Curriculum Vita

Jeffery D Elsworth, PhD

Associate Professor of Hospitality Business Entrepreneurship

Office:

The School of Hospitality Business Eppley Center 645 N. Shaw Lane, Room 243 Michigan State University East Lansing, Michigan 48824-1121 Telephone: (517) 884-1577 E-mail: <u>elsworth@bus.msu.edu</u>

Home:

5231 Madison Ave., C-2 Okemos, Michigan 48864 Telephone: (517) 347-1350

Education

Doctor of Philosophy	Purdue University, West Lafayette, Indiana Areas of study: Restaurant Operations, Work Systems, Food Safety and Human Resources. Graduated: 2001
Master of Science	Purdue University, West Lafayette, Indiana Major: Food and Restaurant Operations Graduated: 1998
Bachelor of Science	Purdue University, West Lafayette, Indiana Major: Restaurant Management Graduated: 1981 Teaching Experience
August 2001-Present	Associate Professor of Hospitality Business Entrepreneurship <i>The</i> School of Hospitality Business Michigan State University, East Lansing, MI HB 100 Introduction to Hospitality Business HB 265 Food Safety, Nutrition and Cost Fundamentals HB 267 Food and Beverage Management HB 345 Quantity Food Production Systems HB 349 Facilities Maintenance and Systems HB 358 Introduction to Hospitality Business Entrepreneurship HB 458 Advanced Hospitality Business Entrepreneurship HB 415 Managing for Quality in the Hospitality Industry HB 485 Advanced Hospitality Food Operations BUS 491 Entrepreneurship: The New Venture Process HB 802 Foodservice Planning and Design VM 821 Food Service and Restaurant Food Security Module 2013-2014 Academic year teaching responsibility for 1625 students

August 1996-May 2001	Graduate Instructor Department of Hospitality and Tourism Management Purdue University, West Lafayette, Indiana HTM 291 Quantity Foods Production Lecture and HTM 291L Quantity Foods Production Laboratory
	Industry Experience
1994-1996	General Manager and Management Trainer BBQ Development, Inc./DBA Damon's Restaurants Dayton, Ohio
1991-1994	General Manager Max & Erma's Restaurants Dayton, Ohio
1986-1991	General Manager Spat's International, Inc./DBA Spat's Restaurants Columbus, Ohio and varied other locations
1981-1986	General Manager Houlihan's Old Place Restaurants Houston, Texas and varied other locations

Articles

- Elsworth, J. (2013, January). Hospitality Entrepreneurship Education: Students' Knowledge and Attitudes, United States Association of Small Business and Entrepreneurship, 27, p. 31.
- Elsworth, J. (2011) Hospitality Students' Knowledge and Attitudes Toward Entrepreneurship, International Council of Hotel, Restaurant and Institutional Educators Conference Proceedings, Denver, CO, July 28, 2011.
- Elsworth, J. (2010, January 17). Jocks and Jills: The case of the restaurant turnaround, United States Association for Small Business and Entrepreneurship Conference Proceedings (CD), Nashville, TN, January 17, 2010.
- Borchgrevink, C. P., Elsworth, J. D., Taylor, S. E. & Christensen, K. L. (2009). Food Intolerances, Food Allergies, and Restaurants. Journal of Culinary Science & Technology, 7(4), 259-284.
- Cichy, R., Beck, J. & Elsworth, J. (2009, April 15). Six Practices of Hotel Entrepreneurship. Lodging Hospitality, p. 30-34.
- Elsworth, J., Beck, J. & Cichy, R. (2008, Fall). Think like an owner: Identifying the characteristics that are important for ownership-like-thought in the hospitality industry. <u>FIU Hospitality Review</u>, 26(2), 26-42.
- Saengratwatchara, S. & Elsworth, J. (2008). Antecedents of Intention to Adopt Web-Based Computer Aided Facility Management System. <u>Family and Consumer Sciences Research Journal</u>, <u>36</u>(4), 350-357.
- Knutson, B., Beck, J. & Elsworth, J. (2006). The Two Dimensions of Restaurant Selection Important to the Mature Market. Journal of Hospitality & Leisure Marketing, 14 (3), 33-45.

Knutson, B., Elsworth, J. & Beck, J. (2006). Restaurant Discounts for Seniors: Perceptions of the Mature Market. Cornell Hotel and Restaurant Administration Quarterly, 47 (1), 61-74.

