

CURRICULUM VITA

SEUNGHYUN KIM, Ph.D.

Assistant Professor

The School of Hospitality Business

Eli Broad College of Business

Michigan State University

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Earned Education Degrees

Ph.D. in Park, Recreation, and Tourism Resources, majoring in Tourism Marketing

Michigan State University, Spring 2000 – Spring 2007.

Department of Community, Agriculture, Recreation and Resource Studies.

(Former: Department of Park, Recreation, and Tourism Resources)

Dissertation title: *The Group Vacation Market (College Students): A Social Psychological Approach*

Master of Business Administration, majoring in Tourism and Recreation

Kyonggi University, Korea, March 1995 – February 1997.

Department of Tourism and Recreation.

Thesis title: *Determinants of Vacation Activities Choice: Application of Theory of Planned Behavior*

Bachelor of Business Administration, majoring in Tourism and Recreation

Kyonggi University, Korea, March 1989- February 1995.

Department of Tourism and Recreation.

Professional Academic Experience

Assistant Professor, Fall 2008 – Present.

The School of Hospitality Business, Michigan State University.

Teaching both undergraduate and graduate students in areas of hospitality marketing, hospitality research methods, and statistical data analyses.

Assistant Professor, Fall 2007 – Spring 2008.

Hospitality and Tourism Department, School of the Professions.

Buffalo State – State University of New York.

Taught undergraduate students in areas of hospitality marketing, tourism resources, and lodging management.

Professional Academic Experience (*cont'd*)

Graduate Research Assistant, *Research Design & Data Analysis*, Spring 2005 – Summer 2007.

The School of Hospitality Business, Michigan State University.

Projects: Club Managers Association of America funded project (private club managers' evaluation of leadership and emotional intelligence); The National Automatic Merchandising Association funded project (Emotional intelligence survey for the NAMA managers; A consumer experience survey and lodging experience survey; Meeting planners.

Graduate Research Assistant, *Research Design & Data Analysis*, Spring 2000 – Fall 2004.

Travel, Tourism, & Rec. Resource Center, Department of Park, Rec. and Tourism Resources, Michigan State University.

Projects: Students and Youth Travel Association funded project (economic impact and decision-making of travelers among youth and college students); National Marine Manufacturers Association funded project (national recreational boater panel survey); Professional Association of Innkeepers International funded project (national bed and breakfast innkeepers survey); Paragon casino market survey; Michigan Travel Market funded project (Michigan travel market household telephone survey).

Graduate Research Assistant, *Tourism & Resort Development Plan*, Spring 1995 to Fall 1996.

Leisure Industries Institute, Kyonggi University, Korea. Spring 1995 - Fall 1996.

Projects: Ulsan Grand Park management planning; Deer Valley business planning (Farm resort); Daebu Island tourism concept planning (marine resort); Long-term tourism development planning in Anyang City; Gampo destination marketing planning (Public marine resort); Market potential analysis of Moak MotherLand in Korea (amusement park).

Professional Industry Experience

Assistant Project Manager, *Tourism Development Planning*, 1999.

Toshiken Korea Co., Ltd. (Urban Plan Consulting).

Projects: Korea S-E coast tourism belt development planning; Cheju Island sculpture park Repositioning.

Main tasks: Market analysis; data analysis; demand forecasting; development concept Planning.

Assistant Manager, *Real Estate Development and Planning*, 1996 to 1998.

Samsung Everland Inc., Environmental Development Division. 1996 - 1998.

Main tasks: Resort business planning and development, market analysis and condo Sales/marketing.

