.
- Naslund, Dag, Robert Frankel and **Yemisi Bolumole** (2004), "Systems Theory Applications for Supply Chain Management: Development of a Measurement Structure". Presented at the *Conference for Performance and Risk Management: Operations, Logistics and Supply Chains*, Milan, Italy. Dec. 8<sup>th</sup> 2004.
- Naslund, Dag, Robert Frankel and **Yemisi Bolumole** (2004), "Differences in American and European Logistics Research Paradigms". Presented at the *Fourth Annual International Business Research Conference*, co-sponsored by School of Management, Warsaw University and the Coggin College of Business, University of North Florida. February 2004.
- Yemisi A. Bolumole** (2003), "Customer Service Management & Order Fulfillment: Supply Chain Processes". Presented at the *Annual Conference of the Council of Logistics Management*, Chicago, IL. September 2003.
- Yemisi A. Bolumole** (2003), "The UNF Transportation & Logistics Program", Invited Presentation at the *Transportation Club International Annual Conference*, sponsored by the Traffic Club of Jacksonville. September 13<sup>th</sup>, Ponte Vedra Beach, FL.
- Yemisi A. Bolumole** (2003), "What Are Companies Looking for Today in Logistics People?" Session Chair and Invited Keynote Speaker at the *Transportation Club International Annual Conference*, sponsored by the Traffic Club of Jacksonville. September 12<sup>th</sup>, Ponte Vedra Beach, FL.
- Yemisi A. Bolumole** (2002), "Logistics Outsourcing in the UK: Evaluating the Supply Chain Role of Service Providers". Presentation at the *Second Annual International Business Research Conference* co-sponsored by School of Management, Warsaw University and the Coggin College of Business, University of North Florida. February 2002.
- Yemisi A. Bolumole** (1999), "Logistics Outsourcing: The Supply Chain Role of Third-Party Service Providers", Presented at the *3rd Annual Conference of the Logistics Research Network*, Newcastle UK. September 1999.

## MEDIA MENTIONS

### *Newspaper/Industry Publications*

Quoted on 12/10/2018 in *Inbound Logistics* in an article about the customer service challenges of home grocery deliveries and e-commerce. The article published in December 2018: (<https://www.inboundlogistics.com/cms/article/the-changing-logistics-of-grocery-delivery-its-in-the-bag%20/>)

Quoted on 11/06/2018 by *The Wall Street Journal* regarding rising transportation and logistics costs as a result of new global trade legislation and its impact on US supply chains. The article published in November 2018: (<https://www.wsj.com/articles/more-factories-crop-up-closer-to-customers-1541545415>)

Quoted on 12/28/2017 by *USA Today* regarding violations of hours-of-service rules in the article “Asleep at the Wheel”: <https://www.usatoday.com/pages/interactives/news/rigged-asleep-at-the-wheel/>

### *Television Show Appearances*

**Yemisi Bolumole** and Carol Dole, “The National Economic Recovery Process: Implications for Northeast Florida Logistics Job Growth”, *Woman to Woman* public access TV show offered by Comcast Cable. Interviewed by Laine Silverfield and Nadine Gramling. Taped Oct. 18, 2010, aired Oct. 20, 2011.

JAXPORT Review featuring **Yemisi A. Bolumole**, “Examining Regional Economic Development Opportunities for Logistics-Related Job Growth: A Supply Chain Opportunity Assessment of Northeast Florida. Taped 6/2011; Available at: [http://www.youtube.com/watch?v=rAprvf\\_EzBA&feature=relmfu](http://www.youtube.com/watch?v=rAprvf_EzBA&feature=relmfu). Uploaded 9/2011.

**Yemisi Bolumole** and Carol Dole, “Economic Recovery: Myth or Reality”, *Woman-to-Woman* public access TV show offered by Comcast Cable. Interviewed by Laine Silverfield and Nadine Gramling. Taped Nov. 16, 2010, aired Nov. 18, 2010.

**Yemisi Bolumole** and Carol Dole, “Today’s Economic Situation: Implications for Northeast Florida”, *Woman-to-Woman* public access TV show offered by Comcast Cable. Interviewed by Laine Silverfield and Nadine Gramling, taped March 16, 2010, aired March 20, 2010.