Schmidgall, R., Ninemeier, J. & Elsworth, J. (2005, Spring). Financial information presented at private club board meetings. <u>Praxis: Journal of Applied Hospitality Management</u>, 7 (1), 34-51.

- Cichy, R., Elsworth, J. & Eils, L. (2005, Spring). Fresh Food Vending Trends and Practices. <u>FIU Hospitality Review</u>, <u>23</u> (1), 19-27.
- Cichy, R., Elsworth, J. & Eils, L. (2005, Fall). Fresh Food Vending Trends and Practices. InTouch, p. 2.
- Cichy, R., Elsworth, J. & Eils, L. (2005, September). Branded Products, Astute Drivers Are Key To Food Vending Success, <u>Vending Times</u>, 45 (9), p. 35, 37.
- Elsworth, J., Schmidgall, R. & Ninemeier, J. (2005, April). Presenting financial information to club boards of directors. <u>Club Management, 84</u> (2), 16-25.
- Elsworth, J., Schmidgall, R. & Ninemeier, J. (2004, April). Private club finance committees: Composition and responsibilities. <u>Club Management, 83</u> (2), 32-38.
- Elsworth, J., Bai, B., Hu, C., & Countryman, C. (2004). Online Travel Planning and College Students: The Spring Break Experience. Journal of Travel & Tourism Marketing, 17 (2/3), 79-91.
- Elsworth, J. (2003, September 22). Read all about it: Keep an eye on local news to ensure accuracy, truthfulness. Nation's Restaurant News, 47 (38), pp. 34, 156.
- Elsworth, J. (2003). Determinants of wages in the food service industry. <u>Praxis: The Journal of Applied Hospitality</u> <u>Management, 6</u> (1), 72-84.
- Perdue, J., Woods, R., Elsworth, J. & Ninemeier, J. (2003). Use of employee exit interviews in the private club industry. <u>Praxis: The Journal of Applied Hospitality Management, 6</u> (1), 60-71.
- Hu, C., Bai, B., Elsworth, J. & Countryman, C. (2002). Applying protocol analysis and correspondence analysis to online vacation planning: Are web travel portals created equal? <u>Proceedings of the 2002 Annual International</u> <u>Society of Travel and Tourism Educators (ISTTE) Conference</u>, 14, 154-170). St Clair Shores, MI: International Society of Travel and Tourism Educators.
- Nelson, D., Elsworth, J. & Almanza, B. (2001) Extending the holding time for hot foods: What works and why. <u>FIU</u> <u>Hospitality Review, 19</u> (2).
- Elsworth, J. (2001). Determinants of wages in the food service industry: A preliminary study. <u>Advances in Hospitality</u> <u>and Tourism Research, 6</u>, 142-149.
- Elsworth, J. & Mills, J. (2001). Hospitality managers in the 21st century: Are we preparing our students for their future on-line? <u>Advances in Hospitality and Tourism Research, 6</u>, 150-153.
- Elsworth, J. & Horton, B. (2000). The North American Industry Classification System: How the Changes Impact Accommodations and Foodservices. <u>Advances in Hospitality and Tourism Research</u>, *5*, 363-365.

- Elsworth, J., Ghiselli, R. & Cheung, W. (1999). A Comparison of Graduate Student Expectations: Hospitality Management vs. Business Schools. <u>Advances in Hospitality and Tourism Research</u>, 4, 61-70.
- Elsworth, J. (1999). The Use of Return on Investment (ROI) as a Measure of Financial Performance in the Hospitality Industry. <u>Advances in Hospitality and Tourism Research</u>, 4, 307-316.
- Elsworth, J. (1999). The Americans with Disabilities Act: Influences on the Foodservice Consultant Profession. <u>The</u> <u>Consultant, 32</u> (1), 69-79.
- Ghiselli, R. & Elsworth, J. (1998) Conducting Performance Evaluations in For-profit and Not-for-profit Operations. <u>Praxis: Journal of Applied Hospitality Management, 1</u> (1), 70-84.
- Elsworth, J. (1997). The Role of Restaurant Information Systems on New Product Development. <u>The Consultant, 30</u> (4), 49.

Publications in Process

Elsworth, J. (2012) Customers' Perception of Restaurant Ownership, Submitting for review,

Elsworth, J. (2011) Hospitality Students' Knowledge and Attitudes Toward Entrepreneurship, Submitting revised version for review (more data), Journal of Hospitality and Tourism Education.

