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<u>VITA</u>

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Department of Marketing Eli Broad Graduate School of Business Michigan State University N307 Business Complex East Lansing, MI 48824-1122 (517) 432-6400

PRESENT POSITION:

- Eli Broad Chaired University Professor of Business, Michigan State University, Department of Marketing & Supply Chain Management.
- Director, Institute for Entrepreneurship & Innovation, Broad College of Business, MSU

EDUCATION:

University of Massachusetts, Amherst, Mass. (May 1976) - Ph.D. <u>Major</u>: Marketing, Quantitative Methods

Canisius College, Buffalo, New York (May 1972) - M.B.A. <u>Major</u>: Marketing, Quantitative Methods

Canisius College, Buffalo, New York (May 1970) - B.A. <u>Major</u>: Economics

PRIOR EMPLOYMENT HISTORY:

Dec 1999-June 2000	Visiting Professor of Marketing, University of Florida, Gainesville (sabbatical)
July 1985-Dec 1990	Professor of Marketing/Professor of DSIS, Associate Dean, Research & Graduate Studies University of Kentucky

May 1983-July 1985	Research Director Dick Pope, Sr. Institute for Tourism Studies. Associate Professor of Marketing, College of Business University of Central Florida
Jan 1983-May 1983	Visiting Professor, Rutgers University, N.J. Resident Consulting work at Bell Laboratories.
Aug 1979-June 1983	Associate Professor of Marketing & Management Science, McGill University, Faculty of Management Associate Dean, Research & Ph.D. Program
Aug 1976-July 1979	Assistant Professor of Marketing & Management Science, McGill University
Sept 1975-Aug 1976	Lecturer, Dept. of Marketing, UMASS - Amherst
Aug 1972-Aug 1975	Research/Teaching Associate, UMASS - Amherst
Sept 1970-June 1972	Director of Statistical Laboratory & Econometrician Canisius College

<u>COURSES TAUGHT</u> (Recent Responsibilities Underlined)

<u>Graduate</u>: Pricing & Profitability; Product Innovation, Predictive Analytics for Marketing Research Web-based Marketing, Industrial Marketing, Marketing Research, Advanced Marketing Research, Applied Multivariate Analysis, Management Science in Marketing, Marketing Management, International Marketing, <u>Causal Models in Marketing</u>, Marketing Decision Support Systems, Management of Technology & Innovation (joint with engineering), Information Systems Research.

<u>Undergraduate</u>: Administrative Statistics, Advertising Management, Marketing Research, Management Science in Marketing, Operations Research, Marketing Management, Product Design & Management (Taught jointly with Engineering).

AWARDS AND HONORS

IAMOT AWARD for Long Term research achievement (2009)

University Distinguished Faculty Award – Michigan State University (2004)

Best Marketing Research Paper Award – American Marketing Association (2003)

Richard J. Lewis Quality Award – Information Technology Program (2002)

Citation of Excellence: ANBAR Electronic Intelligence (NPD) (1997, 1998)

Highest Quality Rating: ANBAR Electronic Intelligence (International Marketing) (1997)

Ronald E. McNair Outstanding Mentor Award (1997)

Award for Excellence - Literati Club - Outstanding Paper (JBIM) (1997).

Richard J. Lewis Quality Award - Global Logistics Research Project (1996)

Winner Research Proposal Competition - PDMA (1996)

Richard J. Lewis Quality Award - Food Marketing Consortium (1995)

Best Competitive Strategy Paper Award - American Marketing Association (1994)

Steven J. Shaw Award - Southern Marketing Association (1992)

Best Marketing Strategy Paper Award - Southern Marketing Association (1992)

Best Intermodal Paper Award - Transportation Research Forum (1991)

Presidential Merit Grant awarded to top research faculty at University of Kentucky (1988 -1989, 1989 -1990, 1990 -1991)

Best Theory Paper Award - Product Development & Management Association (1990)

Ashland Oil Research Fellow, University of Kentucky (1987-1990)

Faculty Research Associate for Vice Chancellor of Research, University of Kentucky (1988-1990)

Franz Edleman Award for Management Science Achievement Semifinalist (TIMS/ORSA) (1989)

Winner of Outstanding Paper Award, Journal of Travel Research (TTRA) (1985)

Who's Who in the East (1977-1984)

Honorable Mention, American Marketing Association Dissertation Competition (1976)

American Marketing Association Doctoral Consortium (1975)

Outstanding Young Men of America (1973)

Many Conference Awards, etc. not enumerated.