**Yemisi Bolumole** and Carol Dole, “The Economic Outlook for Northeast Florida”, *Woman to Woman* public access TV show offered by Comcast Cable. Interviewed by Laine Silverfield and Karen Brune Mathis, taped October 20, 2009, aired October 22, 2009.

**Yemisi Bolumole** and Carol Dole, “Today’s Economic Situation: Implications for Northeast Florida”, *Woman-to-Woman* public access TV show offered by Comcast Cable. Interviewed by Laine Silverfield and Karen Brune Mathis, taped March 20, 2009, aired March 22, 2010.

**Yemisi Bolumole** and Carol Dole, “The Economic Outlook for Northeast Florida”, *Woman to Woman* public access TV show offered by Comcast Cable. Interviewed by Laine Silverfield and Karen Brune Mathis, taped October 30, 2008, aired November 2, 2008.

**Yemisi Bolumole** and Robert Frankel (Spring 2008), JAXPORT Review (Fridays at 8pm on Comcast Ch. 29) – Discussion on the State of the US Logistics Industry with particular emphasis on the Jacksonville business community

**Yemisi Bolumole** and Stacie Nell Richardson (March 14<sup>th</sup> 2006), “UNF Campus Connection TV Show” - Discussion on the growing field of logistics, its inherent career opportunities and hands-

on training opportunities available, with particular emphasis on UNF's Transportation and Logistics Program. At: [http://www.unf.edu/development/news/mediarelations/unf\\_tv/](http://www.unf.edu/development/news/mediarelations/unf_tv/)

## TRADE PRESENTATIONS

### *Non-Refereed Trade Presentations*

**Bolumole, Yemisi A.** (2002), *Identifying Supply Chain Vulnerabilities: Risk Management in Response to September 11th*, Presentation at the Global Supply Chain Forum, Winter Meeting - March, Ponte Vedra Beach, FL.

## HONORS AND AWARDS

Winner of the Bernard J. LaLonde Best Paper Award for the best manuscript published in the *Journal of Business Logistics* in 2016.

Kip Research Fellowship: University of North Florida Coggin College of Business 2009-2011

Outstanding Undergraduate Teaching Award: University of North Florida 2005-2006

Outstanding Teaching Award: Coggin College of Business University of North Florida 2001-2002, 2002-2003, 2003-2004, 2004-2005, 2005-2006, (award program discontinued in 2006)

Outstanding Research Award: Coggin College of Business University of North Florida 2001-2002, 2002-2003, 2003-2004, 2004-2005, 2005-2006, (award program discontinued in 2006)

Best PhD Dissertation Award: 2001 Director's Prize, School of Management, Cranfield University

Doctoral Scholar Award: Council of Logistics Management Doctoral Symposium, 2000

## RESEARCH GRANTS AND OTHER FUNDING

<b>\$20,000</b>	The Eli Broad College of Business Summer Research Grant, 2017
<b>\$20,000</b>	The Eli Broad College of Business Summer Research Grant, 2016
<b>\$36,000</b>	Coggin College of Business Kip Research Fellowship in Logistics, 2009-2011
<b>\$1,270,000</b>	University of North Florida Presidential Flagship Program Funding - Coggin College of Business' Transportation & Logistics Program, 2006-2011
<b>\$30,000</b>	University of North Florida Transformational Learning Opportunity Grant - Mediterranean Ports and Global Supply Chain Management: Jacksonville, FL. (UNF); Marseille, France (Euromed University); Istanbul, Turkey (Universities of Istanbul and Kos), 2005-2007
<b>\$80,000</b>	University of North Florida - PAPER (Paper and Plastics Education Research) Institute Research Scholar Program, 2005-2006
<b>\$14,500</b>	The Coggin College of Business, University of North Florida Competitive Kip Research Summer Grant, 2004
<b>\$14,500</b>	The Coggin College of Business, University of North Florida Kip Research Summer Grant, 2003
<b>\$12,000</b>	The Global Supply Chain Forum Summer Research Grant, University of North Florida, 2002
<b>\$9,800</b>	The Coggin College of Business, University of North Florida Kip Research Summer Grant, 2002



<b>£5,000</b>	Cranfield University: Post-doctoral support from the Department of Transport, Local Government and the Regions; the Department of Trade and Industry; and the UK Home Office, 2001
<b>£30,000</b>	Cranfield School of Management, Director's Scholarship Award, 1997-2000