Research in Progress

Healthy Fast Food Dining: The Students' Perspective, with Carroll, B.

Restaurant Atmospherics, with Stephanic, M.

Restaurant Entrepreneurship and Franchising: Nascent, Emerging, and Mature Franchisors.

East Lansing Restaurant Incubator Project (case study and research articles)

Promotions for Nascent Restaurants: What works.

Books

Cichy, R. & Elsworth, J. (2007). <u>Purchasing for Food Service Operations</u>. Lansing, MI: Educational Institute of the American Hotel & Lodging Association.

Book Chapters

- Elsworth, J. (2008). Casual-service (Midscale) restaurants. In J. Ninemeier & J. Perdue, <u>Discovering Hospitality and</u> <u>Tourism: The World''s Greatest Industry, 2nd edition.</u> Upper Saddle River, NJ: Pearson Prentice Hall Publishers.
- Elsworth, J. (2005). Casual-service (Midscale) restaurants. In J. Ninemeier & J. Perdue, <u>Hospitality Operations:</u> <u>Careers in the world's greatest industry</u> (pp. 214-228). Upper Saddle River, NJ: Pearson Prentice Hall Publishers.

- Hu, C., Bai, B., Elsworth, J. & Countryman, C. (2004). e-Satisfaction of online travel planning: The spring break experience. In J. E. Mills & R. Law (Ed.), <u>Handbook of Consumer Behavior, Tourism, and the Internet.</u> New York: Haworth Hospitality Press.
- Elsworth, J., Yoon, B. & Bai, B. (1999). Analysis of Papers Published in the Hospitality Research Journal: Focus and Trends of Subjects, Research Designs and Statistical Techniques. In K. S. Chon (Ed.), <u>The Practice of</u> <u>Graduate Research in Hospitality and Tourism</u> (pp. 163-175). New York: Haworth Hospitality Press.

Bulletins or monographs

- Elsworth, J. (2001). <u>Public Health Officials' Attitudes Toward the Media Reporting of Food Service Inspection</u> <u>Reports</u>." Unpublished Ph.D. Dissertation, Purdue University, West Lafayette, IN.
- Elsworth, J. (1998). <u>The Americans with Disabilities Act: Influences on the Foodservice Consulting Profession</u>. Unpublished master's thesis, Purdue University, West Lafayette, IN.

Reviews

Reviewed 3 manuscripts for CHRIE Conference paper submissions, February 2014

Reviewed manuscript for the International Journal of Hospitality Management, July 2013

Reviewed 4 manuscripts for 19th Annual Hospitality & Tourism Graduate Conference, October 2013

Reviewed 6 manuscripts for United States Association of Small Business and Entrepreneurship Conference paper and case study submissions, September 2013.

Reviewed 6 manuscripts for CHRIE Conference paper submissions, February 2013

Reviewed manuscript for the Journal of Hospitality and Tourism Research, September 2012

Reviewed manuscript for the International Journal of Hospitality Management, June 2012

Reviewed 11 manuscripts for United States Association of Small Business and Entrepreneurship Conference paper and case study submissions, September 2012.

Reviewed 5 manuscripts for 18th Annual Hospitality & Tourism Graduate Conference, October 2012

Reviewed 4 manuscripts for CHRIE Conference paper submissions, February 2012

Reviewed manuscript for the Journal of Hospitality and Tourism Research, December 2011

Reviewed manuscript for the International Journal of Hospitality Management, August 2011

Reviewed 5 manuscripts for CHRIE Conference paper submissions, February 2011

Reviewed 4 manuscripts for United States Association of Small Business and Entrepreneurship Conference paper and case study submissions, September 2011.