PROFESSIONAL ASSOCIATIONS

IEEE – Engineering Management

INFORMS - Marketing

Academy of Marketing Science

Product Development Management Association

American Marketing Association

RESEARCH INTERESTS

New Product Design & Development Processes, Predictive Analytics, Decision Support Systems in Business, Technological Innovation & Diffusion, Market Segmentation.

INTERNATIONAL STUDY SITES VISITED

Austria*, Canada*, Czech Republic, Denmark, England*, France, Germany*, Hungary, Japan*, Norway, Singapore*, Sweden*

*Denotes primary data collection site.

PUBLISHED JOURNAL ARTICLES/NON-REFEREED ARTICLES NOTED (*)

- 1. David A. Griffith, Goksel Yalcinkaya, and Roger J. Calantone, "Do Marketing Capabilities Consistently Mediate Effects of Intangible Capital on Firm Performance Across Institutional Environments?" <u>Journal of World Business</u> (forthcoming).
- 2. S. Wu, S. Melnyk, R. Calantone, "Assessing the Impact of Resources on Environmental Management Systems Performance," <u>International Journal of</u> <u>Production Management</u>, (forthcoming).
- 3. S. Durmusoglu, R. McNally, R. Calantone, and N. Harmancioglu, "Differing SBU Implementation of the New Corporate Strategy: Three Case Studies," <u>Journal of</u> <u>Product Innovation Management</u>, (forthcoming).
- 4. Molina-Castillo, F.-J., Calantone, R. J., Stanko, M. A. and Munuera-Aleman, J.-L. "Product Quality as a Formative Index: Evaluating an Alternative Measurement Approach". Journal of Product Innovation Management. (forthcoming)
- 5. McNally, R. C., Durmuşoğlu, S. S. and Calantone, R. J. "New Product Portfolio Management Decisions: Antecedents and Consequences". <u>Journal of Product</u> <u>Innovation Management</u>. (forthcoming)
- 6. Evanschitzky, H., Eisend, M., Calantone, R. J. and Jiang, Y. "Success Factors of Product Innovation: An Updated Meta-Analysis," <u>Journal of Product Innovation</u> <u>Management (</u>2012).