Refereed Articles and Accepted for Publications

- Kim, S.**, Singh, A. J., and Yoon, S. (2012). "Evaluating Applicability of E-service Quality in Online Hotel Bookings." *Florida International University Hospitality and Tourism Review*, 30 (1).
- Beck, J., Cha, J., Knutson, B., and **Kim, S.** (2012). "The Relationship between Communication Apprehension and Satisfaction with Information among Lodging Revenue Managers." *Journal of Quality Assurance in Hospitality and Tourism*, 13 (4).
- Koenigsfeld, J., **Kim, S.**, Cha, J., Cichy, R.F., and Perdue, J. (2012). "Developing a Competency Model for Private Club Managers." *International Journal of Hospitality Management*, 31 (3), 633-641.
- Kim, S.**, Cha, J., Cichy, R.F., Kim, M., and Tkach, J. (2012). "Effects of Board Size and Board Involvement on a Private Club's Financial Performance." *International Journal of Contemporary Hospitality Management*, 24(1), 7-25.
- Beck, J., **Kim, S.**, and Schmidgall, R. (2011). "The Tiering of Hospitality and Tourism Journals: Hospitality Program Administrator Opinion Survey Results." *Journal of Hospitality and Tourism Education*, 23 (4), 14-21.
- Cha, J., Cichy, R.F., and **Kim, S.** (2011). "Commitment and Volunteer-Related Outcomes among Private Club Board and Committee Member Volunteer Leaders." *Journal of Hospitality and Tourism Research*, 35 (3), 308-333.
- Kim, S.**, Cha, J., Knutson, B., and Beck, J. (2011). "Development and Testing of a Consumer's Experience Index (CEI)." *Managing Service Quality*, 21(2), 112-132.
- Beck, J., Knutson, B., Cha, J., and **Kim, S.** (2011). "Developing Revenue Managers for the Lodging industry." *Journal of Human Resources for Hospitality and Tourism*, 10(2), 182-194.
- Beck, J., Knutson, B., **Kim, S.**, and Cha, J. (2010). "Developing the Dimensions of Activities Important to Successful Revenue Management Performance: An Application of the Lodging Industry." *International Journal of Revenue Management*, 4(3/4), 268-283.
- Knutson, B., Beck, J., **Kim, S.**, and Cha, J. (Jan-March, 2010). "Service Quality as a Component of the Hospitality Experience: Proposal of a Holistic Model and Framework for Research." *Journal of Foodservice Business Research*. 13(1), 15-23.
- Cichy, R.F., Cha, J., and **Kim, S.** (July-December, 2009). "The Relationship between Emotional Intelligence and Contextual Performance: Application to National Automatic Merchandising Association (NAMA) Vending, and Coffee Services Industries Executives." *Journal of Human Resources in Hospitality & Tourism*, 8(2), 170-183.

Refereed Articles and Accepted for Publications (*cont'd*)

- Huh, C., **Kim, S.**, and Noh, J. (2009). "The Effect of Mass Media on the Relationship between High Gasoline Prices and Travel Intentions: An Agenda-Setting Theory Approach." *DAEHAN Journal of Business*, 22(2), 1141-1158.
- Knutson, B., Beck, J., **Kim, S.**, and Cha, J (2009). "Identifying the Dimensions of the Guest's Hotel Experience." *Cornell Hospitality Quarterly*, 50, 44-55.
- Cichy, R.F., Cha, J., and **Kim, S.** (2009). "The Relationship Between Organizational Commitment and Contextual Performance among Private Club Leaders." *International Journal of Hospitality Management*, 28, 53-62.
- Cha, J., Cichy, R.F., and **Kim, S.** (2009). "The Contribution of Emotional Intelligence on Social Skills and Stress Management Skills among National Automatic Merchandising Association (NAMA) Vending and Coffee Service Industries Executives." *Journal of Human Resources in Hospitality & Tourism*, 8(1), 15-31.
- Cichy, R.F., Cha, J., and **Kim, S.** (2007). "Private Club Leaders' Emotional Intelligence: Development and Validation of a New Measure of Emotional Intelligence." *Journal of Hospitality & Tourism Research*, 31(1), 39-55.
- Cichy, R.F., Cha, J., **Kim, S.**, and Singerling, J.B. (2007). "Emotional Intelligence and Organizational Commitment Among Private Club Board and Committee Volunteer Leaders: A Pilot Study." *Florida International University Hospitality and Tourism Review*, 25(1), 40-49.
- Knutson, B., Beck, J., **Kim, S.**, and Cha, J. (2006). "Identifying the Dimensions of the Experience Constructs." *Journal of Hospitality & Leisure Marketing*, 15(3), 31-47.
- Kim, S.** and Um, S-H. (1998). "Determinants of Summer Vacation Activity Choice." *Journal of Korean Institute of Landscape Architecture*, 78-89.

Business and Industry Articles

- Cichy, R.F., **Kim, S.**, Cha, J., Tkach, J., and Kim, M. (November/December, 2010). "Who is the Leader of Our Club?" *Club Management*, 89(6), 15.
- Cichy, R.F., **Kim, S.**, Cha, J., Tkach, J., and Kim, M. (September/October, 2010). "Volunteer Board and Committee Members' Roles in Communicating in a Private Club." *Club Management*, 89(5), 14-15.
- Cichy, R.F., **Kim, S.**, Cha, J., Tkach, J., and Kim, M. (August/September, 2010). "Board Members: Do You Know What is Expected of You From Your GM/COO?" *At Your Service*, Premier Club Services Newsletter, 18(4), 12.