Reviewed 6 manuscripts for 16th Annual Hospitality & Tourism Graduate Conference, October 2010

Reviewed 5 manuscripts for CHRIE Conference paper submissions, February 2010

Reviewed 12 manuscripts for 15th Annual Hospitality & Tourism Graduate Conference, October 2009

Reviewed 6 manuscripts for CHRIE Conference paper submissions, February 2009

Served as foodservice track chair and reviewed 36 manuscripts for 14th Annual Hospitality & Tourism Graduate Conference, October 2008

Reviewed 5 manuscripts for CHRIE Conference paper submissions, February 2008

Served as foodservice track chair and reviewed 12 manuscripts for 13th Annual Hospitality & Tourism Graduate Conference, October 2007

Reviewed 6 manuscripts for CHRIE Conference paper submissions, February 2007

Served as foodservice track chair and reviewed 5 manuscripts for 12th Annual Hospitality & Tourism Graduate Conference, October 2006

Reviewed 5 manuscripts for CHRIE Conference paper submissions, February 2006

Reviewed 2 manuscripts for the Journal of Hospitality and Leisure Marketing, 2005

Reviewed 6 manuscripts for CHRIE Great Lakes Hospitality Educators Conference paper submissions, December 2005

Reviewed 4 manuscripts for 11th Annual Hospitality & Tourism Graduate Conference, October 2005

Reviewed 2 manuscripts for the Journal of Hospitality, Tourism and Leisure Science, October 2005

Reviewed 5 manuscripts for CHRIE Great Lakes Hospitality Educators Conference paper submissions April 2005

Reviewed 3 manuscripts for CHRIE Conference paper submissions, March 2005

Reviewed 4 manuscripts for CHRIE Great Lakes Hospitality Educators Conference paper submissions April 2004

Reviewed 3 manuscripts for CHRIE Conference paper submissions, March 2004

Reviewed 4 manuscripts for the Journal of Hospitality and Leisure Marketing, 2001-2003

Reviewed 3 manuscripts for CHRIE Conference paper submissions, Spring 2003

Reviewed 1 manuscript for the Hospitality, Tourism & Lodging Science Journal, Fall 2003

Reviewed 4 manuscripts for the Journal of Hospitality and Tourism Education, Spring 2000.

Papers and presentations for learned professional organizations and societies

- Elsworth, J. (2013). Hospitality Entrepreneurship Education: Students' Knowledge and Attitudes, United States Association of Small Business and Entrepreneurship, San Francisco, CA, January 13, 2013
- Elsworth, J. (2012). Case Studies in Entrepreneurship: Best practices for publication. United States Association for Small Business and Entrepreneurship Conference, New Orleans, LA, January 14, 2012.
- Elsworth, J. (2011) Hospitality Students' Knowledge and Attitudes Toward Entrepreneurship, International Council of Hotel, Restaurant and Institutional Educators Conference Proceedings, Denver, CO, July 28, 2011.
- Elsworth, J. (2010) Jocks and Jills: The case of the restaurant turnaround, Great Lakes Hospitality & Tourism Educators Conference, Grand Rapids, MI, April 2011.
- Elsworth, J. (2010) Pricing: How much should I charge?, Innovation Club for Entrepreneurs, East Lansing, MI February 2, 2010.
- Elsworth, J. (2010) Jocks and Jills: The case of the restaurant turnaround, United States Association for Small Business and Entrepreneurship Conference, Nashville, TN, January 17, 2010.
- Elsworth, J. (2009) Industry Perspectives on Food Safety, Food Safety and Toxicology Center workshop, June 16, 2009.
- Elsworth, J. (2009). Six Practices of Entrepreneurial Thought and Behavior for Thinking Like an Owner, Council of Hotel and Restaurant Trainers (CHART), Portland, OR, March 9, 2009.
- Elsworth, J. (2009) MSU Entrepreneurship Association Business Plan in a Day: Entrepreneurship Finance seminar, MSU Entrepreneurship Association, East Lansing, MI, February 21, 2009.
- Elsworth, J. (2009). What is The School of Hospitality Business doing to lead the way in Entrepreneurship Education? MSU Entrepreneurial Faculty, East Lansing, MI, January 23, 2009.
- Elsworth, J. (2008). Empowering the Next Entrepreneurial Generation: Entrepreneurship Education and Curriculum, EnGen Conference, East Lansing, MI, November 7, 2008.
- Elsworth, J. (2008). Establishing a foundation for entrepreneurial learning: Balancing classroom and experiential learning, Saginaw Valley State University, Saginaw, MI, September 19, 2008.
- Elsworth, J. & Gollan, J. (2008, July). A Model for Measuring Restaurant Density. Presented at the I-CHRIE Conference, Atlanta, GA, July 31, 2008.
- Elsworth, J. Beck, J. & Cichy, R. (2008, July). Using Qualitative Inquiry to Inform Hospitality Entrepreneurship Education. Presented at the I-CHRIE Conference, Atlanta, GA, July 31, 2008.
- Elsworth, J. (2006, July). New restaurant clustering: The lifestyle center effect. Presented at the I-CHRIE Conference, Washington, D.C., July 27, 2006.