- 7. Roger Calantone, C. Anthony Di Benedetto, Gaia Rubera "Launch timing and launch activities proficiency as antecedents to new product performance" <u>Journal</u> of Global Scholars of Marketing Science Vol. 22, Iss. 4, 2012
- 8. G. Rubera, A. Ordanini, and R. Calantone "Whether to Integrate R&D and Marketing: The Effect of Firm Competence" <u>Journal of Product Innovation</u> <u>Management</u> 29. 5 (Sep 2012): 766-783.
- 9. Janell D. Townsend, S. Tamer Cavusgil, Roger J. Calantone, "Building Market-Based Assets in a Globally Competitive Market: A Longitudinal Study of Automotive Brands", <u>Advances in International Marketing</u>, (2012)Volume 23, pp.3-37
- Thomas V. Scannell, Roger J. Calantone, Steven A. Melnyk, "Shop floor manufacturing technology adoption decisions: An application of the theory of planned behavior", <u>Journal of Manufacturing Technology Management</u>, (2012) Vol. 23 Iss: 4, pp.464 – 483
- 11. Roger Calantone and C.A. Di Benedetto, "The Role of Lean Launch Execution and Launch Timing on New Product Performance," <u>Journal of the Academy of</u> <u>Marketing Science</u>, 40. 4 (July 2012): 526-538.
- 12. Roger Calantone and Gaia Rubera, "When should RD&E and Marketing Collaborate? The Moderating Role of Exploration-Exploitation and Environmental Uncertainty," Journal of Product Innovation Management, 29 (2012): 144-157.
- 13. Jeffery Schmidt, Linda Tuncay Zayer & Roger Calantone, "Grumpier Old Men: Age and Sex Differences in the Evaluation of New Services," <u>Journal of Product</u> <u>Innovation Management</u>, 29. 1 (Jan 2012): 88.
- 14. Nukhet Harmancioglu, Cornelia Droge, and Roger Calantone, "Strategic Fit to Resources Versus NPD Execution Proficiencies: What are Their Roles in Determining Success?" Journal of the Academy of Marketing Science, (2011).
- Calantone, Roger J; Di Benedetto, C Anthony; Song, Michael. "Expecting Marketing Activities and New Product Launch Execution to Be Different in the U.S. and China: An Empirical Study," <u>International Journal of China Marketing</u> 2. 1 (Nov 2011): 14-44.
- McNally, Regina C; Akdeniz, M Billur; Calantone, Roger J. "New Product Development Processes and New Product Profitability: Exploring the Mediating Role of Speed to Market and Product Quality," <u>The Journal of Product Innovation</u> <u>Management, suppl. Supplement</u> 1 28 (Nov 2011): 63.

- Molina-Castillo, Francisco-Jose; Munuera-Alemán, José-Luis; Calantone, Roger J. "Product Quality and New Product Performance: The Role of Network Externalities and Switching Costs," <u>The Journal of Product Innovation</u> <u>Management</u> 28. 6 (Nov 2011): 915.
- 18. Cavusgil, Erin; Calantone, Roger. "Are Pharmaceutical Marketing Decisions Calibrated to Communications Effects?" <u>Health Marketing Quarterly</u> 28. 4 (Oct 2011): 317-336.
- 19. Hanson, John D; Melnyk, Steven A; Calantone, Roger J. "Defining and measuring alignment in performance management," <u>International Journal of Operations Production Management</u> 31. 10 (2011): 1089-1114.
- 20. Demmer, William A; Vickery, Shawnee K; Calantone, Roger. "Engendering resilience in small- and medium-sized enterprises (SMEs): a case study of Demmer Corporation," <u>International Journal of Production Research</u> 49. 18 (2011): 5395.
- Scannell, Thomas V; Melnyk, Steven A; Calantone, Roger J. "Shop floor manufacturing technology adoption: an adaptation of the technology acceptance model," <u>International Journal of Manufacturing Technology and Management 23</u>. 3/4 (2011): 193.
- 22. Huang, Ying; Sternquist, Brenda; Zhang, Chun; Calantone, Roger. "A Mixed-Method Study of the Effects of Guanxi Between Salespersons and Buyers on Retailer-Supplier Relationships in China," <u>Journal of Marketing Channels</u> 18. 3 (2011): 189.
- 23. Erin Cavusgil, Roger Calantone, and Seyda Deligonul, "Late Entrant Over-the-Counter and Rx Market Entry Strategies" <u>International Journal of Pharmaceutical</u> <u>and Healthcare Marketing</u>, 5. 2 (2011): 79-98.
- 24. Lee, Y., Lin, B.-W., Wong, Y.-Y. and Calantone, R. J., "Understanding and Managing International Product Launch: A Comparison between Developed and Emerging Markets." <u>Journal of Product Innovation Management</u> s1 28 (Nov 2011): 104.
- 25. C.A. di Benedetto and Roger Calantone, "The Role of Lean Launch Execution and Launch Timing on New Product Performance," keynote speaker at the Korean *Academy of Marketing Science* conference, Seoul, South Korea, May, 2011, delivered by T.di Benedetto.
- 26. Proceedings Discipline-based Scholarship Janell D. Townsend, Mitzi M. Montoya, Roger J. Calantone, "Form and Function: A Matter of Perspective," Journal of Product Innovation Management, (2011) Vol. 28, Iss. 3.