Business and Industry Articles (*cont'd*)

- Cichy, R.F., **Kim, S.**, Cha, J., and Singerling, J.B. (July/August 2009). "Test Your Emotional Intelligence: Are You a Chief Relationship Officer?" *Club Management*, 88(4), 12-13, 21.
- Cichy, R.F., Cha, J., and **Kim, S.** (November/December, 2009). "The Supervisor's In + Out + Relations = Emotional Intelligence." *Vending & OCS*, 17(3), 34-35.
- Cichy, R.F., Singerling, J.B., Cha, J., **Kim, S.**, and Dore, A. (September/October, 2007). "EI Survey Says: Insight into Private Club Leaders' Emotional Intelligence, Social Skills, and Stress Management Skills." *Club Management*, 40-42.
- Cichy, R.F., Singerling, J.B., Cha, J., **Kim, S.**, and Dore, A. (July/August, 2007). "What does Emotional Intelligence Have to Do with Organizational Leadership in a Club?" *The BoardRoom*, 11: 32, 113.
- Cichy, R.F., Singerling, J.B., Cha, J., **Kim, S.**, and Dore, A. (May/June, 2007). "What do IN, OUT, and RELATIONSHIPS Have to Do with Being a Private Club Leader?" *The BoardRoom*, 11: 38, 39, 92, 94, 96.
- Cichy, R., Singerling, J.B., Cha, J., and **Kim, S.** (July/August, 2006). "Emotional Intelligence and Your Feelings about Your Volunteer Board Leadership in Your Club." *The BoardRoom*, 10: 26, 28, 74.
- Cichy, R., Singerling, J.B., Cha, J., and **Kim, S.** (August, 2005). "The Emotional Intelligence of Private Club Leaders." *Club Management*, 84(4), 38, 40.
- Kim, Y-R., **Kim, S.**, and Um, S-H. (1995). "Business Diversity Program for Agriculture Tourism." *Journal of Korean Agriculture Studies*, 2.

Manuscripts Submitted for Review

- Borchgrevink, C.P., Cha, J., and **Kim, S.** "Handwashing Practices in a College Town Environment."
In revision for *Journal of Environmental Health*.
- Lan, S., Schmidgall, R. and **Kim, S.** "Exploring the Estimated Impact of Proposed Leasing Rules in the U.S. Lodging Industry: A Social Identity Perspective."
Submitted to *International Journal of Contemporary Hospitality Management*.
- Cichy, R.F., Koenigsfeld, J., **Kim, S.**, and Cha, J. "Career development plan for private club managers" OR "Effective managers = effective leaders in private clubs."
Submitted to *Club Management*.

Manuscripts Submitted for Review (*cont'd*)

Kim, S., Cha, J., Cichy, R.F., Kim, M., and Tkach, J. "Productive Use of the Private Clubs' Volunteer Leaders: A Content Analysis from GMs' and COOs' Open-Ended Survey Responses." In revision for *Cornell Hospitality Quarterly*.

Singh, A.J., Knutson, B., **Kim, S.**, and Cha, J. "Trends in American Customer Satisfaction Index (ACSI) in the Hotel Industry over the Past Decades." In revision for *Cornell Hospitality Quarterly*.

Kim, S. "We-Intention to Group Vacation Trip: Social and Psychological Approach." In revision for *Journal of Hospitality and Tourism Research*.

Cha, J., Cichy, R.F., **Kim, S.**, Kim, M., and Tkach, J. "General Managers' and Chief Operating Officers' Evaluations of Private Club Boards of Directors." In revision for *International Journal of Hospitality Management*.

Conference Proceedings and Presentations

Kim, S., and Cha, J. (2012). "Comparing e-Service Quality Between Online Travel Agencies and Hotel-owned Websites." Conference Proceedings, The Korea America Hospitality and Tourism Educators Association Conference, Las Vegas, NV, April.

Kim, S., Cha, J., and Cichy, R. (2012). "Sustainability Business Practices in The Private Club Industry." Conference Stand-up Presentation, Great Lakes Hospitality and Tourism Educators Conference, Grand Rapids, MI, March.

Beck, J., Cha, J. and **Kim, S.** (2012). "Proactive Behavior and The Lodging Revenue Manager." Conference Stand-up Presentation, Great Lakes Hospitality and Tourism Educators Conference, Grand Rapids, MI, March.

Jeon, W-S. and **Kim, S.** (2012). "Consumer Price Sensitivity in Spring Break Hotels: Effect of Brand Name, Past Experience and Gender ." Conference Proceedings, 17th Annual Graduate Student Research Conference in Hospitality and Tourism, Auburn, AL, January.

