

Carol Prahinski

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EDUCATION

Ph.D, M.A.	Ohio State University Columbus, OH	2001	Operations Management Minor in Logistics Minor in Industrial Engineering
M.B.A.	Babson College Wellesley, MA	1990	General MBA
B.S.	University of Delaware Newark, DE	1986	Business Administration Concentration in Operations Management Minor in Economics

ACADEMIC EMPLOYMENT

Michigan State University, The Broad Graduate School of Management, East Lansing, Michigan
Assistant Professor of Supply Chain Management, 2007-present

University of Western Ontario, Ivey School of Business, London, Ontario
Assistant Professor of Operations Management, 2001-2007

Ohio State University, Fisher College of Business, Columbus, Ohio
Teaching Assistant and Research Assistant, 1996-2001

George Washington University, Washington, D.C.
Adjunct Faculty, 1995

RESEARCH

Research Overview

Dr. Prahinski's research examines interorganizational relationships in supply chain management. One stream examines supplier perceptions of the buyer-supplier relationships and interorganizational communication of supplier evaluations in the forward supply chain (Prahinski and Benton, *JOM*, 2004; Prahinski and Fan, *JSCM*, 2007; Prahinski, Benton and Fan, working paper). Another study examines how stakeholder pressure affects plant investments in new product launch (Prahinski, Kocabasoglu and Klassen, working paper).

A second stream of research examines sustainable development in reverse supply chains. Kocabasoglu, Prahinski and Klassen (*JOM*, 2007) found that plant investments associated with the forward and reverse supply chain are related to the organizations' willingness to take risk and, indirectly, to managers' perceptions of business climate uncertainty. Prahinski and Kocabasoglu (*Omega*, 2006) established the impetus for empirical research in the reverse supply chain.

Refereed Journal Articles

Prahinski, C. and Y. Fan, "Supplier Evaluations: The Role of Communication Quality," *Journal of Supply Chain Management* 43(3), 2007, pgs 16-28.

Kocabasoglu, C., C. Prahinski and R.D. Klassen, "Linking Forward and Reverse Supply Chain Investments: The Role of Business Uncertainty," *Journal of Operations Management* 25(5), special issue on supply chain management in sustainable environments, 2007, pgs. 1141-1160.

Prahinski, C. and C. Kocabasoglu, "Empirical Research Opportunities in Reverse Supply Chains," *Omega* 34(6), 2006, pgs. 519-532. This paper was **ranked** within the top 25 most highly requested papers in all Science Direct's business journals in January to March 2006 (#5), and in *Omega* from April to June 2005 (#23) and January to March 2006 (#2).

Prahinski, C. and W.C. Benton, "Supplier Evaluations: Communication Strategies to Improve Supplier Performance," *Journal of Operations Management* 22(1), 2004, pgs. 39-62. (This paper was **ranked** within the top 25 most highly requested papers in *Journal of Operations Management* for over two years).

Manuscripts Being Revised or Under Review

Ye, F., X. Zhao, and C. Prahinski, "The impact of external pressure, top managers' posture and reverse logistics practices on firm performance," to be revised and resubmitted at *Transportation Research Part E*.

Work in Preparation and Targeted Journals

Prahinski, C., C. Kocabasoglu and R.D. Klassen, "Risk propensity, stakeholder pressure, and investments in launching new products" to be submitted to *Journal of Product Innovation Management*.

Prahinski, C., J.Y. Lee, R. Srinivasan, "An assessment of nonresponse error in OM survey research."

Ross, A.D., F.P. Buffa, C. Prahinski, and T. Page, "Incorporating dyadic effects within the supplier evaluation process" to be submitted to *Production and Operations Management Journal*.

Prahinski, C., M. Hora and R.D. Klassen, "The effect of supply chain design on investments in the forward and reverse supply chain" targeted to *International Journal of Production Research*.

Prahinski, C., W.C. Benton and Y. Fan, "The Influence of Supplier Development on Buyer-Supplier Relationships" targeted to *Journal of Operations Management*.