- 27. Michael A. Stanko and Roger J. Calantone, "Controversy in Innovation Outsourcing Research: Review, Synthesis and Future Directions," <u>R&D</u> <u>Management</u>, (2011) Vol. 41, Iss. 1, p. 8.
- 28. Pankaj Setia, Balaji Rajagopalan, Vallabh Sambamurthy, and Roger Calantone, "How Peripheral Developers Contribute to Open Source Software Development," <u>Information Systems Research</u>, (2011).
- 29. Anna S. Cui, Roger J. Calantone, and David A. Griffith, "Strategic change and termination of interfim partnerships," <u>Strategic Management Journal</u>, (2011) Vol. 32, Iss. 4, p. 402.
- 30. Burcu Tasoluk, Cornelia Dröge, and Roger Calantone, "Interpreting interrelations across multiple levels in HGLM models," <u>International Marketing Review</u>, (2011) Vol. 28, Iss. 1, p. 34-56.
- 31. Mark Jacobs, Cornelia Droge, Shawnee Vickery, and Roger Calantone, "Product and Process Modularity's Effects on Manufacturing Agility and Firm Growth Performance," <u>Journal of Product Innovation Management</u>, (2011) Vol. 28, Iss. 1, p. 123.
- 32. Roger J Calantone & Janell Townsend, "International Product Innovation," In Wiley International Encyclopedia of Marketing, (Dec 2010).
- Regina C. McNally, Erin Cavusgil, and Roger J. Calantone, "Product Innovativeness Dimensions and Their Relationships with Product Advantage, Product Financial Performance, and Project Protocol," <u>Journal of Product</u> <u>Innovation Management</u>, (2010) Vol. 27, Iss. 7, p. 991.
- Roger Calantone, Nukhet Harmancioglu, and Cornelia Droge, "Inconclusive Innovation 'Returns': A Meta-Analysis of Research on Innovation in New Product Development," <u>Journal of Product Innovation Management</u>, (2010) Vol. 27, Iss. 7, p. 1065.
- 35. Roger J. Calantone and Shawnee K. Vickery, "Introduction to the Special Topic Forum: Using Archival and Secondary Data Sources in Supply Chain Management Research," Journal of Supply Chain Management, (2010) Vol. 46, Iss. 4, p. 3-11.
- 36. Jonathan D. Bohlmann, Roger J. Calantone, and Meng Zhao, "The Effects of Market Network Heterogeneity on Innovation Diffusion: An Agent-Based Modeling Approach," Journal of Product Innovation Management, (2010) Vol. 27, Iss. 5, p. 741.

- Steven A. Melnyk, John D. Hanson, and Roger J. Calantone, "Hitting the target...but missing the point: Resolving the paradox of strategic transition," <u>Long</u> <u>Range Planning: International Journal of Strategic Management</u>, (2010) Vol. 43, Iss. 4, p. 555-574.
- 38. Domenico Dentoni, Glynn T. Tonsor, Roger J. Calantone and H. Christopher Peterson "Brand Information Mitigating Negative Shocks on Animal Welfare: Is It More Effective to 'Distract' Consumers or Make Them Aware? <u>International Food</u> <u>and Agribusiness Management Review</u>, 2010, vol. 13, issue 4
- 39. Roger J. Calantone, C. A. Di Benedetto, and Michael Song, "The impact of industry environment on early market entry decisions by B2B managers in the U.S. and Japan," <u>Industrial Marketing Management</u>, (2010) Vol. 39, Iss. 5, p. 832.
- 40. David A. Griffith, Goksel Yalcinkaya, and Roger J. Calantone, "Do Marketing Capabilities Consistently Mediate Effects of Intangible Capital on Performance Across Institutional Environments?" <u>Journal of World Business</u>, (2010) Vol. 45, Iss. 3, p. 217.
- 41. Roger J. Calantone, Sengun Yeniyurt, Janell D. Townsend, Jeffrey B. Schmidt, "The Effects of Competition in Short Product Life-Cycle Markets: The Case of Motion Pictures," <u>Journal of Product Innovation Management</u>, (2010), Vol. 27, Iss. 3, p. 349-361.
- 42. Michael McCall, Clay Voorhees, Roger Calantone, "Building Customer Loyalty: Ten Principles for Designing an Effective Customer Reward Program" <u>Cornell</u> <u>Hospitality Report</u>, Vol. 10, No. 9. (2010)
- 43. M. B. Akdeniz, Tracy Gonzalez-Padron, and Roger J. Calantone, "An integrated marketing capability benchmarking approach to dealer performance through parametric and nonparametric analyses," <u>Industrial Marketing Management</u>, (2010) Vol. 39, Iss. 1, p. 150.
- 44. Balajii Rajagopalan, Derek Hillison, Roger Calantone & Vallabh Sambamurthy "Diffusion of Information and Communication Technologies: A Takeoff Analysis," <u>International Journal of Business Information Systems</u>, (2010, Vol. 5, No. 4, p. 329-347.
- 45. Domenico Dentoni, Glynn T. Tonsor, Roger J. Calantone, and H. Christopher Peterson, ""Animal Welfare" Practices along the Food Chain: How Does Negative and Positive Information Affect Consumers?" 113th EAAE Seminar Chania, Crete, Greece, 03-06 September, (2010). Also published in the journal's special issue on: "A resilient European food industry and food chain in a challenging world."