- Elsworth, J., Beck, J. & Cichy, R. (2005, July). Teaching Hospitality Students to 'Think Like an Owner': Identifying entrepreneurial characteristics that can be taught to students in a hospitality curriculum. Presented at the I-CHRIE Conference, Las Vegas, NV, July 28, 2005.
- Elsworth, J., Beck, J. & Cichy, R. (2005, April). Teaching Hospitality Students to 'Think Like an Owner': Identifying entrepreneurial characteristics that can be taught to students in a hospitality curriculum. Presented at the CHRIE Great Lakes Hospitality Research Conference, Indianapolis, IN April 9, 2005.
- Elsworth, J. (2005, April). Teaching students about the restaurant industry: Tools and projects that can be applied in an introductory restaurant business course. Presented at the CHRIE Great Lakes Hospitality Research Conference, Indianapolis, IN April 9, 2005.
- Elsworth, J. (2004, April). New restaurant clustering: The lifestyle center effect. Presented at the CHRIE Great Lakes Hospitality Research Conference, Ypsilanti, MI. April 17, 2004.
- Elsworth, J. & Schmidgall, R. (2004, April). Financial information presented at private club board meetings. Presented at the CHRIE Great Lakes Hospitality Research Conference, Ypsilanti, MI. April 17, 2004.
- Elsworth, J. Singh, A.J. & Knutson, B. (2003, August). Analyzing guest satisfaction in the U.S. lodging industry: Using the ACSI model as a service quality scoreboard. Presented at the International Council on Hotel, Restaurant and Institutional Education (CHRIE) Conference (refereed proceedings). August 6-9, 2003.
- Elsworth, J., Beck, J., Singh, A.J., Knutson, B. & Cichy, R. (2003, August). Future events and their impact on the U.S. hospitality industry. Presented at the International Council on Hotel, Restaurant and Institutional Education (CHRIE) Conference (refereed proceedings). August 6-9, 2003.
- Hu, C., Bai, B., Elsworth, J. & Countryman, C. (2003, June). Understanding Consumer Behavior through Online Vacation Planning. Presented at the 2003 Annual Travel and Tourism Research Association (TTRA) Conference (refereed proceedings), June 15-18, 2003. St. Louis, MO.
- Elsworth, J. (2002, September). What are public health officials' attitudes toward the media reporting of foodservice inspection reports?" Presented to the National Conference for Food Safety Educators, Orlando, FL.
- Elsworth, J. (2001). <u>Determinants of wages in the food service industry</u>. Presentation at the 6th Annual Graduate Education and Graduate Student Research Conference in Hospitality and Tourism., Atlanta, GA.
- Elsworth, J. & Mills, J. (2001). <u>Hospitality managers in the 21st century: Are we preparing our students for their future</u> <u>on-line?</u> Poster presentation at the 6th Annual Graduate Education and Graduate Student Research Conference in Hospitality and Tourism, Atlanta, GA.
- Elsworth, J. (2000). <u>Strategic Human Resource Development in Hospitality: Directions for the Future</u>. Paper presented HTM Department Symposium, Purdue University, West Lafayette, IN.
- Elsworth, J. & Horton, B. (2000). <u>The North American Industry Classification System: How the Changes Impact</u> <u>Accommodations and Foodservices</u>. Presentation at the 5th Annual Graduate Education and Graduate Student Research Conference in Hospitality and Tourism, Houston, TX.

- Elsworth, J., Ghiselli, R. & Cheung, W. (1999). <u>A Comparison of Graduate Student Expectations: Hospitality</u> <u>Management vs. Business Schools</u>. Presentation at the 4th Annual Graduate Education and Graduate Student Research Conference in Hospitality and Tourism, Las Vegas, NV.
- Elsworth, J. (1999). <u>The Use of Return on Investment (ROI) as a Measure of Financial Performance in the Hospitality</u> <u>Industry</u>. Presentation at the 4th Annual Graduate Education and Graduate Student Research Conference in Hospitality and Tourism, Las Vegas, NV.
- Elsworth, J., Yoon, B. & Bai, B. (1999). <u>Analysis of Papers Published in the Hospitality Research Journal: Focus and Trends of Subjects, Research Designs and Statistical Techniques.</u> Presentation at the 3rd Annual Graduate Education and Graduate Student Research Conference in Hospitality and Tourism, Houston, TX.
- Ghiselli, R. & Elsworth, J. (1998) <u>Conducting Performance Evaluations in For-profit and Not-for-profit Operations.</u> Presentation at the CHRIE convention, Miami, FL.