Xie, E., C. Prahinski, Y. Li and H.-H. Teo, "Governance mechanisms and the growth of cooperation in domestic and international buyer-supplier relationships: empirical evidence from China" targeted to *Journal of Operations Management*.

Xie, E., M. Peng and C. Prahinski, "Supplier selection in China: The role of internal resources and business uncertainty," targeted to *Journal of Operations Management*.

Non-Refereed Journal Articles

Prahinski, C., and D.C. Whybark, "In Celebration of W.C. Benton's 25 Years at Ohio State University," *Decision Line* 38(4), 2007, pgs. 4-6.

Prahinski, C. "The Process of Getting a Position in Academia," *Decision Line* 33(1), 2002, pgs. 12-15.

Technical Reports

Prahinski, C., and R.D. Klassen, "Supply Chain Competitiveness: Assessing the Opportunities for Improvement for Canadian Companies, Ivey Publishing, 2006.

Dissertation

Communication Strategies and Supplier Performance Evaluations in an Industrial Supply Chain Committee: Dr. W.C. Benton, Advisor; Dr. Martha Cooper; Dr. Amelia Carr

Research includes a cross-sectional survey of 139 first-tier automotive suppliers, representing a 24% response rate. Using factor analysis, structural equation modeling, ANOVA, and other statistical tools, the influence of three communication strategies (indirect influence, formality, and feedback) were tested on the buyer-supplier relationship, supplier's commitment and supplier's operational performance. Results help explain why some supplier development programs are successful.

Refereed Conference Proceedings

Y. Fan, C. Prahinski and R.D. Klassen. "Knowledge-based antecedents to audit process quality in voluntary industry standard audits: empirical evidence from ISO 9001 and ISO 14001 certified organizations," in S. Narayanan (ed.) *Proceedings of the 41st Annual Meeting of Decision Sciences Institute*, San Diego, CA: Decision Sciences Institute 2010, pp. 3921-3926.

Ross, A.D., F.P. Buffa, C. Prahinski and T. Page. "Incorporating dyadic effects within the supplier evaluation process," in S. Narayanan (ed.) *Proceedings of the 41st Annual Meeting of Decision Sciences Institute*, San Diego, CA: Decision Sciences Institute 2010, pp. 9301-9306.

Ye, F., X. Zhao, and C. Prahinski. "The effect of institutional pressures and top managers' posture on China's product recovery, product returns and firm performance," *2010 Proceedings of the North American Research and Teaching Symposium, ISM National Conference*, Tempe, AZ, March 2010.

Prahinski, C., W.C. Benton, and Y. Fan. "The influences of supplier development on buyer supplier relationships," in J.E. Kendall (ed.) *Proceedings of the 39th Annual Meeting of Decision Sciences Institute*, Baltimore, MD, November 2008, pgs. 5811-5816.

Yeung, T. K.-H., C. Prahinski, and R.D. Klassen. "Buyer-Supplier Relationship Alignment: A Conceptual Framework," *North American Research and Teaching Symposium, Institute of Supply Management National Conference*, Tempe, AZ, 2008, pgs.

Prahinski, C., C. Kocabasoglu, and R.D. Klassen, "Investments in Launching New Products: The Role of Organizational Risk Propensity and Stakeholders in Program Performance," *Decision Sciences Institute 2007 Annual Meeting Proceedings*, Phoenix, AZ, November 2007, pgs. 3421-3426.

Prahinski, C., W.C. Benton, and Y. Fan, "Supplier Development: The Role of the Buyer-Supplier Relationship," *Decision Sciences Institute 2007 Annual Meeting Proceedings*, Phoenix, AZ, November 2007, pgs 3071-3076.

Prahinski, C., and T.K.-H. Yeung, "Selection Criteria of Business PhD Candidates for their First Academic Position," *Decision Sciences Institute 2007 Annual Meeting Proceedings*, Phoenix, AZ, November 2007, pgs. 171-176.

Prahinski, C., C. Kocabasoglu, and R.D. Klassen, "New Product Development Investments: The Role of Supply Chain and Stakeholder Relationships," *Decision Sciences Institute 2006 Annual Meeting Proceedings*, San Antonio, TX, November 2006, pgs. 29811-29816.