- 46. Domenico Dentoni, Glynn T. Tonsor, Roger J. Calantone, and H. Christopher Peterson, "The Direct and Indirect Effects of 'Locally Grown' on Consumers' Attitudes towards Agri-Food Products," <u>Agriculture Resource Economics Review</u>, (2009) Vol. 38, Iss. 3, p. 384-96.
- 47. Cornelia Droge, Roger Calantone, and Nukhet Harmancioglu, "New Product Success: Is It Really Controllable by Managers in Highly Turbulent Environments?" <u>The Journal of Product Innovation Management</u>, (2009) Vol. 25, Iss. 3, p. 272-286.
- 48. M. Douglas Voss, and David Closs, and Roger Calantone, "The Role of Security in the Food Supplier Selection Decision," <u>Journal of Business Logistics</u>, (2009) Vol. 30, Iss. 1.
- 49. Regina C. McNally, Serdar S. Durmusoglu, Roger J. Calantone, and Nukhet Harmancioglu, "Exploring New Product Portfolio Management Decisions: The Role of Managers' Dispositional Traits," <u>Industrial Marketing Management</u>, (2009) Vol. 38, Iss. 1, p.127-143.
- 50. Kim Schatzel, Roger Calantone, and Cornelia Droge, "Unfortunately the Introduction of our New Product will be Delayed: An Exploratory Examination of Factors that Influence a Firm to Announce Changes in its New Product Plans," Journal of Applied Business Research, (2008) Vol. 24, Iss. 2, p. 115 – 126.
- 51. Nukhet Harmancioglu, Cornelia Dröge, and Roger J. Calantone, "Theoretical Lenses and Domain Definitions in Innovation Research," <u>European Journal of Marketing</u>, (2008) Vol. 43, Iss. 1/2, p. 229-263.
- 52. Sarah Wu, Steven Melnyk, and Roger Calantone, "Assessing the Core Resources in the Environmental Management System from the Resource Perspective and the Contingency Perspective," <u>IEEE Transactions on</u> <u>Engineering Management</u>, (2008) Vol. 55, Iss. 2, p. 304.
- 53. Stewart R. Miller, Roger Calantone, Daniel C. Indro, Malika Richards, "The effects of strategies on the management control-performance relationship in Sino joint ventures" <u>Advances in International Management</u>. (2009) Vol. 22 189-217
- 54. Bin Jiang, Srinivas Talluri, and Roger Calantone, "Determinants of Interoutsourcing: An Analytical Approach," <u>Decision Sciences</u>, (2008) Vol. 39, No. 1, pp. 65-85
- T. Gonzalez-Padron, T. Hult, and R. Calantone, "Exploiting Innovative Opportunities in Global Purchasing: An Assessment of Ethical Climate and Relationship Performance", <u>Industrial Marketing Management</u> (2008) Vol. 37, p. 69