## EXECUTIVE EDUCATION

- Bolumole, Yemisi, A.**, “Warehousing and Materials Management”, Executive Education Presentation at the Parker Hannifin Supply Chain Leadership Program at Michigan State University, East Lansing, MI. November, 14<sup>th</sup> 2018.
- Bolumole, Yemisi, A.**, “Warehousing & Material Handling”, Executive Education Presentation at the West Michigan Supply Chain Management Certificate Series, Grand Rapids, MI. September 20<sup>th</sup> 2018.
- Bolumole, Yemisi, A.**, “ERP Application Overview - SAP ERP Simulation and Data Visualization”, Presentation at the SPJIMR International Immersion in Integrated Supply Chain Management at Michigan State University, East Lansing, MI. August 1<sup>st</sup> 2018.
- Bolumole, Yemisi, A.**, “Warehousing, Material Handling, and Packaging”, Presentation at the SPJIMR International Immersion in Integrated Supply Chain Management at Michigan State University, East Lansing, MI. July 27<sup>th</sup> 2018.
- Bolumole, Yemisi, A.**, “Warehouse Tours of Meijer DC Facilities, in Lansing, MI,” Invited Facilitation for the SPJIMR International Immersion in Integrated Supply Chain Management (sponsored by Michigan State University), July 27<sup>th</sup> 2018.
- Bolumole, Yemisi, A.**, “Maritime, Port Issues and Global Transportation”, Presentation at the SPJIMR International Immersion in Integrated Supply Chain Management at Michigan State University, East Lansing, MI. July 30<sup>th</sup> 2018.
- Bolumole, Yemisi, A.**, “Logistics Analytics and Innovations”, Presentation at the SPJIMR PGDM Operations in Supply Chain Program at Michigan State University, East Lansing, MI. July 5<sup>th</sup> 2018.
- Bolumole, Yemisi, A.**, “Warehousing and Materials Management”, Executive Education Presentation at the Parker Hannifin Supply Chain Leadership Program at Michigan State University, East Lansing, MI. June 19<sup>th</sup> 2018.
- Bolumole, Yemisi, A.**, “Global Trade Compliance and Supply Chain Challenges”, Executive Education Panel Session at the Michigan State University Supply Chain Logistics Management Executive Seminar Series, East Lansing, MI. May 10<sup>th</sup> 2018.
- Bolumole, Yemisi, A.**, “Warehouse Management”, Executive Education Presentation at the Michigan State University Supply Chain Logistics Management Executive Seminar Series, East Lansing, MI. May 8<sup>th</sup> 2018.
- Bolumole, Yemisi, A.**, “Service Outsourcing & Third-Party Logistics”, Executive Education Presentation at the West Michigan Supply Chain Management Certificate Series, Grand Rapids, MI. October 18<sup>th</sup> 2017.