Executive Education Presentations

Food Safety, as it relates to Security, with the discussion centered around the airline catering facility. International Flight Services Association, Houston, TX, September 2007.

Air Force Advanced Business Management Program. Course, Exam and Project Co-Facilitator. Taught Training Methods, Food & Beverage Trends and Increasing Profits through Internal Controls Modules. June 18-30, 2006.

Air Force Advanced Business Management Program. Course, Exam and Project Co-Facilitator. Taught Training Methods, Food & Beverage Trends and Increasing Profits through Internal Controls Modules. July 10-22, 2005.

Customer Satisfaction: Theory and Measurement for Older Adult Feeding Programs. Michigan State Agency on Aging, Lansing, MI, May 12, 2005.

Menu planning: Trends and issues. Presented to the Center for Citizen Initiatives Productivity Enhancement Program, Russian Hotel and Hospitality Delegation. East Lansing, MI. November 13, 2003. Two-hour presentation.

What faculty members know and more importantly don't know about restaurant management training. Houston's Restaurants Management Training Workshop, St Helena, CA, January 4-8, 2003. Two-hours of presentation on two days.

Menu Planning: Trends and Issues. Latin American/Caribbean Trade Mission Management Educational Seminar, U.S. Department of Agriculture, Foreign Agricultural Service, Cochran Fellowship Program. Atlanta, GA, June 25, 2002. Three-hour presentation.

Serving Safe Food. Latin American/Caribbean Trade Mission Management Educational Seminar, U.S. Department of Agriculture, Foreign Agricultural Service, Cochran Fellowship Program. Atlanta, GA, June 26, 2002. Three-hour presentation.

Presentations to Academic Institutions

Menu Planning: Trends and issues. Lecture delivered to juniors and seniors at Niagara University, February 2001.

Purchasing: Determining a supplier. Lecture delivered to juniors and seniors at the University of Nevada at Las Vegas, March 2001

Determinants of wages paid in the foodservice industry. Lecture delivered to members of the faculty at the University of Nevada at Las Vegas, March 2001.

How to find a job after getting your Ph.D. Lecture delivered to graduate students at Purdue University, November 2001.

Participation in Regional, National and International Learned Organizations

2013-2014

United States Association of Small Business and Entrepreneurship, Ft. Worth, TX, January 2014

Hilton Lecture Series, East Lansing, MI. October 2013.

msuEnet, East Lansing, MI, September 2013

National Restaurant Association Show and Conference, Chicago, IL. May 2013

2012-2013

Dale Carnegie Course Program completion, June 2012

msuEnet, East Lansing, MI, February 2013

United States Association of Small Business and Entrepreneurship, San Francisco, CA, January 2013

Restaurant Finance and Development, Las Vegas, NV, November 2012

Hilton Lecture Series, East Lansing, MI. October 2012.

National Restaurant Association Show and Conference, Chicago, IL. May 2012

2011-2012

Dale Carnegie Course Program, April 2012

msuEnet, East Lansing, MI, February 2012

United States Association of Small Business and Entrepreneurship, New Orleans, LA, January 2012

Restaurant Finance and Development, Las Vegas, NV, December 2011

Hilton Lecture Series XVIII, East Lansing, MI. September 2011.

International Council on Hotel, Restaurant and Institutional Educators (ICHRIE), Atlanta, GA. July 2011.

National Restaurant Association Show and Conference, Chicago, IL. May 2011

2010-2011:

msuEnet, East Lansing, MI, February 2011

National Restaurant Association Show and Conference, Chicago, IL. May 2010

JumpStart: Creating Entrepreneurial Opportunities in Mid-Michigan Communities, October 2010

Hilton Lecture Series XVIII, East Lansing, MI. October 2010.

2009-2010:

The School of Hospitality Business Entrepreneurship Advisory Council, East Lansing, MI, March 2010

National Restaurant Association Show and Conference, Chicago, IL. May 2009

JumpStart: Creating Entrepreneurial Opportunities in Mid-Michigan Communities, October 2009

Hilton Lecture Series XVII, East Lansing, MI. November 2009.