- 56. Serdar S. Durmusoglu, Regina C. McNally, Roger J. Calantone, and Nukhet Harmancioglu, "How Elephants Learn the New Dance When Headquarters Changes the Music: Three Case Studies on Innovation Strategy Change" <u>The</u> <u>Journal of Product Innovation Management</u>, (2008) Vol. 25, Iss. 4, p. 386.
- 57. Goksel Yalcinkaya, Roger J. Calantone, and David A. Griffith, "An Examination of Exploration and Exploitation Capabilities: Implications for Production Innovation and Marketing Performance," <u>Journal of International Marketing</u>, (2007) Vol. 15, Iss. 4, p. 63.
- 58. M. Stanko, J. Bonner, R. Calantone, "Building Commitment in Buyer-Seller Relationships: A Tie Strength Perspective" <u>Industrial Marketing Management</u>, (2007) Vol. 36, Iss. 8, pp.1094-1103
- 59. Gilbert N Nyaga, David J Closs, Alexandre Rodrigues, Roger J. Calantone, "The Impact of Demand Uncertainly and Configuration Capacity on Customer Service Performance in a Configure-to-Order Environment," <u>Journal of Business</u> Logistics, (2007) Vol. 28, Iss. 2; p. 83.
- 60. N. Harmancioglu, R. McNally, R. Calantone, and S. Durmusoglu, "Your NPD is Only as Good as Your Process: An Exploratory Analysis of NPD Process Design and Implementation, "<u>R&D Management</u>, (2007) Vol. 37, Iss. 5; p. 399-424.
- 61. T. Kull, K. Boyer, R. Calantone, "Last Mile Supply Chain Efficiency: An Analysis of Learning Curves In Online ordering", <u>International Journal of Operations and Production Management</u>, (2007) Vol. 27, Iss. 4, pp. 409-434.
- Roger J. Calantone and C. Anthony Di Benedetto, "Clustering Product Launches by Price and Launch Strategy", <u>Journal of Business and Industrial Marketing</u>, Vol. 22, #1, pp. 4-19, (2007).
 Selected by Publishers as Special Noteworthy Article
- 63. Roger J. Calantone and C. Anthony Di Benedetto, "A Clustering Approach for Assessing the Antecedents in New Product Development Process Outcomes, <u>i-Manager's Journal on Management</u>, (March 2007)
- Santosh Mahapatra, Steven A. Melnyk, Roger J. Calantone, "Understanding Environmental Management Systems Performance: An Expanded Empirical Study, <u>International Journal of Production and Quality Management</u>, (2007) Vol. 2, Iss. 3, p. 230-241.
- 65. Roger J. Calantone and David A. Griffith "From the Special Issue Editors: Challenges and Opportunities in the Field of Global Product Launch." <u>Journal of</u> <u>Product Innovation Management</u> (2007), 24.5 p.414 (5).