- Bolumole, Yemisi, A.,** “Warehousing & Material Handling”, Executive Education Presentation at the West Michigan Supply Chain Management Certificate Series, Grand Rapids, MI. September 21<sup>st</sup> 2017.
- Bolumole, Yemisi, A.,** “ERP Application Overview - SAP ERP Simulation and Data Visualization”, Presentation at the SPJIMR International Immersion in Integrated Supply Chain Management at Michigan State University, East Lansing, MI. August 3<sup>rd</sup> 2017.
- Bolumole, Yemisi, A.,** “Warehousing, Material Handling, and Packaging”, Presentation at the SPJIMR International Immersion in Integrated Supply Chain Management at Michigan State University, East Lansing, MI. July 28<sup>th</sup> 2017.
- Bolumole, Yemisi A.,** “Warehouse Tours of Meijer DC Facilities, in Lansing, MI,” Invited Facilitation for the SPJIMR International Immersion in Integrated Supply Chain Management (sponsored by Michigan State University), July 26<sup>th</sup> 2017.
- Bolumole, Yemisi, A.,** “Maritime, Port Issues and Global Transportation”, Presentation at the SPJIMR International Immersion in Integrated Supply Chain Management at Michigan State University, East Lansing, MI. July 26<sup>th</sup> 2017.
- Bolumole, Yemisi, A.,** “Logistics Analytics and Data Visualization”, Presentation at the SPJIMR PGDM Operations in Supply Chain Program at Michigan State University, East Lansing, MI. July 5<sup>th</sup> 2017.
- Bolumole, Yemisi, A. and Patricia Daugherty,** “Global Trade Compliance and Supply Chain Challenges”, Executive Education Panel Session at the Michigan State University Supply Chain Logistics Management Executive Seminar Series, East Lansing, MI. May 11<sup>th</sup> 2017.
- Bolumole, Yemisi, A.,** “Warehouse Management”, Executive Education Presentation at the Michigan State University Supply Chain Logistics Management Executive Seminar Series, East Lansing, MI. May 9<sup>th</sup> 2017.
- Bolumole, Yemisi, A.,** “Service Outsourcing & Third-Party Logistics”, Executive Education Presentation at the West Michigan Supply Chain Management Certificate Series, Grand Rapids, MI. October 15<sup>th</sup> 2016.
- Bolumole, Yemisi, A.,** “Warehousing & Material Handling”, Executive Education Presentation at the West Michigan Supply Chain Management Certificate Series, Grand Rapids, MI. September 13<sup>th</sup> 2016.
- Bolumole, Yemisi, A.,** “ERP Application Overview - SAP ERP Simulation and Data Visualization”, Presentation at the SP Jain Institute of Management and Research International Immersion in Integrated Supply Chain Management at Michigan State University, East Lansing, MI. August 4<sup>th</sup> 2016.
- Bolumole, Yemisi, A.,** “Warehousing, Material Handling, and Packaging”, Presentation at the SP Jain Institute of Management and Research International Immersion in Integrated Supply Chain Management at Michigan State University, East Lansing, MI. July 29<sup>th</sup> 2016.
- Bolumole, Yemisi A.,** “Warehouse Tours of Meijer DC Facilities, in Lansing, MI,” Invited Facilitation for the SP Jain Institute of Management and Research International Immersion in Integrated Supply Chain Management (sponsored by Michigan State University), July 28<sup>th</sup> 2016.

- Bolumole, Yemisi, A.,** “Maritime, Port Issues and Global Transportation”, Presentation at the SP Jain Institute of Management and Research International Immersion in Integrated Supply Chain Management at Michigan State University, East Lansing, MI. July 27<sup>th</sup> 2016.
- Bolumole, Yemisi, A.,** “Logistics Analytics and Data Visualization”, Presentation at the SPJIMR PGDM Operations in Supply Chain Program at Michigan State University, East Lansing, MI. July 3<sup>rd</sup> 2016.
- Bolumole, Yemisi, A.,** “Global Trade Compliance”, Executive Education Presentation at the Michigan State University Supply Chain Logistics Management Executive Seminar Series, East Lansing, MI. May 3<sup>rd</sup> 2016.
- Bolumole, Yemisi, A.,** “Service Outsourcing & Managing Third-Party Logistics Contracts”, Executive Education Presentation at the West Michigan Supply Chain Management Certificate Series, Grand Rapids, MI. September 23<sup>rd</sup> 2015.
- Bolumole, Yemisi, A.,** “Maritime, Port Issues and Global Transportation”, Presentation at the SP Jain Institute of Management and Research International Immersion in Integrated Supply Chain Management at Michigan State University, East Lansing, MI. August 10<sup>th</sup> 2015.
- Bolumole, Yemisi A.,** “Warehouse Tours of Meijer DC Facilities, in Lansing, MI,” Invited Facilitation for the SP Jain Institute of Management and Research International Immersion in Integrated Supply Chain Management (sponsored by Michigan State University), August 13<sup>th</sup> and 14<sup>th</sup> 2015.
- Bolumole, Yemisi, A.,** “Warehousing, Material Handling, and Packaging”, Presentation at the SP Jain Institute of Management and Research International Immersion in Integrated Supply Chain Management at Michigan State University, East Lansing, MI. August 14<sup>th</sup> 2015.
- Bolumole, Yemisi, A.,** “ERP Application Overview - SAP ERP Simulation and Data Visualization”, Presentation at the SP Jain Institute of Management and Research International Immersion in Integrated Supply Chain Management at Michigan State University, East Lansing, MI. August 10<sup>th</sup> 2015.
- Bolumole, Yemisi, A.,** “Global Trade Compliance”, Executive Education Presentation at the Michigan State University Supply Chain Logistics Management Executive Seminar Series, East Lansing, MI. May 5<sup>th</sup> 2015.
- Bolumole, Yemisi, A.,** “Service Outsourcing & Managing Third-Party Logistics Contracts”, Executive Education Presentation at the West Michigan Supply Chain Management Certificate Series, Grand Rapids, MI. September 25<sup>th</sup> 2014.
- Bolumole, Yemisi, A.,** “Global Trade Compliance: Overview and Automation Implications”, Executive Education Presentation at the Michigan State University Supply Chain Logistics Management Executive Seminar Series, East Lansing, MI. May 6<sup>th</sup> 2014.
- Bolumole, Yemisi, A.,** “Supply Chain Technologies for Automotive Packaging”, Executive Education Presentation at the Michigan State University Packaging Functions for Service Parts Seminar for Accenture, East Lansing, MI. March 10<sup>th</sup> 2014.
- Bolumole, Yemisi, A.,** “Service Outsourcing & Managing Third-Party Logistics Contracts”, Executive Education Presentation at the West Michigan Supply Chain Management Certificate Series, Grand Rapids, MI. November 14<sup>th</sup> 2013.