Randhawa, P., Jeon, W-S, and **Kim, S.** (2012). "eWOM in Hotels: The Moderating Effect of Virtual Community in Influencing Consumer Decision Making." Conference Proceedings, 17th Annual Graduate Student Research Conference in Hospitality and Tourism, Auburn, AL, January.

Yoon, S-S. and **Kim, S.** (2012). "Determinants of Satisfaction with the Overall Boutique Hotel Experience: A Neural Network Approach." Conference Proceedings, 17th Annual Graduate Student Research Conference in Hospitality and Tourism, Auburn, AL, January.

Conference Proceedings and Presentations (*cont'd*)

- Lan, S-S., Schmidgall, R. and **Kim, S.** (2012). "Exploring the Estimated Impact of Proposed Leasing Rules in the U.S. Lodging Industry: A Social Identity Perspective." Conference Proceedings, 17th Annual Graduate Student Research Conference in Hospitality and Tourism, Auburn, AL, January.
- Singh, A.J., Knutson, B., Cha, J., and **Kim, S.** (2011). "Trends in Guest Satisfaction from 1994-2009 in the U.S. Hotel Industry. Interpretation and Analysis of the American Customer Satisfaction Index (ACSI) Model." Conference Proceedings, 7th Annual International Conference on Tourism. Athens Institute of Education and Research (ATINER), Athens, Greece, June.
- Borchgrevink, C.P., Cha, J., and **Kim, S.** (2011). "Handwashing Compliance Rates and Predictors in a College Town Environment." Conference Proceedings, International Council on Hotel, Restaurant, and Institutional Education Conference, Denver, CO, July.
- Cha, J., Kim, S., & Cichy, R. (2011). "Predicting the Hospitality Students' Intent to Involve as Active Alumni." Conference Stand-up Presentation, International Council on Hotel, Restaurant, and Institutional Education Conference, Denver, CO, July
- Beck, J., **Kim, S.**, and Schmidgall, R. (2011). "The Rating of Hospitality Journals for Influence on Salary, Reappointment, Promotion and Tenure Decisions in International Hospitality Programs." Conference Stand-up presentation, International Council on Hotel, Restaurant, and Institutional Education Conference, Denver, CO, July.
- Chung, J. and **Kim, S.** (2011). "An Examination of Attitudes, Intentions, and Awareness of Potential Customers of Boutique Hotels Using Lifestyle Segmentation." Conference Proceedings, The Korea America Hospitality and Tourism Educators Association Conference, Las Vegas, NV, May.
- Chung, J. and **Kim, S.** (2011). "Consumer Perception of Boutique Hotel." Conference Proceedings, Great Lakes Hospitality and Tourism Educators Conference in Grand Rapids, MI, April.
- Kim, D-S. and **Kim, S.** (2011). "Relationships among Experiential Marketing, Experiential Value, Customer Satisfaction and Customer Loyalty." Conference Proceedings, Great Lakes Hospitality and Tourism Educators Conference, Grand Rapids, MI, April.
- Yoon, S-S. and **Kim, S.** (2011). "Exploring E-service Quality of Online Hotel Booking Web Sites." Conference Proceedings, Great Lakes Hospitality and Tourism Educators Conference, Grand Rapids, MI, April.

Conference Proceedings and Presentations (*cont'd*)