- 66. Roger J. Calantone, and Mike Stanko, "The Drivers of Outsourced Innovation," Journal of Product Innovation Management, (2007), 24:230-241
- 67. Burcu Tasoluk, Attila Yaprak, and Roger J. Calantone, "Conflicting and collaboration in headquarters-subsidiary relationships: an agency theory perspective on product rollouts in an emerging market," <u>International Journal of Conflict Management</u>, V.17: #4, pp. 332 351 (2006).
- 68. Kent Miller, Meng Zhao, Roger Calantone "Adding Interpersonal Learning And Tacit Knowledge To March's Exploration-Exploitation Model", <u>Academy of</u> <u>Management Journal</u>, (2006)
- 69. S. Durmusoglu, R. Calantone, V. Sambamurthy "Is More Information technology better for new product Development?, <u>Journal of Product and brand</u> <u>management</u>, Vol. 15 #7, (2006)
- 70. D. Kandemir, R. Calantone, R. Garcia, "An Exploration of Organizational Factors in New Product Development Success", <u>Journal of Business and Industrial</u> <u>Marketing</u>, Vol. 21, #5, (2006)
- T. Hult, Ketchen, T. Cavusgil, R. Calantone, "Knowledge as a Strategic Resource in Supply Chains", <u>Journal of Operations Management</u> (2006) Vol. 24, Iss. 5; p. 458
- 72. Roger J. Calantone, Kwong Chan, and Anna Cui, "Decomposing Product Innovativeness and Its Effects on new product Success", <u>Journal of Product</u> <u>Innovation Management</u>, Vol 23, #5, pp. 408-421, (2006)
- 73. Roger J. Calantone, Daekwan Kim, Jeffrey B. Schmidt, and S. Tamer Cavusgil, "The influence of internal and external firm factors on international product adaptation strategy and export performance: A three-country comparison, Journal of Business Research, Vol. 59, pp 176-185 (2006).
- 74. Zeynep Emden, Roger J. Calantone, and Cornelia Droge, "Collaborating for New Product Development: Selecting the Partner with Maximum Potential to Create Value", Journal of Product Innovation Management, (2006)
- 75. Cornelia Droge, Roger J. Calantone, Nukhet Harmancioglu, "New Product Success: Is It Really Controllable by Managers in Highly Turbulent Environments?" Journal of Product Innovation Management, (2006).
- 76. Roger J. Calantone, David A. Griffith, and Goksel Yalcinkaya, "An Empirical Examination of a Technology Adoption Model for the Context of China, "Journal of International Marketing" (2006).

- 77. Scott B. Keller, Daniel F. Lynch, Alex E. Ellinger, John Ozment, and Roger Calantone, "The Impact of Internal Marketing Efforts in Distribution Service Operations. "Journal of Business Logistics" (2006).
- 78. Lance Gentry, Roger J. Calantone and Anna Cui, "The Forecasting Classification Grid: A Typology for Method Selection, <u>Journal of Global Business Management</u>, Vol. 2, #1 (Jan 2006) p. 48-60.
- 79. Daekwan Kim, S. T. Cavusgil, and Roger J. Calantone, "Information System Innovations and Supply Chain Management: Channel Relationships and Firm Performance." <u>Journal of the Academy of Marketing Science</u>, Vol. 34, No. 1 (2006) 40-54.
- 80. Jeffrey Schmidt, Roger J. Calantone, Abbie Griffith, Mitzi Montoya-Weiss, "Do Certified Mail Third-Wave Follow-ups Really Boost Response Rates and Quality?" <u>Marketing Letters</u>, Vol. 16:2, pp. 129-141 (2005).
- 81. Alexandre M. Rodriguez, Donald J. Bowersox, and Roger J. Calantone, "Estimation of Global and National Logistics Expenditures: 2002 Data Update", Journal of Business Logistics, (2005).
- 82. M. Douglas Voss, Roger J. Calantone, and Scott B. Keller, "Internal service quality: determinants of distribution center performance", <u>Physical Distribution & Logistics Management</u>, (2005) Vol. 35, Iss. 3, pp161-176.
- Michael Song, Cornelia Droge, Sanghet Hanvanich, Roger Calantone, (2005), "Marketing and Technology Resource complementarity: An Analysis of their Interaction effect in two environmental contexts. <u>Strategic Management Journal</u>, V26 (3) p 259.
- 84. Steven Melnyk, Roger Calantone, Joan Luft, Douglas Stewart, George Zsidisin, "An Empirical Investigation of the Metrics Alignment Process", <u>IJPPM</u>, Vol. 20, ISS. 4/5, 160-198. (2005).
- 85. Kim Schatzel, Roger Calantone, "Creating Market Anticipation: An Exploratory Model of Outcomes Related to a Firm's Prosperity to Preannounce a New Product Launch," Journal of the Academy of Marketing Science, (2005).
- 86. Alma Mintu-Wimsatt, Roger Calantone, "Risk, Trust and the Problem Solving Approach: A Cross-Cultural Negotiation Study", <u>Journal of Marketing Theory and</u> <u>Practice</u>, (2005) Vol. 13 ISS. 1, p 52-61.
- 87. Daekwan Kim, S. Tamer Cavusgil, Roger Calantone, "The Role of Information Technology in Supply Chain Relationships: Does Partner Criticality Matter?" Journal of Business and Industrial Marketing, Vol. 20, no. 4/5 (2005).