- David J. Closs and **Bolumole, Yemisi A.**, “Moving Mountains at Marks & Spencer: A Case Study of Global Supply Chain Management – Debrief Interview”, Online Interviewed Presentation for Michigan State University’s Bisk Education Program, East Lansing, MI. September 25<sup>th</sup> 2013.
- Bolumole, Yemisi, A.**, “Supply Chain Information Technology and Automating Global Compliance”, Executive Education Presentation at the Michigan State University Supply Chain Logistics Management Executive Seminar Series, East Lansing, MI. May 7<sup>th</sup> 2013
- Bolumole, Yemisi, A.**, “Service and Activities Outsourcing”, Invited Executive Education Presentation at the West Michigan Supply Chain Management Certificate Series, Grand Rapids, MI. October 11<sup>th</sup> 2012.
- Bolumole, Yemisi, A.**, “Intermodal Connectivity for NorthEast Florida and JAXPORT - Opportunities & Challenges”, Invited Presentation at the Commercial Real Estate Women of Jacksonville Conference, Jacksonville, Florida. May 3<sup>rd</sup> 2011.
- Bolumole, Yemisi, A.**, “Intermodal Connectivity for Sustainable SCM - Opportunities & Challenges for Northeast Florida”, Invited Presentation at the Urban Land Institute (NE Florida Chapter) Conference, Jacksonville, Florida. September 16<sup>th</sup> 2010.
- Bolumole, Yemisi, A.**, “Intermodal Connectivity - Opportunities & Challenges for Northeast Florida” Invited Presentation at the First Coast Manufacturers’ Association Port Expansion Symposium, Jacksonville, FL. October 27<sup>th</sup> 2010.
- Bolumole, Yemisi, A.**, “The Financial Impact of Inventory” Invited Presentation at the Vistakon Authorized Distributor Conference, Ponte Vedra Beach Florida. May 16<sup>th</sup> 2007.
- Bolumole, Yemisi, A.**, “Achieving Failsafe Inventory Control through Effective Inventory Cycle Counts” Invited Presentation at the Vistakon Authorized Distributor Conference, Ponte Vedra Beach Florida. May 17<sup>th</sup> 2007
- Bolumole, Yemisi** and Robert Frankel “Overview of American Trucking and Shipping Industry” Invited Presentation at the Rotary Club-sponsored visit of Russian delegation to Jacksonville FL. Oct 16<sup>th</sup> 2007
- Bolumole, Yemisi, A.**, “The State of the North American Transportation and Logistics Provider Market” Invited Presentation to Saia Transportation Inc. and Client Executives, Palm Coast Florida. September 14<sup>th</sup> 2006
- Bolumole, Yemisi A.**, “The Evolving Role of Third-Party Logistics (3pl) Providers as Logistics Integrators in the Supply Chain”, Invited Presentation at the *US Army Supply Chain Management Program*, (Part I – Logistics Management) Sponsored by the Ohio State University, April 2005.
- Bolumole, Yemisi A.**, “Warehouse Tours of JAXPORT Facility, the United States Marine Corps Operations in Blount Island & Laney & Duke’s Sara Lee facilities, in Jacksonville, Florida,” Invited Facilitation for the *U.S. Army Supply Chain Management Program* (Part I – Logistics Management) sponsored by the Ohio State University, April 2005.
- Bolumole, Yemisi A.**, “Customer Service Management”, Invited Presentation at the *University of North Florida Supply Chain Management Program* (Logistics & Supply Chain Management Seminar Series, April 2004)
- Bolumole, Yemisi A.**, “The Evolving Role of Third-Party Logistics (3pl) Providers as Logistics Integrators in the Supply Chain”, Invited Presentation at the *US Army Supply Chain Management Program*, Sponsored by the University of North Florida and the Ohio State University, April 2004.