Prahinski, C., and E.O. Olsen, "Wilkins, a Zurn Company: Material Requirements Planning," *Decision Sciences Institute 2006 Annual Meeting Proceedings*, San Antonio, TX, November 2006, pg. 28421.

Prahinski, C., and Y. Fan, "Supplier Evaluation: The Role of Communication Quality and Performance," *IPSERA/Institute of Supply Management National Conference Proceedings*, San Diego, CA, April, 2006, paper #20.

Prahinski, C., C. Kocabasoglu, and R.D. Klassen, "An Empirical Investigation of Business Uncertainty and Supply Chain Investment," *Production and Operations Management Society (POMS) National Conference Proceedings*, Chicago, IL, May, 2005, 003-0284.

Prahinski, C., and C. Kocabasoglu, "Empirical Research Opportunities in Reverse Supply Chains," *Proceedings for the North American Research Symposium on Purchasing and Supply Management*, Tempe, Arizona, March 2004, pgs. 345-361.

Prahinski, C. and W.C. Benton, "Supplier Evaluations: The Role of Three Communication Strategies on Supplier's Performance," *European Operations Management Association and Production and Operations Management Society*, Cernobbio, Lake Como, Italy, June 2003, volume 2, pgs. 501-510.

Prahinski, C., and W.C. Benton, "Supplier Performance Evaluations in the Supply Chain," *Decision Sciences Institute 2002 Annual Meeting Proceedings*, San Diego, CA, November 2002, pgs. 2017-2020.

Prahinski, C., and W.C. Benton, "Supply Chain Communication Strategies," *Decision Sciences Institute 2001 Annual Meeting Proceedings*, San Francisco, CA, November 2001, pgs. 846-848.

Book Contributions

Prahinski, C., “Unifine Richardson,” in *Operations Management: Contemporary Concepts and Cases*, 5th edition, by R.G. Schroeder, S. M. Goldstein and M. J. Rungtusanatham, McGraw-Hill/Irwin, 2010.

Prahinski, C., E.O. Olsen and R. Reid, “Wilkins, a Zurn Company: Materials Requirement Planning,” in *Essentials of Operations Management*, edited by S. Young, Thousand Oaks, CA: Sage Publications, 2007.

Prahinski, C., J.S. Haywood-Farmer, D. Wright and K. Saskiw, “Quinte MRI” in *Cases in Operations Management*, edited by R.D. Klassen and L.J. Menor, Thousand Oaks, CA: Sage Publications, 2005.

PRESENTATIONS

Refereed Conference Presentations

Incorporating dyadic effects within the supplier evaluation process, National DSI Conference, San Diego, CA, November 2010.

Knowledge-based antecedents to audit process quality in voluntary industry standard audits: empirical evidence from ISO9001 and ISO14001 certified organizations, National DSI Conference, San Diego, CA, November 2010, presented by first author, Y. Fan.

The influence of supplier development on buyer-supplier relationships, Production and Operations Management Society POMS, Vancouver, BC, May 2010.

The effect of institutional pressures and top managers’ posture on China’s product recovery, product returns and firm performance, Institute of Supply Management NARTS, March 2010

Empirical Research Opportunities in Sustainable Purchasing, POMS National Conference, Orlando, FL, May 2009

An assessment of nonresponse bias in OM survey research, National DSI Conference, Baltimore, MD, November 2008, presented by second and third authors, Y. Lee; R. Srinivasan.

The influence of supplier development on buyer-supplier relationships, National DSI Conference, Baltimore, MD, November 2008, presented by third author, Y. Fan.