- 88. Joe Bonner, Roger Calantone, "Buyer Attentiveness in Buyer-Supplier Relationships", <u>Industrial Marketing Management</u>, Jan 2005, V34 #1 p 53-62.
- 89. Morgan Swink & Roger Calantone, (2004) "New Product Development ORGANIZATION Complexity and Technology Novelty: Antecedents to Design-Manufacturing Integration and New Product Design Quality", <u>IEEE Transaction</u> <u>on Engineering Management</u>, (November) v51 #4 p 472-484. *Runner Up Best Paper of 2004*
- Roger J. Calantone, Tamer Cavusgil, Jeffrey B. Schmidt, Geon-Cheol Shin, "Internationalization and the Dynamics of Product Adaption – An Empirical Investigation," <u>The Journal of Product Innovation Management</u>, New York: May 2004. Vol. 21, Iss. 3; p. 185.
- 91. John Hanson, Steven Melnyk, Roger Calantone, (2003) "Core Values and Environmental Management: A Strong Inference Approach" <u>Greener</u> <u>Management International.</u>
- 92. Shawnee Vickery, Jayanth Jayaram, Cornelia Droge, and Roger J. Calantone, "The Effects of an Integrative Supply Chain Strategy on Customer Service and Financial Performance : An Analysis of Direct versus Indirect Relationships", Journal of Operations Management, Dec 2003, V21 #5 p 523
- Steve A. Melnyk, Robert P. Sroufe, Roger J. Calantone, "A Model of Site-Specific Antecedents of ISO14001 Certification", <u>Production and Operations</u> <u>Management</u>, Special Issue on Environmental Management and Operation Management, (Fall 2003), V12 #3 p 369–385.
- 94. C Anthony Di Benedetto, Roger J. Calantone, Erik VanAllen, and Mitzi M Montoya-Weiss (Jul/Aug 2003), "Purchasing joins in the NPD team", <u>Research</u> <u>Technology Management</u>, V46, Iss. 4; p.45.
- 95. Donald Bowersox, Roger Calantone, Alex Rodriques (2003), "Estimation of Global Logistics Expenditures using Neural Networks", <u>Journal of Business Logistics</u>, V24, #2, p 21-36.
- 96. Steven A. Melnyk, Robert P. Sroufe, and Roger J. Calantone, (2003) "Profiling Site Specific Antecedents of ISO 14001 Adoption: Innovators & Early Adopters," <u>Production and Operations Management.</u>
- 97. Xiao Huang, Juyang Weng, Roger Calantone, "Locally Balanced Incremental Hierarchical Discriminant Regression" <u>Intelligent Data Engineering and</u> <u>Automated Learning Lecture Notes in Computer Science</u> Volume 2690, 2003, pp 185-194

- C. Anthony Di Benedetto, Roger J. Calantone & Chun Zhang, (2003).
 "International Technology Transfer: Model and Exploratory study in the People's Republic of China", *International Marketing Review*, special issue on International New Product Development, volume 20 #4, p 446-462.
- 99. Rosanna Garcia, Roger J. Calantone & Ralph Levine, "The Role of Knowledge in Resource Allocation to Exploration vs. Exploitation in Technologically Oriented Organizations," *Decision Sciences*, (2003)
- Som Hanvanich, Cornelia Dröge & Roger J. Calantone, (2003)
 "Reconceptualizing the Meaning and Domain of Marketing Knowledge," <u>Journal</u> <u>of Knowledge Management</u>, vol 7 #4 p 124-135.
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