- Bolumole, Yemisi A.**, “Warehouse Tours of BJ’s Regional Distribution Center & Southeast Toyota Parts and Production Distribution Center,” Invited Facilitation at the *U.S. Army Supply Chain Management Program* (Part I – Logistics Management) Sponsored by the Ohio State University, April 2004.
- Bolumole, Yemisi A.**, “Customer Service Management” Invited Presentation at the *U.S. Army Supply Chain Management Program* (Part II – Supply Chain Management). Sponsored by the Ohio State University, April 2004.
- Croxton, Keely and **Yemisi A. Bolumole**, “Supply Chain Exercise – The ‘Beer’ Game” Invited Exercise at the *U.S. Army Supply Chain Management Program* (Part I – Logistics Management). Sponsored by the Ohio State University, April 2004.
- Bolumole, Yemisi A.**, “The Role of 3pls as Logistics Integrators”, Invited Presentation at the *Maersk Logistics TMW2 Program 2003*, Sponsored by The Ohio State University and Cranfield School of Management. October 2003.
- Bolumole, Yemisi A.**, “Moving Mountains at Marks & Spencer: A Case Study of Global Supply Chain Management”, Invited Presentation at the *Maersk Logistics TMW 2 Program*, Sponsored by The Ohio State University and Cranfield School of Management, October 2003.
- Bolumole, Yemisi A.**, “Logistics Outsourcing: New Rules for Supply Chain Integration” Invited Presentation at the *Logistics Management Program*, Sponsored by the Ohio State University, July 2003.
- Bolumole, Yemisi A.**, “Logistics Outsourcing: A Conceptual Framework”, Invited Presentation at the *Logistics and Supply Chain Management Seminar Series 2003: “Selecting and Working with a Third-Party Logistics Provider”*, Sponsored by The Ohio State University and the University of North Florida, March 2003.
- Bolumole, Yemisi A.**, “International Trade & Logistics: Who Makes the Rules?”, Invited Presentation at the *Logistics & Distribution Management Program* at The Transportation Center, Northwestern University, Evanston, IL. February 2003.
- Bolumole, Yemisi A.**, “The Evolving Role of Third-Party Logistics (3pl) Providers as Supply Chain Integrators”, Invited Presentation at the *Maersk Logistics TMW 2 Program*, Sponsored by the Ohio State University, Col, OH. October 2002.
- Bolumole, Yemisi A.**, “Moving Mountains at Marks & Spencer: A Case Study of Global Supply Chain Management”, Invited Presentation at the *Maersk Logistics TMW 2 Program*, Sponsored by the Ohio State University, Col, OH. October 2002.
- Bolumole, Yemisi A.**, “Logistics Outsourcing: New Rules for Supply Chain Integration” Invited Presentation at the *Logistics Management Program*, Sponsored by the Ohio State University, Col, OH. July 2002.

## PROFESSIONAL SERVICE

### PROFESSIONAL ORGANIZATION MEMBERSHIPS

- Council of Supply Chain Management Professionals (CSCMP), 1997-current
- APICS, 2015 – current
- The American Society of Transportation & Logistics (AST&L), Certified Member and Board Examiner, 2005–2015
- Warehouse Education and Research Council (WEREC), 2011-present
- The Chartered Institute of Logistics & Transportation (CILT) UK, 1998 - 2002

### *Professional Association Committee Leadership and Membership*

- Chair, APICS CLTD Certification Committee, July 2015 - current
- APICS Academic Certification Committee October 2015 – current
- Chair, APICS Logistics Committee, July 2015 – December 2015
- CSCMP, Education Strategies Committee, 2010-2013
- Logistics Research Network (LRN), 1998-2002
- The UK Institute of Logistics & Transportation: Academic and Research Committee, 1998-2001