Contractual and Relational Governance Mechanisms in China, National Production and Operations Management Society Conference, La Jolla, CA, May 2008

Buyer-Supplier Relationship Alignment: A Conceptual Framework, presented by first author, T. K.-H. Yeung, National ISM Conference, Tempe, AZ, March 2008

Investments in Launching New Products: The Role of Organizational Risk Propensity and Stakeholders in Program Performance, National Decision Sciences Institute Conference, Phoenix, AZ, November 2007

Supplier Development: The Role of the Buyer-Supplier Relationship, presented by third author, Y. Fan, National DSI conference, Phoenix, AZ, November 2007

Selection Criteria of Business PhD Candidates for their First Academic Position, presented by second author, T. K.-H. Yeung, National DSI conference, Phoenix, AZ, November 2007

New Product Development Investments: The Role of Supply Chain and Stakeholder Relationships, National Decision Sciences Institute Conference, San Antonio, TX, November 2006

Wilkins, a Zurn Company: Materials Requirement Planning, Best Case Studies Award Competition Presentation, DSI National Conference, San Antonio, TX, November 2006

- Supplier Evaluations: The Role of Communication Quality and Performance, ISM/IPSERA National Conference, San Diego, CA, April 2006, presented by second author and doctoral student, Ying Fan, with questions answered by Fan and Prahinski
- Supplier Evaluations: The Effect of Content and Frequency on Perceived Evaluation Effectiveness, DSI National Conference, San Francisco, CA, 2005
- An Empirical Investigation of Business Uncertainty and Supply Chain Investment, POMS National Conference, Chicago, IL, May 2005
- Empirical Research Opportunities in Reverse Supply Chains, Institute of Supply Management, Tempe, Arizona, March 2004
- Quinte MRI Case and Teaching Note, DSI National Conf. Case Competition, Washington DC, 2003
- Supplier Evaluations: The Role of Three Communication Strategies on Supplier's Performance, European Operations Management Association and POMS, Como Lake, Italy, 2003
- Supplier Performance Evaluations in the Supply Chain, DSI Nat'l Conference, San Diego, CA, 2002
- Supply Chain Communication Strategies, DSI National Conference, San Francisco, CA, 2001

Invited and Non-Refereed Academic Presentations

- How the heck to I create a good supplier evaluation, National Association of Purchasing Managers, mid-Michigan Chapter, February 2010
- Supplier Development: The Role of the Buyer-Supplier Relationship, presented by third author, Y. Fan, National INFORMS conference, Seattle, November 2007
- Investments in Launching New Products: The Role of Organizational Risk Propensity and Stakeholders in Program Performance, Benton's Research Symposium, Ohio State University, Columbus, OH, April 2007
- Improving Reverse Supply Chain (RSC) Performance through Product Design, presented by first author Ying Fan, DSI National Conference, San Antonio, TX, November 2006
- Global Procurement, Alberta Institute of Purchasing Manager's Association of Canada, June 2006
- Performance Measurement, Alberta Institute of Purchasing Manager's Assoc. of Canada, June 2006
- Global Procurement, Ontario Institute of Purchasing Manager's Association of Canada, May 2006
- Performance Measurement, Ontario Institute of Purchasing Manager's Assoc. of Canada, May 2006
- Linking Forward and Reverse Supply Chain Investments, POMS National Conf., Boston, May 2006
- Empirical Research Opportunities in Reverse Supply Chains, INFORMS National Conference, invited speaker, San Francisco, CA, November 2005
- Linking Forward and Reverse Supply Chain Investments: The Role of Business Uncertainty, McGill University, Montreal, Quebec, September 2005
- An Empirical Investigation of Business Uncertainty and Supply Chain Investment, Ivey Research Series, University of Western Ontario, London, Ontario, April 2005
- Implementing Change in the Supply Chain, panel member, POMS National Conf., Chicago, 2005
- Doctoral Student Consortium: How to Interview for a Job, DSI National Conference, Boston, 2004
- Doctoral Student Consortium: Exploring Opportunities in the Academic Job Market, Panel Coordinator, DSI National Conference, Boston, November 2004
- Supplier Evaluations: Buying Firm Communication Strategies to Improve Supplier Performance, University of Kansas, Lawrence, KS, December 2003
- Supplier Evaluations: Buying Firm Communication Strategies to Improve Supplier Performance, University at Buffalo, Buffalo, NY, January 2003
- Doctoral Student Consortium: How to Interview for a Job, DSI Nat'l Conf., Washington DC, 2003
- Doctoral Student Consortium: Opportunities Available within the Academic Job Market, Panel Coordinator, DSI National Conference, Washington DC, 2003