- Beck, J., **Kim, S.**, and Schmidgall, R. (2011). "The Ranking of Hospitality Journals Effect on Tenure Decisions in International Hospitality Programs." Conference Proceedings, Great Lakes Hospitality and Tourism Educators Conference, Grand Rapids, MI, April.
- Singh, A.J., Schmidgall, R., **Kim, S.**, and Zhang, Z. (2011). "Factors Impacting Hotel Market Performance." Conference Proceedings, Great Lakes Hospitality and Tourism Educators Conference, Grand Rapids, MI, April.
- Cha, J., Borchgrevink, C., and **Kim, S.** (2011). "Handwashing Behaviors in Foodservice Establishments' Restrooms." Conference Proceedings, Great Lakes Hospitality and Tourism Educators Conference, Grand Rapids, MI, April.
- Yoon, S-S. and **Kim, S.** (2011). "Effects of e-Service Quality on Perceived Value, Satisfaction, and Reuse Intentions in Online Hotel Booking: Evaluating Hotel-owned and OTAs' Web sites." Conference Proceedings, 16th Annual Graduate Student Research Conference in Hospitality and Tourism, Houston, TX, January.
- Singh, A.J., Schmidgall, R., **Kim, S.**, and Zhang, Z. (2010). "Lodging Market Potential Index Predicting the Performance of Hotel Markets." Association of Hospitality Financial management Educators (AHFME) Research Symposium, New York City, NY, November.
- Kim, S-B. and **Kim, S.** (2010). "Willingness to Pay for Environmentally Friendly Hotel: The Role of Hotel Consumers' Environmental Attitude and Collectivism." Conference Proceedings, The Asia Pacific Tourism Association (APTA) Conference, Macau, China, July.
- Kim, S-H., **Kim, S.**, Huh, C., and Knutson, B. (2010). "A Predictive Model of Behavioral Intention to Spa Visiting: An Extended Theory of Planned Behavior." Conference Proceedings, International Council on Hotel, Restaurant, and Institutional Education Conference. San Juan, Puerto Rico, July.
- Kim, S.**, Cichy, R.F., Cha, J., Kim, M., and Tkach, J. (2010). "Private Club Board Development, Board Performance, and Satisfaction with the Board: From Perspectives of General Managers and Chief Operating Officers." International Council on Hotel, Restaurant, and Institutional Education Conference. San Juan, Puerto Rico, July.
- Beck, J., Knutson, B., Cha, J., and **Kim, S.** (2010). "Effect of Communication Apprehension on Job Satisfaction with Information and Organizational Commitment among Lodging Revenue Managers." International Council on Hotel, Restaurant, and Institutional Education Conference, San Juan, Puerto Rico, July.

Conference Proceedings and Presentations (*cont'd*)

- Kim, S-B. and **Kim, S.** (2010). "Predicting Intention to Stay at Green Certified Hotel: Moderating Effect of Gender." Conference Proceedings, Asia Pacific Forum for Graduate Students Research in Tourism. Beppu, Japan, June.
- Kim, S-B. and **Kim, S.** (2010). "Attitudinal Factors in Environmentally Friendly Hotel Choice." Conference Proceedings, 15th Annual Graduate Student Research Conference in Hospitality and Tourism, Washington D.C, January.
- Kim, M., Tkach, J., **Kim, S.**, Cha, J., and Cichy, R.F. (2009). "Exploring the Factors Influencing Student Volunteer Involvement in College Student-led Clubs and Event Activities." Conference Proceedings, 14th Annual Graduate Student Research Conference in Hospitality and Tourism, Las Vegas, NV, January.
- Cha, J., **Kim, S.**, and Cichy, R.F. (2009). "Job Satisfaction, Organizational Commitment, and Contextual Performance: Examining Effects of Work Status and Emotional Intelligence among Private Club Staff." Conference Proceedings, International Council on Hotel, Restaurant, and Institutional Education Conference, San Francisco, CA, July.
- Beck, J., Knutson, B., Cha, J., and **Kim, S.** (2009). "Developing Revenue Managers: a challenge for the lodging industry." Conference Proceedings, International Council on Hotel, Restaurant, and Institutional Education Conference, San Francisco, CA, July.
- Cha, J., **Kim, S.**, and Cichy, R.F. (2008). "Commitment and Volunteer-related Outcomes Among Private Club Board and Committee Volunteer Leaders." Poster presentation for International Council on Hotel, Restaurant, and Institutional Education Conference, Atlanta, GA, July.
- Knutson, B., Beck, J., **Kim, S.**, and Cha, J. (2008). "Service Quality as a Component of the Hospitality Experience: Proposal of a Conceptual Model and Framework for Research." The International Conference on Services management, State College, PA, May.
- Kim, S.**, Cha, J., Knutson, B., and Beck, J. (2007). "Measuring the Experience Constructs: A Scale Development and Validation." Paper presented for International Council on Hotel, Restaurant, and Institutional Education Conference Proceedings, Dallas, TX, July.
- Cha, J., Cichy, R.F., and **Kim, S.** (2005). "Relationship between Emotional Intelligence and Contextual Performance among Private Club Leaders." Paper presented at Third Annual Great Lakes Hospitality and Tourism Educators Conference, East Lansing, Michigan, December.
- Cichy, R.F., Cha, J., and **Kim, S.** (2005). "Private Club Leaders' Emotional Intelligence - Validating a New EI Scale." Paper presented at Second Annual Great Lakes Hospitality and Tourism Educators Conference, Indianapolis, Indiana, April.