### SERVICE TO PROFESSIONAL ORGANIZATIONS AND ACADEMIC COMMUNITY

Panelist, 12th Annual Logistics Doctoral Symposium, February 2017

Panelist, Business Leaders for Michigan and Michigan's University Research Corridor (BLM/URC): Accelerating Supply Chain and Logistics Innovation Symposium, March 2014

Conference Proceedings Chair, CSCMP Educators' Conference, 2013

Member, CSCMP Bernard J. La Londe Best Paper Research Award (Journal of Business Logistics), Review Committee, 2013

Conference Chair, American Society of Transportation and Logistics Annual Conference, 2012

Track Chair and Discussant, CSCMP Educators' Conference, 2012

Editorial Review Board Member, *Transportation Journal*, 2011-present

Editorial Review Board Member, *Journal of Business Logistics*, 2010-present

Editorial Review Board Member, *The International Journal of Logistics Management*, 2003-present

Ad-hoc Reviewer, *The International Journal of Physical Distribution & Logistics Management*, 2010-present

Ad-hoc Reviewer, *The Journal of Supply Chain Management*, 2012-present

Ad-hoc Reviewer, *The International Journal of Operations and Production Management*, 2013-present

Ad-hoc Reviewer, *The International Journal of Production Research*, 2015-present

Track Chair, CSCMP Annual Conference, 2008

Member, CSCMP Doctoral Dissertation Award Review Committee, 2008-2009

Education Chair, CSCMP First Coast Roundtable, 2002-2003, 2003-2004, and 2004-2005

Ad-hoc Reviewer, *The International Journal of Logistics Management*, 2001-2003

Keynote Speaker, Circle of Sisterhood Program, 2004

Chair, Paper Discussant and Presenter, The Annual International Business Research Seminar, co-sponsored by School of management, Warsaw University, The Center for Europe-Warsaw University, and the Coggin College of Business, February 2002-2005, 2009, 2010

Speaker, Resident's Life Program, 2003

Speaker, International Student Association Forum, 2003

Participant, SIFE/FLAWI-sponsored Symposium, 2003

Forum Participant, Council of Logistics Management (CLM) Roundtable Leadership Forum 2003 – Participated in Forum, *Increasing Student Membership within CLM Roundtables*, June 5-6.  
Session Co-leader, *CLM 2002 Doctoral Symposium* in San Francisco, CA, Presented September 21, 2002  
Session Chair, *CLM 2001 Educators Annual Conference* Kansas City, MO., Led the panel discussion of Logistics Editors, September 29, 2001  
Speaker, *The Global Supply Chain Forum, Summer Meeting 2001 - Logistics Outsourcing Strategies*, in Atlanta, Georgia. Presented July 17, 2001

## **COMMITTEE SERVICE – MICHIGAN STATE UNIVERSITY**

### ***University***

School of Packaging Faculty Search Committee, Sept. 2018 – current

University Council, 2015 – current

Faculty Senate, 2015 – current

### ***College***

Investigating Program Opportunities for Customs Skills (Capacity) Building for International Trade and Logistics, 2012

Broad Integrative Fellow with Corporate Partner: Amazon Marketplace, 2015-2016

College Advisory Committee, Faculty Senate Representative (every other month), 2016-2017

### ***Department***

Department Doctoral Program Committee (Leading Research Brown Bag Initiative), 2018-current

Invited Speaker, Logistics Research: Inventory Management, Warehousing and Customer Service Management, in SCM 930 – PhD Seminar

Dissertation committee member for Wenyi Kuang, 2018-current.