Doctoral Student Consortium: The Job Search, Part I, DSI National Conference, San Diego, 2002
Doctoral Student Consortium: The Job Search, Part II, panel coordinator, DSI, San Diego, 2002
Doctoral Student Consortium: The Job Search, DSI National Conference, San Francisco, CA, 2001
Vehicle Routing Decisions for Food and Beverage Distributors, DSI Nat'l Conf., Orlando, FL, 2000

Scheduled Presentations

Audit process quality in voluntary industry standard audits: knowledge-based antecedents and the moderating effect of clients' top management commitment, DSI National Conference, Boston, 2011

TEACHING EXPERIENCE

Courses Taught: Degree Programs

SCM371, *Procurement and Supply Management*, Michigan State University, 2007-current
An upper level undergraduate course with three sections of 35-50 students per section
Used lectures, case discussions, in-class exercises and guest speakers
Textbook: Benton, 2nd edition

MSC918, *Procurement and Sourcing Theory*, Michigan State University, 2008
Seminar to two second year PhD students, eight sessions of three hours each
Focus was on survey methods in procurement research.

MSC886, *Strategic Sourcing*, Michigan State University, 2008
Condensed Masters of Science course with approx. 20 graduate students
Used lectures, case discussions, and in-class exercises
Textbook: Monczka, Trent and Handfield, 3rd edition

MSC490, Independent Study, *Reverse Supply Chains*, Michigan State University, 2008
Focus was on the waste and recycling streams. Student's requirements included an article for journal submission and the University Undergraduate Research and Arts Forum (UURAF). Student won UURAF **first prize** for the business school.

HBA 414/ MBA 614, *Sustainable Development*, University of Western Ontario, 2007
An upper level graduate and undergraduate course with 24 sessions and 55 students
Relied on the case study teaching method, with some lecture and guest speakers

HBA 304, *Introduction to Operations Management*, University of Western Ontario, 2001 to 2006
An upper level undergraduate course with 44 sessions and 68-77 honor students/course
Relied on the case study teaching method. Also used plant tours, some lecture and videos
Textbooks: Davis, Aquilano, and Chase (in 2001); Ritzman and Krajewski, 1st edition (in 2002-4); Ritzman, Krajewski and Klassen, 1st edition (2004-6)

PhD 805, *Special Fields 1 in Operations Management*, University of Western Ontario, 2003-2004
Seminar to four first and second year PhD students, 13 sessions of three hours each
Textbooks: Vollmann, Berry and Whybark (1997); Hax and Candea (1984); Francis and White (1972); and journal articles

HBA 484, *Supply Chain Management*, University of Western Ontario, 2004

An upper level undergraduate course, term had 24 sessions and approximately 25 students
Relied on the case study teaching method, with some lecture and guest speakers
Textbooks: Simchi-Levi et al., 2nd edition, and Fine, *Clockspeed*

BM630, *Introduction to Operations Management*, Ohio State University, 1997-2001

An upper level undergraduate course, 10 terms of 20 sessions with 60-68 students per term.
Used lectures, case discussions, plant tours and instructional videos.
Textbook: Krajewski and Ritzman, 3rd, 4th, and 5th editions

BADM120, *Introduction to Operations Management*, George Washington University, 1995

Doctoral Supervision:

Fan, Y., 2010. Ivey School of Business, University of Western Ontario. Co-advisor with Robert D. Klassen. "Audit Quality, Its Key Drivers and the Client's Competitive Outcomes in Voluntary Industry Standard Auditing: An Empirical Study of ISO 9001 and ISO 14001 Certified Organizations." Ying is currently at the University of Colorado, Colorado Springs.