Conference Proceedings and Presentations (*cont'd*)

- Beck, J., Knutson, B., **Kim, S.**, and Cha, J. (2005). "Perceived Importance of Meeting and Event Planning Activities: An Analysis of Association, Corporate, and Third Party Meeting Planners." Paper presented at Second Annual Great Lakes Hospitality and Tourism Educators Conference, Indianapolis, Indiana, April.
- Kim, S.** and Huh, C. (2003). "Who Participates in Fall-color Touring on Pleasure Trips? Paper presented at 15th Annual Northeastern Recreation Research Symposium. April.
- Huh, C., Li H., **Kim, S.**, and Holecek, D.F. (2003). "What Affects Travelers' Searching and Buying Behavior Differently on the Internet?" In Hailin Qu and Patrick J. Moreo (Eds.), *Advances in Hospitality and Tourism Research, Proceedings of 8th Graduate Education & Graduate Student Research Conference in Hospitality and Tourism*. Vol. 13, pp. 219-223.
- Huh, C., Lee, B-K., Kim, **S.**, and Holecek, D.F. (2002). "Gasoline Price- and Mass Media Influence on Travel Intention: an Agenda-setting Approach." In Lu Changchong, Kaye Chon, Hanqin Q. Hang, and Xie Yanjun (Eds.), *Proceedings of 8th Annual Conference of Asia Pacific Tourism Association*. pp. 321-328.
- Kim, S.**, Huh, C., and Holecek, D.F. (2002). "Developing a Profile of Pleasure Trip Visitors to Wineries." In Lu Changchong, Kaye Chon, Hanqin Q. Zhang, and Xie Yanjun (Eds.), *Proceedings of 8th Annual Conference of Asia Pacific Tourism Association*. pp. 394-395.
- Chang, T-C., Kim, M-K., and **Kim, S.** (2002). "Profile of Visitors to Winery Tourism in Michigan." In Sharon Todd (Ed.), *Proceedings of 2002 Northeastern Recreation Research Symposium*. pp.167-169.
- Kim, M-K. and **Kim, S.** (2002). "Economic Impacts of Wine Country Tourism in Michigan Based on Segmentation." In Sharon Todd (Ed.), *Proceedings of 2002 Northeastern Recreation Research Symposium*. pp.170-172.
- Holecek, D.F., Martin, L.A., Huh, C, Shih, C., and **Kim, S.** (2002). "What might be the Impacts of Climate Change on Tourism in the Great Lakes Region?" Great Lakes Regional Assessment Workshop, November.
- Kim, Y-R., Huh, C., and **Kim, S.** (2001). "The Impact of Potential Political Security Level on International Tourism." In Sharon Todd (Ed.), *Proceedings of 2001 Northeastern Recreation Research Symposium*. pp.127-129.
- Huh, C. and **Kim, S.** (1999). "Cultural Differences between East and West." Guess Who's Coming to Visit: Welcoming the International Guest: Part II, International Institute of Flint, October.

Conference Proceedings and Presentations (*cont'd*)

Kim, Y-R. and **Kim, S.** (1996). "Trend and implication of foreign tourists' complaints, Korea: applying correspondence analysis." In Philip Pearce (Ed.), *Proceedings of 2nd Annual Conference of Asia Pacific Tourism Association*.

Project Reports

Holecek, D.F., Yoon, S-M, Knutson, B., **Kim, S.**, and Cha, J. (2010). "The Status and Economic Importance of the Michigan Meeting and Conferences Travel Market Segment" Project reports to Meeting Michigan.

Holecek, D.F., Martin, L.A., Huh, C., and **Kim, S.** (2000 & 2001). "Public Opinions about Transportation Issues and Options in Michigan." Project reports to Michigan Department of Transportation.

Mahoney, E, Styne D., Holecek, D.F., Kim, M-K, and **Kim, S.** (2001). "Economic Impact of Michigan Winery." Project reports to Michigan Grape and Wine Industry Council.

Publications in Progress

Kim, S., Cha, J., Singh, A.J., and Knutson, B. "Stability of Consumer Satisfaction Model: A Longitudinal Investigation of the U.S. Lodging Industry." Target Journal: *International Journal of Hospitality Management*.

Kim, S. and Kim, S-B. "Willingness to Pay More for Environmentally Friendly Hotel: The Role of Hotel Consumers' Health Beliefs and Environmental Attitudes." Target Journal: *Cornell Hospitality Quarterly*.

Kim, S., Cha, J., and Yoon, S-S. "Comparing e-Service Quality Between Online Travel Agencies and Hotel-owned Websites." Target Journal: *Journal of Hospitality and Tourism Research*.

Kim, Y-R., Kim, J-W, and **Kim, S.** "A Spatial Network Structure of Tourism Destination Regions in Korea ." Target Journal: *Journal of Hospitality and Tourism Research*.