Dissertation committee member for William Muir, 2017

SCM Department Doctoral Program Committee, 2017-current

Ph.D. Program Review Sub-Committee on Branding Proposition, Co-Chair 2016

Ph.D. Program Review Sub-Committee on Methodology Courses and Content, Member 2016

Supply Chain Management Academic Speaker Series Committee, 2015 – 2016

Supply Chain Management Undergraduate Curriculum Committee, 2013-2014

Supply Chain Management Faculty Search Committee, 2012-2013

Facilitating SCM Curriculum-Pedagogical match with technology resources (SAP/IBM/Llamasoft)

Facilitated the SCM department's introduction to - and joining of - the SAP University Alliance, 2011

## **COMMITTEE SERVICE & ADMINISTRATIVE ASSIGNMENTS - UNIVERSITY OF NORTH FLORIDA**

### ***University***

Director, Transportation & Logistics Flagship Program (responsible for \$1.2m budget), 2006–2011

University Research Committee (2009-2011)

Provost Strategic Planning Council (Benchmarking/Goals Subcommittee) (2008-2009)

Provost Task Force (2007-2008)

Chair, University Nominations & Elections Committee, 2004-2005

Chair, University Strategic Planning Committee 2005 through 2008

Vice-Chair, University Nominations & Elections Committee, 2003-2004

University Flagship Committee, 2004-2005; 2005-2006

University Search Committee for Associate Provost for Assessment, 2004-2005

Co-founder, Office of Faculty Enhancement: New Educators Support Team, 2002-2003

**College**

Coggin College of Business Technology Committee, 2010-2011  
Coggin College of Business Scholarship Committee, 2009-2011  
Coggin College of Business Dean's Search Committee, 2009-2010  
Coggin College of Business Director of Development Search Committee, 2009-2010  
Coggin College of Business By-Laws Committee, 2008-2009  
Chair, Transportation & Logistics Flagship Program Steering Committee, 2009-2011  
Coordinator, Annual Coggin College of Business New/Junior Faculty Retreat, 2003-2005  
Coggin College of Business Strategic Planning Committee, 2002-2006  
Coggin College of Business Graduate Curriculum Committee, 2002-2003  
Coggin College of Business Dean's Search Committee, 2002-2003  
Coggin College of Business Curriculum Committee, 2004-2006  
International Business Benchmarking Sub-Committee, 2001-2002  
Faculty Advisor, Transportation and Logistics Society (TLS), 2002-2008  
Co-Organizer, Coggin College of Business Transportation and Logistics Career Event, 2002-2011

**Department**

Director and Coordinator, Transportation & Logistics student internships 2003-2011  
Chair, Department of Marketing & Logistics Faculty Search Committee, 2006-2007; 2009-2010  
Chair, Department of Management, Marketing & Logistics Committee for Evaluating Transportation and Logistics Scholarship Recipients, 2003-2006  
Chair, Department of Marketing & Logistics Committee for Evaluating Transportation and Logistics Scholarship Recipients, 2005-2010  
Department of Marketing and Logistics Curriculum Improvement Committee, 2005-2006  
Department of Management, Marketing & Logistics Faculty Search Committee, 2002-2003; 2003-2004; 2004-2005  
Departmental Restructuring Committee, 2003-2004, and 2004-2005  
Department of Management, Marketing and Logistics Curriculum Improvement Sub-Committee, 2001-2005 (ad-hoc)

**EDUCATIONAL DEVELOPMENT – PROFESSIONAL / ACADEMIC  
CERTIFICATIONS, CONFERENCES AND SEMINARS**

OpenSAP workshops on *ERPSim* (Train the Trainer sessions), 2015  
SAP ASUG Michigan Chapter Meeting, 2013  
SAP University Alliances Workshops and Webinars on *Global Bike Inc.* 2011, 2012  
Department of Homeland Security *Customs Capacity Building* Conference, 2012  
*IANA* Intermodal Conference and Expo, Atlanta, GA 2011  
*ERPSim* Examiner Certification by HEC Montreal and the SAP University Alliances, 2011  
Annual SAP *Curriculum Congress*, 2011  
SAP *TERP10* Certification by SAP America, 2010  
*CSCMP Annual Educators' Conference*, each year since 2000  
*CTL Certification*, AST&L, 2006  
*The Global Supply Chain Forum*, Quarterly Meetings, 2001-2004  
*Transportation Club International/ Traffic Club of Jacksonville Annual Conference*, Ponte Vedra Beach, FL. September 12<sup>th</sup> 2003  
*CLM Roundtable Leadership Forum* Chicago, IL, June 5-6 2003.  
*CLM Doctoral Symposium*, 2000 and 2002  
*The 3<sup>rd</sup> Annual Conference of the Logistics Research Network*, Newcastle UK, 1999  
*EDAMBA Doctoral Summer School Programme*, Toulouse, France. July 25-30, 1998