Comprehensive Exam Committees:

Fan, Ying, 2005
Colazo, Jorge, 2005
Cho, Jacob, 2005
Hora, Manpreet, 2005
Yeung, Thomas Kwon-Ho, 2006

Learning Materials:

Prahinski, C. and P. Hourigan, 2011. "Mystic Creek Golf Course," Ivey case and teaching note.

Prahinski, C. and Y. Fan, 2007. "Halton Recycling," Ivey case 9B07D009, 17 pages; and teaching note 8B07D09, 18 pages.

Olsen, E.O., C. Prahinski and J. Denniston, 2006. "Wilkins, A Zurn Company: Aggregate Production Planning," Ivey case 9B06D017, 11 pages; and teaching note 8B06D17, 29 pages.

Prahinski, C., and E.O. Olsen, 2006. "Wilkins, A Zurn Company: Demand Forecasting," Ivey case 9B06D006, 12 pages; and teaching note 8B06D06, 23 pages. (This case is one of Ivey's **top** selling cases of 2009).

Prahinski, C., E.O. Olsen, and R. Reid, 2006. "Wilkins, A Zurn Company: Materials Requirement Planning," Ivey case 9B06D005, 19 pages; and teaching note 8B06D005, 14 pages. (This case was awarded **first place** in the Decision Sciences Institute Case Competition in 2006).

Prahinski, C., and T. K.-H. Yeung, 2005. "Multiple Sclerosis Society of Canada: London-Grand Bend Bicycle Tour," Ivey case 9B05D014, seven pages; and teaching note 8B05D14, 13 pages.

Prahinski, C., 2004. "Necanko, Inc.," Ivey case 9B04D020, three pages; and teaching note 8B04D20, nine pages. (This case is also **recommended** by Harvard Business School as one of the five suggested cases in the supply chain inventory module.)

Prahinski, C., 2002. "Unifine Richardson," Ivey case 9B02D020, five pages; and teaching note 802D020, 13 pages.

Prahinski, C., J. Haywood-Farmer, D. Wright and K. Saskiw, 2002. "Quinte MRI," Ivey case 9B02D024, 17 pages; and teaching note 802D024, 20 pages. (This case was awarded **first place** in the Decision Sciences Institute Case Competition in 2003).

Learning Materials Development:

Prahinski, C., and E.O. Olsen, Wilkins: Manufacturing Strategy, Ivey case and teaching note.
Prahinski, C., Shibusu USA, Ivey case and teaching note.

Course Development:

Sustainable Development 414/614, approximately 50 HBA and five MBA students, spring 2007
Special Fields I in Operations Management 805Y, four PhD students enrolled in 2003-2004
Supply Chain Management HBA 484, 23 honour undergraduate students enrolled in 2004
Introduction to Operations Management BM630, Course Coordinator, 1996-1997

Teaching Development:

Toastmasters International, District 62 (Michigan), 2008-current
Coached by Mary Weber, Voice Empowerment Coach, Toronto, 2008
Participated in *Case Writing Workshop*, University of Western Ontario, April 2002
Participated in *Case Teaching Workshop*, University of Western Ontario, August 2001 and 2002
Volunteered to have teaching evaluated and further developed by the Ohio State University, Office of Faculty and TA Development, January, 1999. Student evaluations improved 14%
Participated in *Teaching Business Students*, Ohio State University, 10 week course, summer 1997

ACADEMIC SERVICE

Editorial Review Boards:

Journal of Operations Management, 2007 – current
Decision Sciences Journal, 2008 – current
International Journal of Operations and Production Management, 2005-current
Journal of Supply Chain Management, 2007 – current

Judge: Decision Sciences Doctoral Dissertation Award, 2007
Decision Sciences Case Competition Award, 2007
IJOPM Emerald Awards for Excellence for 2006, 2007

Reviewer: Social Sciences and Humanities Research Council of Canada, 2007, 2008;
Decision Sciences Journal, *Omega*, *Organization Science*, *Production and Operations Management Journal*, *European Journal of Operations Research*, *International Journal of Manufacturing Technology and Management*, Institute for Supply Management Annual Meetings, and National Decision Sciences Institute Annual Meetings

Program Committee Planning:

Decision Sciences Institute, Annual Meeting, Track Chair, Manufacturing, 2008
Production & Operations Mgmt, Annual Meeting, Track Chair, Purchasing, 2008;
Supply Chain Management, 2009

Conference Session Chair:

National Decision Sciences Institute, 2005-2008
Production and Operations Management Society, 2006

Affiliations: Closed Loop Supply Chains (CLSC)
Decision Sciences Institute (DSI)
Institute of Supply Management (ISM)
International Journal of Operations and Production Management (IJOPM)
Journal of Operations Management (JOM)
Production and Operations Management Society (POMS)

UNIVERSITY SERVICE

MSU School Committees:

Faculty selection for open tenure-track purchasing faculty position, 2007-2009
Presentation of Honor Code to Freshman Undergraduates, 2008

UWO School Committees:

Ivey Research Series – Operations Management Seminar Coordinator, 2005-2007
HBA Student Admissions Appeals 2005
Community Service, 2003-2004
Waste Management, 2004-2005
Faculty selection for open tenure-track faculty position, 2001-2004
PhD student selection for incoming students, 2001-2006

AWARDS

Awarded first place for the International Speech Competition, Area 3, District 62, 2010
Awarded third place for the International Speech Competition, C. Division, District 62, 2010
Awarded first place for the Evaluation Contest, Toastmasters, C. Division, Michigan, 2009

Awarded first place for “The impact of external pressure, top managers’ posture and reverse logistics practices on firm performance,” written by Ye, F., X. Zhao, and C. Prahinski for the best paper in the supply chain track at the 3rd International Conference on Operations and Supply Chain Management, in Wuhan, China, July 2009.

Awarded first place for Wilkins, a Zurn Company: Materials Requirement Planning and Teaching Note at the National Decision Sciences Institute Case Competition in San Antonio, Texas, November 2006.

Awarded CDN \$6,750 from University of Western Ontario Internal Grant Award for Reverse Supply Chain Competitiveness, June 2005.

Awarded first place for Quinte MRI and Teaching Note at the National Decision Sciences Institute Case Competition in Washington, DC, November 2003.

Awarded US\$5000 dissertation grant from National Association of Purchasing Management for outstanding doctoral research in the field of purchasing, 2001.

PROFESSIONAL CERTIFICATION

A.C.S. Certified Advanced Communicator Silver, Toastmasters International, 2010
A.L.B. Certified Advanced Leader Bronze, Toastmasters International, 2010
C.P.I.M. Certified Production and Inventory Management, American Production and Inventory Control Society, 1989

BUSINESS EMPLOYMENT

Ocean Spray Cranberries, Lakeville-Middleboro, MA

Logistics Analyst, 1991-1995

- Installed and maintained DRP system and trained users
- Tracked and improved forecast performance by 8% annually
- Monitored inventory turns and contributed to an improvement from 5.3 to 7.4 turns

Warner-Lambert Company, Cambridge, MA

Production Supervisor, 1989-1991

- Hired, trained and supervised 30+ employees
- Created empowered safety action team
- Designed work center performance goals which decreased inventory by \$1 million

Buyer/Scheduler, 1987-1989

- Developed MPS and daily production plan
- Created Capacity Requirements Plan
- Monitored and improved vendor performance and reduced lead time in half
- Purchased \$1 million/year in materials

Operations Assistant, 1986-1987

- Implemented and maintained MRP system
- Analyzed material usage and corrected BOM and targeted processes for improvement

PERSONAL EXPERIENCES

U.S. Citizen; Canadian Landed Immigrant (Permanent Resident Status)

Co-captain, TeamIvey, bicycle team to raise money for the Multiple Sclerosis Society, 2003-2006.

Won best jersey design in 2003 and 2004. In 2004, we had 22 riders and raised \$7,368.

Transamerica bicycle journey, Adventure Cycling, summer 1996

Voyager Outward Bound, January, 1996

Exchange Student, London, England with University of Delaware, winter 1986

Exchange Student, Quito, Ecuador with Youth for Understanding, summer 1982