Kim, S., Cha, J., and Kim, S-B. "Exploring Attitudinal Factors in Green Certified Hotel Choice." Target Journal: *Journal of Hospitality and Tourism Research*.

Cha, J., Lee, S., & Kim, S. "Exploring the relationship between Social Media and Organizational Performance in the Context of Restaurants." Target Journal: *International Journal of Contemporary Hospitality Management*.

Schmidgall, R., Beck, J., and **Kim, S.** "Effects of Social Background and Working Experience on the Ethical Decision-Making in Private Club Industry." Target Journal: *International Journal of Hospitality Management*.

Publications in Progress (*cont'd*)

Cha, J., **Kim, S.**, and Cichy, R.F. "Hospitality Students' Future Intention to Involve as Active Alumni" Target Journal: *International Journal of Contemporary Hospitality Management*.

Beck, J., **Kim, S.**, and Schmidgall, R. "The Rating of Hospitality Journals for Influence on Salary, Reappointment, Promotion and Tenure Decisions in International Hospitality Programs: Correspondence Analysis." Target Journal: *Journal of Hospitality and Tourism Research*.

Kim, S. and Praneet, R. "The Effect of Electronic Word-of-mouth on Online Purchase Decision Making for Consumer's Hotel Choice: the Role of Online Virtual Communities." Target Journal: *Cornell Hospitality Quarterly*.

Cichy, R.F., Koenigsfeld, J., **Kim, S.**, and Cha, J. "Career Development Plan for Private Club Managers." Target Journal: *Club Management*.

Koenigsfeld, J., **Kim, S.**, Cha, J., Cichy, R.F., and Perdue, J. "A Multivariate Model of Gender Differences in the Competency Model for Private Club Leaders." Target Journal: *Journal of Human Resources in Hospitality and Tourism*.

Cha, J., **Kim, S.**, and Cichy, R.F. "Work Status Revisited: The Crucial Role of the Emotional Intelligence on Work-related Outcomes." Target Journal: *International Journal of Hospitality and Tourism Administration*.

Research in Progress

Developing Boutique Hotel Market Profile: Lifestyle Segmentation (independent)

Investment Criteria in Influencing Hotel Investment Decision Making (with Singh, A.J.)

Online Reviews and Social Media Impacts on Hotel and Restaurant Business (with Cha, J.)

Resort Experience, Experiential Value, and Satisfaction (with Kim, Y-R.)

Proactive Behaviors among Revenue Managers (with Beck, J. and Cha, J.)

Hand Washing Practices in Restaurant Establishments (with Cha, J. and Borchgrevink, C.)

Factors Predicting Healthy Behaviors among College Students (with Cha, J. and Borchgrevink, C.)

Sustainable Business Practices in Private Club Industry: Perspectives from Private Club COOs/GMs (with Cichy, R.F., Cha, J., and Koenigsfeld, J.)

Research in Progress (*cont'd*)

Predicting Student Club Involvement on Academic Success and Career Choice Satisfaction (with Cha, J., Cichy, R.F., Tkach, J., and Kim, M.)

Lodging Market Potential Index Predicting the Performance of Hotel Markets (with Singh, A.J. and Schmidgall, R)

The Content Analysis of Statistical Research Methods Used in Top-tier Hospitality Journals (with Cha, J.)

Studying Women Leaders in the Private Club Industry (with Cichy, R.F. and Cha, J.)

Effect of Social Identity on Vacation Trip: Cultural Difference (with Noh, J)

Developing Market Profile of Spa Goers (with Kim, S-H and Huh, C.)

Research Grants

Kim, S. (Summer, 2012). Focus: Boutique Hotel Market Analysis: Lifestyle Segmentation.
Grantor: The Eli Broad College of Business. 2012 Summer Research Grants
Competition. Amount: \$15,000 (funded).

Cha, J., **Kim, S., and** Borchgrevink, C. (2011). Focus: Increased Sustainability through Food Waste Reductions at MSU Culinary Services: Targeting both Pre-consumer and Post-consumer Wastes from MSU Residence Dining Halls,
Sustainability Seed Grant, MSU Office of Campus Sustainability. Amount requested: \$71,680 (not funded).

Kim, S. (Summer, 2011). Focus: The effect of Electronic Word-of-Mouth on Online Purchase Decision Making for Consumer's Hotel Choice: the Role of Online Virtual Communities.
Grantor: The Eli Broad College of Business. 2011 Summer Research Grants
Competition. Amount: \$15,000 (funded).