2008-2009:

The School of Hospitality Business Entrepreneurship Advisory Council, East Lansing, MI, April, 2009 Council of Hotel and Restaurant Trainers (CHART), Portland, OR, March 2009.

2007-2008:

The School of Hospitality Business Entrepreneurship Advisory Council, East Lansing, MI, March 2008
National Restaurant Association Show and Conference, Chicago, IL. May 2008
International Council on Hotel, Restaurant and Institutional Educators (ICHRIE), Atlanta, GA. July 2008.
Hilton Lecture Series XVII, East Lansing, MI. September 2008.
Served as foodservice track chair for 14th Annual Hospitality & Tourism Graduate Conference, October 2008.
JumpStart: Creating Entrepreneurial Opportunities in Mid-Michigan Communities, October 2008
EnGen: Energizing the next Entrepreneurial Generation, East Lasing, MI, November 2008
2006-2007:
National Restaurant Association Show and Conference, Chicago, IL. May 2007
Hilton Lecture Series XVII, East Lansing, MI. October 2007.

Served as foodservice track chair for 13th Annual Hospitality & Tourism Graduate Conference, October 2007.

2005-2006:

National Restaurant Association Show and Conference, Chicago, IL. May 2006

International Council on Hotel, Restaurant and Institutional Educators (ICHRIE), Washington, DC. July 2006.

Hilton Lecture Series XVII, East Lansing, MI. October 2006.

Served as foodservice track chair for 12th Annual Hospitality & Tourism Graduate Conference, October 2006.

2004-2005:

Eta Sigma Delta Banquet, East Lansing, MI. February 2005

Great Lakes Hospitality & Tourism Educators Conference, Indianapolis, IN. April 2005.

National Restaurant Association Show and Conference, Chicago, IL. May 2005

International Council on Hotel, Restaurant and Institutional Educators (ICHRIE), Las Vegas, NV. July 2005

Michigan Council on Hotel, Restaurant and Institutional Educators (MICHRIE), East Lansing, MI. September 2005

Michigan Restaurant Association Show, Novi, MI. October 2005

Hilton Lecture Series XVI, East Lansing, MI. October 2005.

Great Lakes Hospitality & Tourism Educators Conference, East Lansing, MI. December 2005.

2003-2004:

Great Lakes Hospitality & Tourism Educators Conference, Ypsilanti, MI. April 2004.

National Restaurant Association Show and Conference, Chicago, IL. May 2004 Michigan Council on Hotel, Restaurant and Institutional Educators (MICHRIE), East Lansing, MI. June 2004 International Council on Hotel, Restaurant and Institutional Educators (ICHRIE), Philadelphia, PA. August 2004 Michigan Council on Hotel, Restaurant and Institutional Educators (MICHRIE), East Lansing, MI. September 2004 National Automatic Merchandising Association Expo, Chicago, IL. October 2004 Hilton Lecture Series XV, East Lansing, MI. October 2004

2002-2003:

National Automatic Merchandising Association Educational Seminar, East Lansing, MI. January 2003

Eta Sigma Delta Banquet, East Lansing, MI. February 2003

National Restaurant Association Show and Conference, Chicago, IL. May 2003
Michigan Council on Hotel, Restaurant and Institutional Educators (MICHRIE), East Lansing, MI. June 2003
International Council on Hotel, Restaurant and Institutional Educators (ICHRIE), Indian Wells, CA. August 2003
Michigan Council on Hotel, Restaurant and Institutional Educators (MICHRIE), East Lansing, MI. September 2003
Michigan Restaurant Association Show, Novi, MI. October 2003
Eta Sigma Delta Banquet, East Lansing, MI. December 2003 **2001-2002:**Lansing Chef's Association Dinner, Lansing, MI. February 2002
Michigan Hospitality Educator's Conference, Bloomfield Hills, MI. February 2002
National Restaurant Association Show and Conference, Chicago, IL. May 2002
Food Safety Educators Conference, Orlando, FL. September 2002

Michigan Restaurant Association Show, Novi, MI. October 2002

Hilton Lecture Series XIII, East Lansing, MI. October 2002

Michigan Hotel, Motel & Resort Association, East Lansing, MI. December 2002

2000-2001:

National Restaurant Association Show and Conference, Chicago, IL. May 2001

Spartan Hospitality Educators Summit, Hilton Lecture Series XII, East Lansing, MI. September 2001

Club Managers Association of America (CMAA), East Lansing, MI. October 2001

Michigan Restaurant Association Show, Novi, MI. October 2001

Eta Sigma Delta Banquet Guest Speaker, East Lansing, MI. November 2001

Reports or studies

Impact of Foodservice Manager Credentialing on Food Safety, USDA grant accepted for funding beginning in 2004, Funding approved for \$143,506. With Almanza, B., Nelson, D. & Ghiselli, R., Purdue University.

- Developed content and format for Food Safety Tool Kit Website along with Dr. Richard Ghiselli and Dr. Barbara Almanza. July 2000. USDA Cooperative Extension Grant.
- Developed content and format for the American Resort Development Association's on-line education program along with Brett Horton and Dr. Robert Woods. January 1999.
- Consulted on new business start-up including a complete building renovation, design for ADA compliance, marketing plan and human resources management strategy. Alexander's Restaurant, Washington, IN. June 1999.
- Elsworth, J. & Almanza, B. (1997, December). <u>Ice and Ice Machines</u>. RHIT-AA 97-1. Prepared for Mobile Ice Systems Co. with the support of the Arthur Avery Research Laboratory, Department of Restaurant, Hotel, Institutional and Tourism Management, Purdue University, West Lafayette, IN.

Number of Grants Received

Mosh Pits, Bar Camps, and Biz-Broker in Residence: Empowering The Next ENtrepreneurial GENeration (EnGen) in Mid Michigan, The Michigan Initiative for Innovation and Entrepreneurship (MIIE) Talent Retention and Entrepreneurship Education Fund, May 2009 – May 2010, \$10,000

Restaurant Entrepreneurship and Franchising: Nascent, Emerging, and Mature Franchisors, With Knutson, B. The School of Hospitality Business Summer research grant for Summer 2007, \$3000.

Food Intolerances, Food Allergies and Restaurants, with Borchgrevink, C. The School of Hospitality Business Summer research grant for Summer 2006, \$3000.

Think Like an Owner: Identifying the Characteristics That are Important for "Ownership-Like Thought", Decision-Making, and Success in the Hospitality Industry. Eli Broad College of Business Summer grant funding for Summer 2006, \$10,000.

Impact of Foodservice Manager Credentialing on Food Safety, USDA grant accepted for funding beginning in 2004, Funding approved for \$143,506. With Almanza, B., Nelson, D. & Ghiselli, R., Purdue University.

The Americans with Disabilities Act: Influences on the Foodservice Consulting Profession. Funding from the Foodservice Consultants Society International (FCSI) \$2000.

Honors and Awards

Graduate of the Dale Carnegie Course Program, June 2012

- 2010 MSU Department of Residence Life Special Recognition
- 2009 The School of Hospitality Business Outstanding Faculty Member, Hospitality Association
- 2001 Best Paper Award, 6th Annual Graduate Education and Graduate Student Research Conference in Hospitality and Tourism.
- 2001 Winner of the Consumer and Family Sciences Outstanding Ph.D. Student Award

1999 Winner of the Outstanding Teaching Assistant in RHIT Award.

- 1999 Selected for and completed National Science Foundation funded Applied Management Principles Program for Purdue Science and Engineering Doctoral Students.
- 1998 Winner of the Consumer and Family Sciences Outstanding Master's Student Award
- 1997 Winner of the Foodservice Consultants Society International Student Essay Contest.
- 1996 Howard Rosfeld Scholarship Recipient for industry and academic achievement.

Professional Associations and Activities

- Member of the United States Association of Small Business and Entrepreneurship (USASBE)
- Member of the International Council for Small Business (ICSB)
- Member of the Hospitality Education Alliance of Michigan
- Member of the International Council of Hotel, Restaurant, and Institutional Educators (ICHRIE)
- Member of the Foodservice Consultants Society International (FCSI).
- Member of the National Restaurant Association (NRA).
- Member of the Michigan Restaurant Association (MRA).
- Member of the Small Business Association of Michigan (SBAM).
- Member of the International Council of Shopping Centers (ICSC).
- Gamma Sigma Delta Honor Society.
- Phi Kappa Psi Social Fraternity