Cichy, R.F., Cha, J., & **Kim, S.** (June, 2010). Focus: Sustainable Business Practice in the Private Club Industry. Grantor: Club Foundation-Faculty Research. Amount: \$2,500, pending

Service Activities

Ad Hoc Referee and Paper Reviewer:

Editorial board member, International Journal of Hospitality Tourism Administration,
Spring 2012 - Present

Ad Hoc Reviewer, International Journal of Hospitality Management, Spring 2011 – Present.

Ad Hoc Referee and Paper Reviewer (*cont'd*):

Ad Hoc Reviewer, *International Journal of Contemporary Hospitality Management*,
Fall 2010 – Present.

Ad Hoc Reviewer, *Cornell Hospitality Quarterly*, Fall 2010 – Present.

Ad Hoc Reviewer, *Tourism Management*, Fall 2010 – Present.

Paper Review Committee Member, ICHRIE Conference Proceedings, 2009 – Present.

Paper Reviewer, Graduate Education & Graduate Student Research Conference in Hospitality
and Tourism, 2010- Present.

Paper Reviewer, Great Lakes Hospitality & Tourism Educators Conference, 2011.

Paper Reviewer, Korea America Hospitality & Tourism Educators Conference, 2011.

Paper Reviewer, the TOSOK International Tourism Conference, 2011.

Committee Member:

University Committee on Undergraduate Studies (UCUS) Committee Member, Michigan State
U., Fall 2011 – Present.

School Undergraduate Admissions Committee Member, *The School of Hospitality Business*,
Michigan State U., Fall 2010 – Present.

Scholarship Committee Member, *The School of Hospitality Business*, Michigan State U.
Fall 2010 – Present.

Graduate Program Committee Member, *The School of Hospitality Business*, Michigan State U.
Fall 2008 - Present.

Adviser:

Faculty Adviser, Global Hospitality Business Organization. *The School of Hospitality Business*
Michigan State University, Fall 2008 - Present.

Co-Faculty Adviser, Hospitality Business Korean Graduate Student Association. *The School*
of Hospitality Business, MSU, Fall 2008 - Present.

Research Advisor, Undergraduate Research Fellows. Undergraduate Research Initiatives
Program, Eli Broad College of Business, Spring 2009 to Present

Invited Presenter:

Guest Speaker, Hilton Lecture Series XVIII, *Examining Research Methods in Hospitality*, Hosted by Dr. Ray Schmidgall, Hilton Hotels Professor, The School of Hospitality Business, MSU, September 2007.

Main tasks: delivering presentation “Content Analysis of Hospitality Journals’ Research Methods.” and serving on a panel providing input to HB faculty members who shared recent research projects and their methodologies.

Guest Speaker, *Park and Recreation Resource Seminar*.

Department of Park, Recreation, and Tourism Resources, MSU, Spring- Fall 2003.

Main tasks: delivering presentation of a special topic “How to Use On-line Survey.”

Awards

Best Paper Award, April, 2012.

Titled “Comparing e-Service Quality between Online Travel Agencies and Hotel-owned Websites.”

Awarded by Korea America Hospitality and Tourism Educators Association (KAHTEA), 2nd Annual KAHTEA Conference, Las Vegas, Nevada.

Outstanding Reviewer Award, Summer, 2011.

Awarded by Cornell Hospitality Quarterly, Cornell University, 2012 ICHRIE Conference, Denver, CO

Research Enhancement Award. Spring 2006.

Awarded by The Graduate School, Michigan State University

Rotary Ambassadorial Scholarship. 2000-2001.

Awarded by Rotary International Foundation, Chicago

Asia Pacific Tourism Association Best Presentation, Graduate Category. September 1996.

Awarded by 2nd Annual Conference of the Asia Pacific Tourism Association, Townsville, Australia

Jeongsun County Scholarship. Spring 1995.

Awarded by Jeongsun County, Kangwon Province, Korea

Professional Certificates

Tour Conductor Certificate, Korea Tourism Association (KTA),certificated in March 1995.

Lodging Employee Certificate, Korea Tourism Association (KTA),certificated in March 1995.

Level II Hotelier Certificate, Korea National Tourism Corporation (KNTC), certificated in March 1995.

Professional Memberships

International Council on Hotel, Restaurant, and Institutional Education (ICHRIE) Member, 2008 – present.

Michigan Hospitality Education Alliance (MIHEA) Member, 2008 – present.

Hospitality Sales & Marketing Association International (HSMIAI) Member, 2010 – present.

American Marketing Association (AMA) Member, 2010 – present.

The Korea America Hospitality & Tourism Educators Association Member, 2011 – present.

Hospitality and Tourism Management (HTM) Research and Education Forum Member, 2009 – present.

Updated on April 30, 2012